

Metro Ridership Snapshot

August 2024



Washington Metropolitan Area Transit Authority

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Note: Percentage changes in this document represent year-over-year changes in ridership, compared to the same time, location, and day type **one year ago** unless noted as ‘pre-pandemic’ which then represents a comparison to five years ago. For more details, see [How to Use and Interpret Metro Ridership Data](#).

Bus ridership shown here is from Metro’s automatic passenger counters (APCs), in both current and baseline months. Beginning September 2023, Metro shifted the method for processing APC data that is shown in this report. All historical data was reprocessed, and reports going back to July 2023 have been restated with the updated data. For Metrorail ridership prior to January 2023, Metro reported only tap ridership, which understated the total number of riders. The completion of the installation of new faregates in January 2023 enabled Metro to report total (tap and non-tap) ridership. As of January 2024, year-over-year and pre-pandemic comparisons on rail are made with total ridership. Prior to January 2024, these comparisons were made using tap-only ridership. Parking utilization is from the farebox system.



Overall Ridership in August

Total Ridership

- Compared to August 2023, ridership increased by 7% overall, 9% on weekdays, 7% on Saturdays, and 10% on Sundays.

Rail

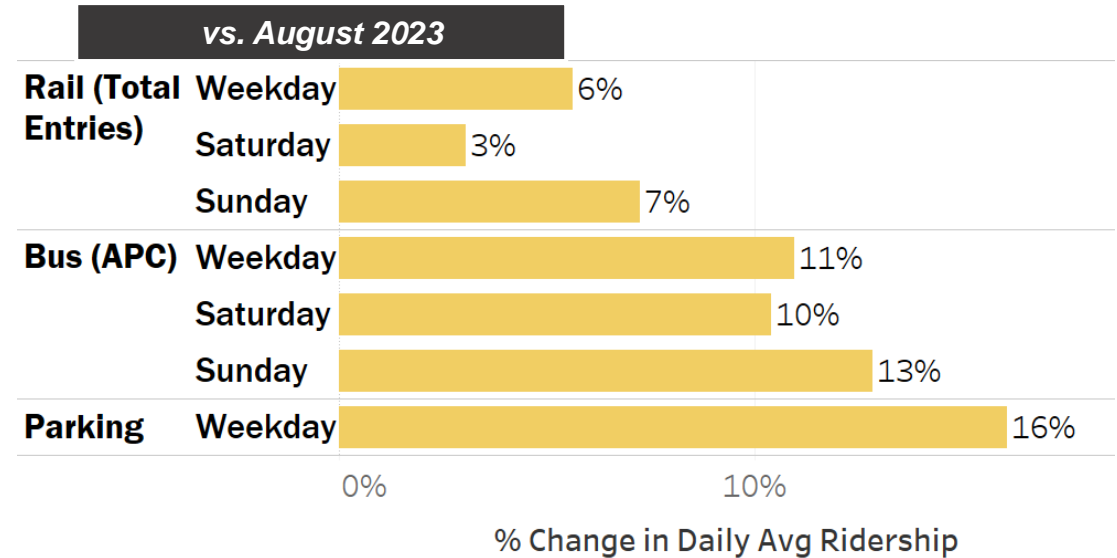
- Compared to August 2023, ridership increased by 4% overall, 6% on weekdays, 3% on Saturdays, and 7% on Sundays.

Bus

- Ridership has increased 10% overall, 11% on weekdays, 10% on Saturdays, and 13% on Sundays compared to August 2023.

