

Metro Ridership Snapshot

April 2023



Washington Metropolitan Area Transit Authority

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Rail Ridership



Bus Ridership



Parking Utilization



[Online Ridership Data Portal](#)

Note: Percentage changes in this document represent year-over-year changes in ridership, compared to the same time, location, and day type **one year-ago** unless noted as ‘pre-pandemic’ which then represents a comparison to four years-ago. For more details, see [How to Use and Interpret Metro Ridership Data](#).

Bus ridership shown here is from Metro’s automatic passenger counters (APCs), in both current and baseline months. Prior to January 2023, Metro reported only tap rail ridership, which understated the total number of riders. The completion of the installation of new faregates in January 2023 enabled Metro to report total (tap and non-tap) ridership. Both tap and total ridership is presented here, however year-over-year comparisons on rail are made with tap only ridership. Parking utilization is from the farebox system.

Overall Ridership in April

Rail

- Weekday ridership increased by about 40% compared to April 2022.

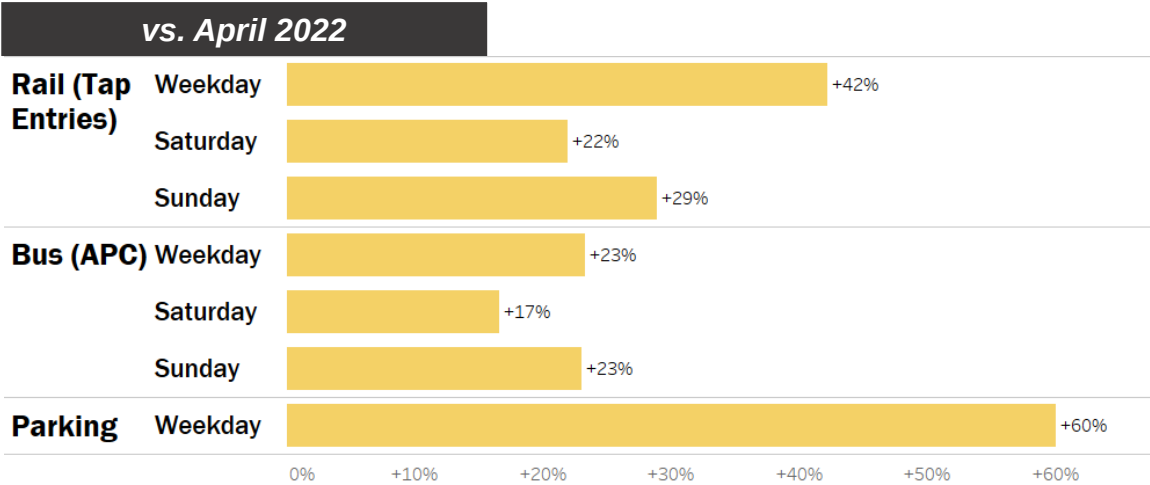
Bus

- Ridership has increased by 23% on weekdays and Sunday compared to April 2022.

Parking

- Usage has increased by 60% compared to April 2022.