Parking

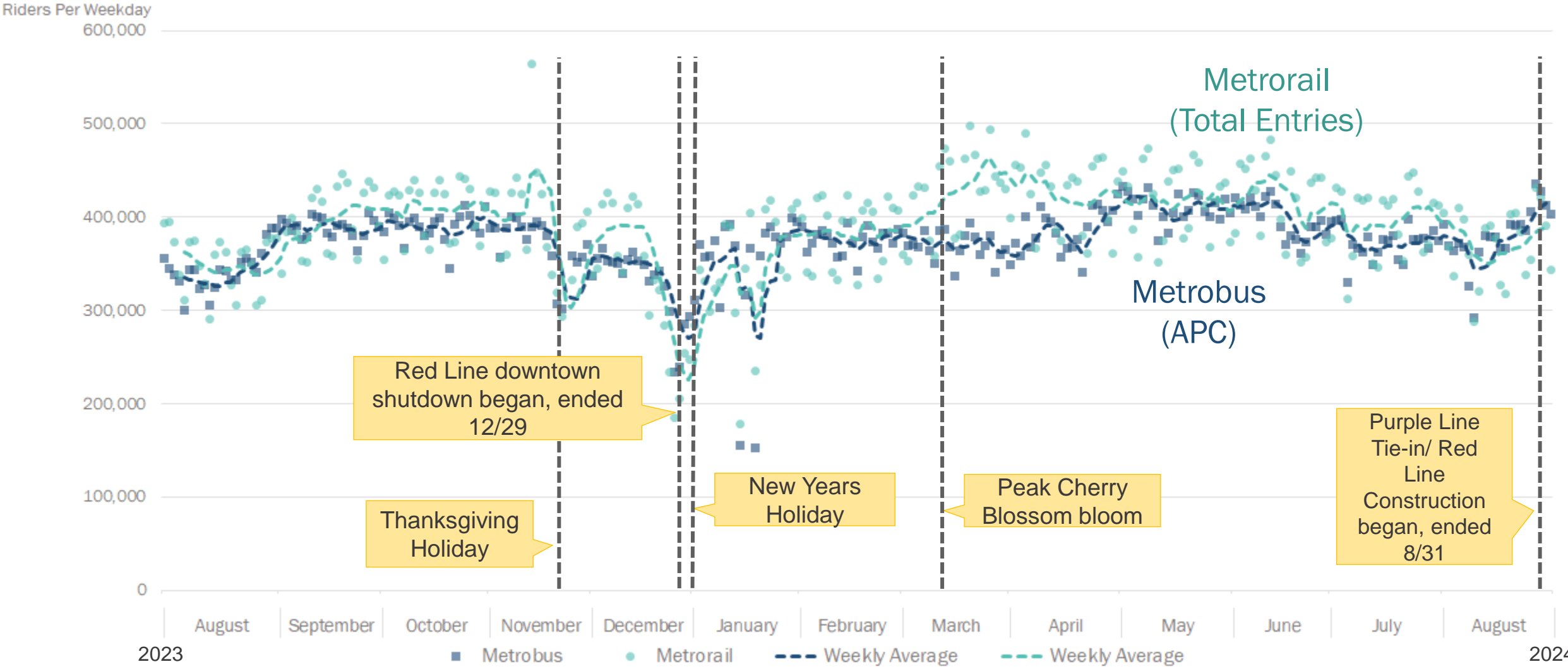
- Usage has increased by 16% compared to August 2023.



August 2024 Averages	Weekday	Saturday	Sunday	Total Ridership
Rail (Tap Entries)	362,000	244,000	185,000	9,920,000
Rail (Total Entries)	372,000	251,000	192,000	10,200,000
Bus (APC)	382,000	260,000	218,000	10,550,000
Parking	18,000			403,000
MetroAccess	4,000	2,000	1,000	108,000

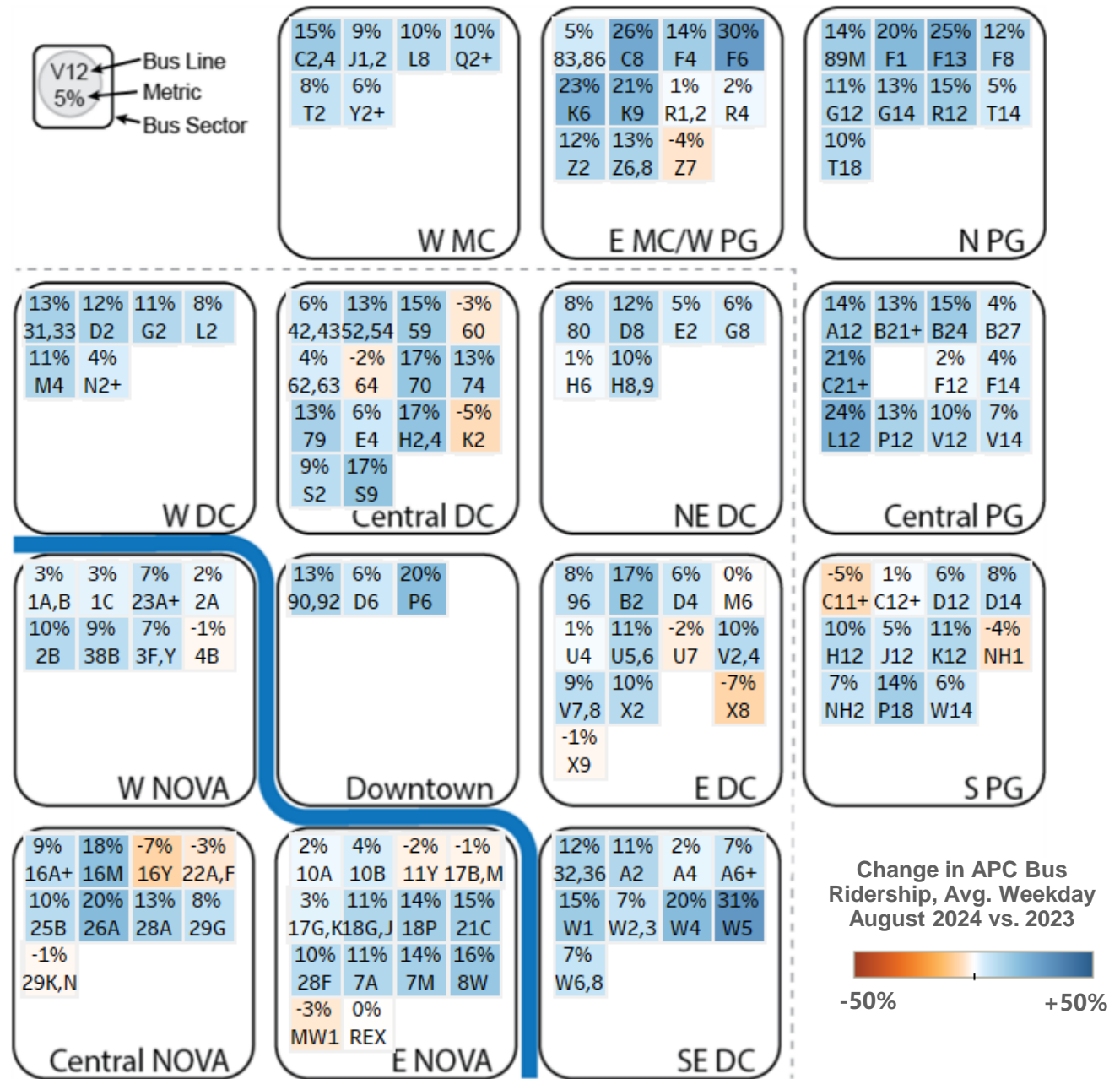


Ridership Trends Over the Past Year



Metrobus Ridership

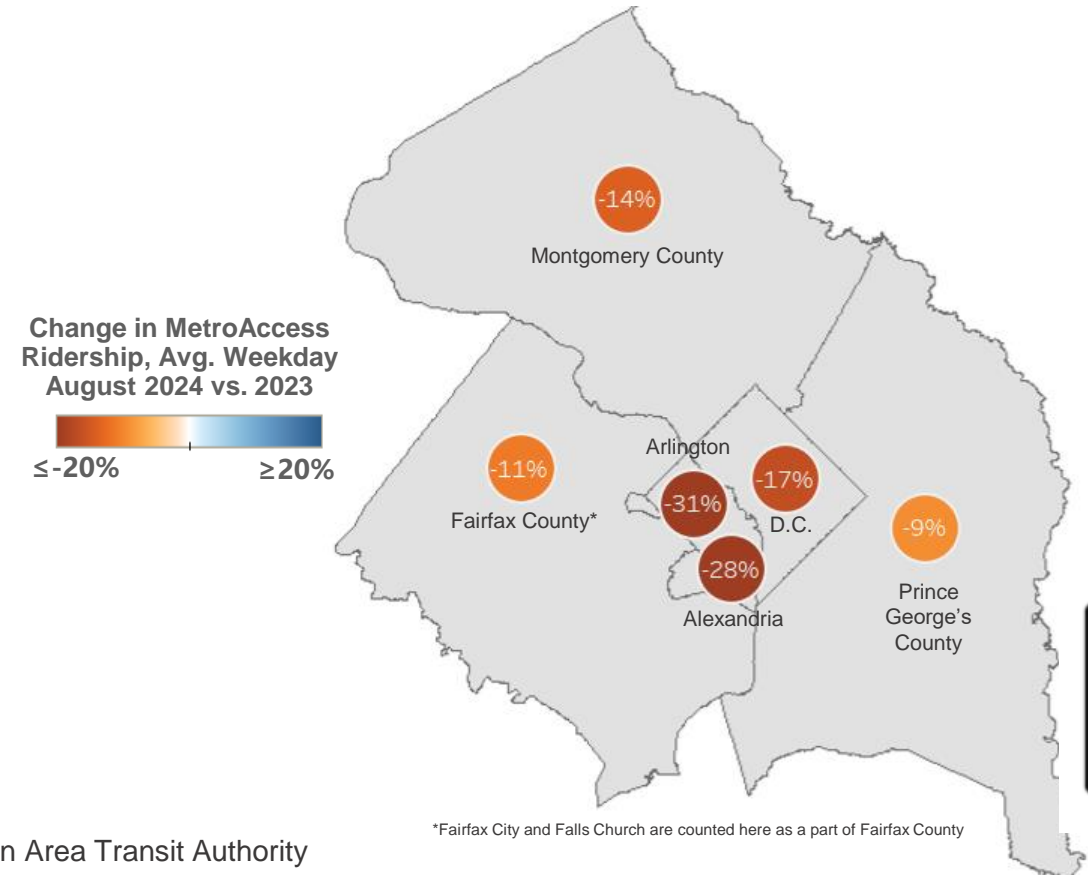
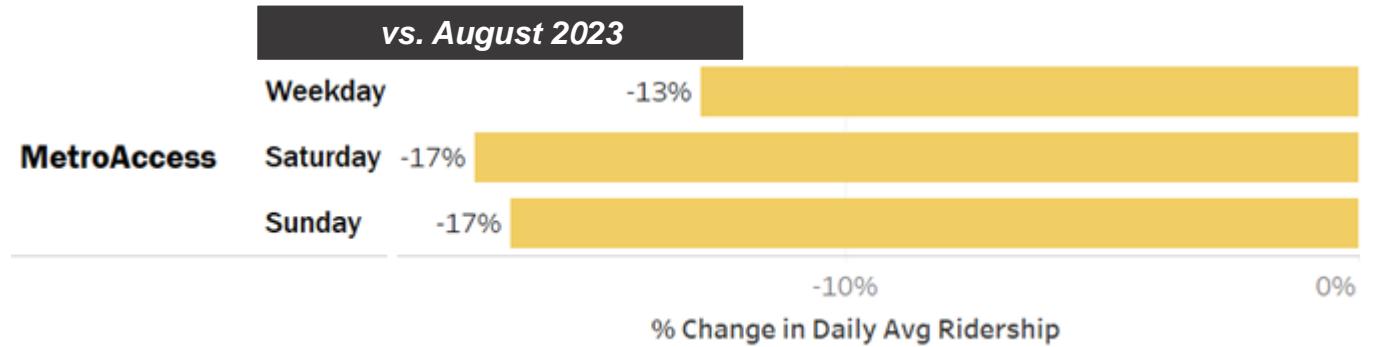
- Metrobus ridership is up 10% overall, 11% on weekdays, 10% on Saturdays, and 13% on Sundays compared to August 2023.
- About 3% of stop events were above crowding thresholds with more crowding on weekdays.
- There were approximately 300,000 total shuttle rides made in August 2024, serving customers on the Red Line between Glenmont and Takoma all August.



For more nuanced bus line information, additional data can be found on the [WMATA Ridership Data Portal](#). Bus ridership based on Automatic Passenger Counter data.

MetroAccess Ridership

- In August 2024, MetroAccess provided on average 4,200 paratransit rides on weekdays, 1,900 on Saturdays, and 1,600 on Sundays.
- Ridership is down 13% on weekdays and down 17% on weekends compared to August 2023.
- Notes:
 - This slide shows only rides made via our paratransit service. Trips provided through our Abilities-Ride program are not reflected in these numbers. Metro Access-eligible customers' rail and bus rides are counted in overall rail and bus ridership.

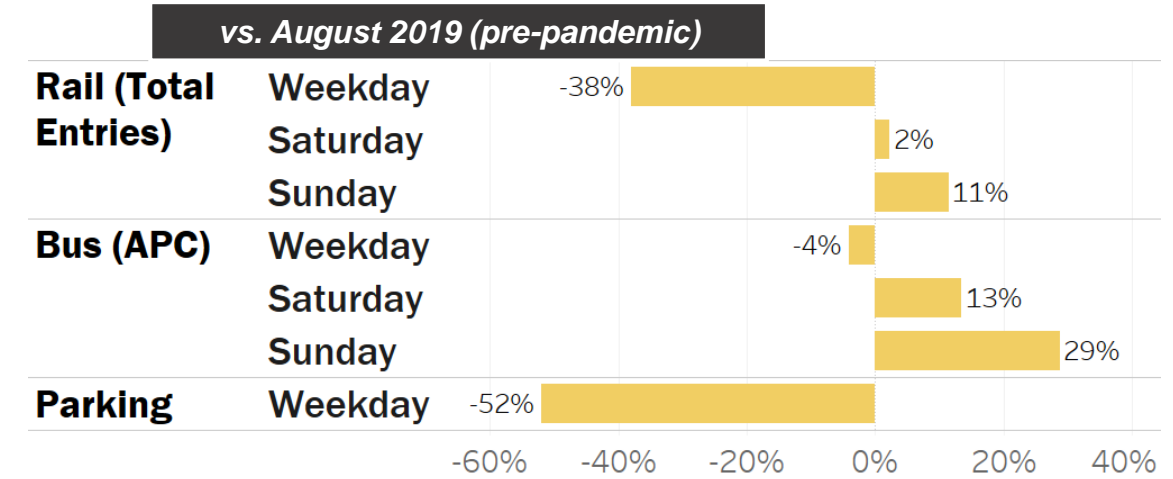


For more nuanced station information, additional data can be found on the [WMATA Ridership Data Portal](#).

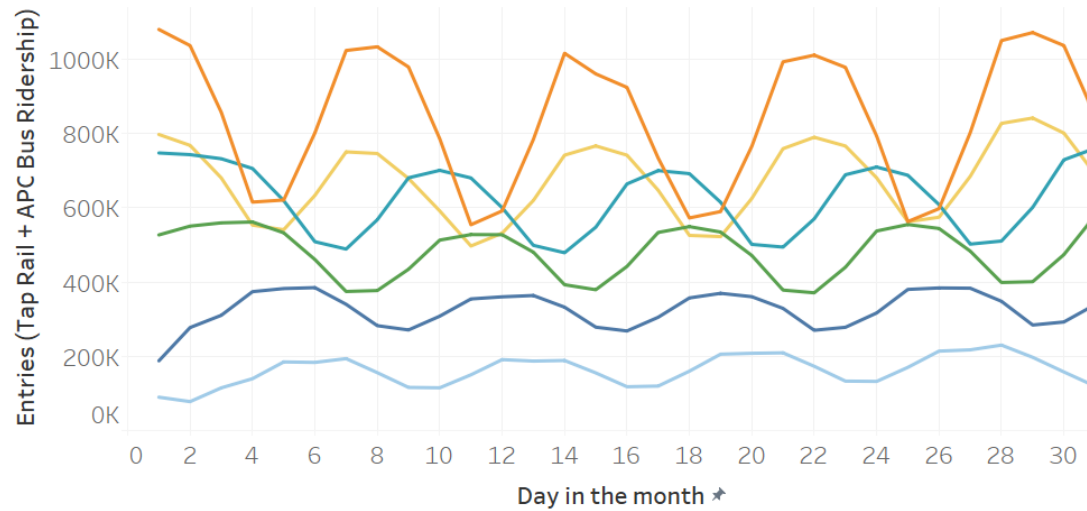
Pre-Pandemic Ridership Comparison

Current vs. pre-pandemic levels (August 2024 vs. August 2019):

- **Total** ridership was at 81% of pre-pandemic ridership overall, 76% of pre-pandemic levels on weekdays, 8% *above* pre-pandemic levels on Saturdays, and 20% *above* pre-pandemic levels on Sundays.
- **Rail** ridership was at 68% of pre-pandemic ridership overall, 62% of pre-pandemic levels on weekdays, 2% *above* pre-pandemic levels on Saturdays, and 11% *above* pre-pandemic levels on Sundays.
- **Bus** ridership was at 100% of pre-pandemic ridership overall, 96% of pre-pandemic levels on weekdays, 13% *above* pre-pandemic levels on Saturdays, and 29% *above* pre-pandemic levels on Sundays.
- **Parking** usage was at about 48% of pre-pandemic levels.



August Ridership over the Past Six Years



2-Day Rolling Average
 2019 2020 2021 2022 2023 2024

August 2019 Averages	Weekday	Saturday	Sunday	Total Ridership
Rail (Total Entries)	600,000	246,000	172,000	15,114,000
Bus (APC)	398,000	230,000	169,000	10,554,000
Parking	38,000			832,000
MetroAccess	8,000	3,000	2,000	203,000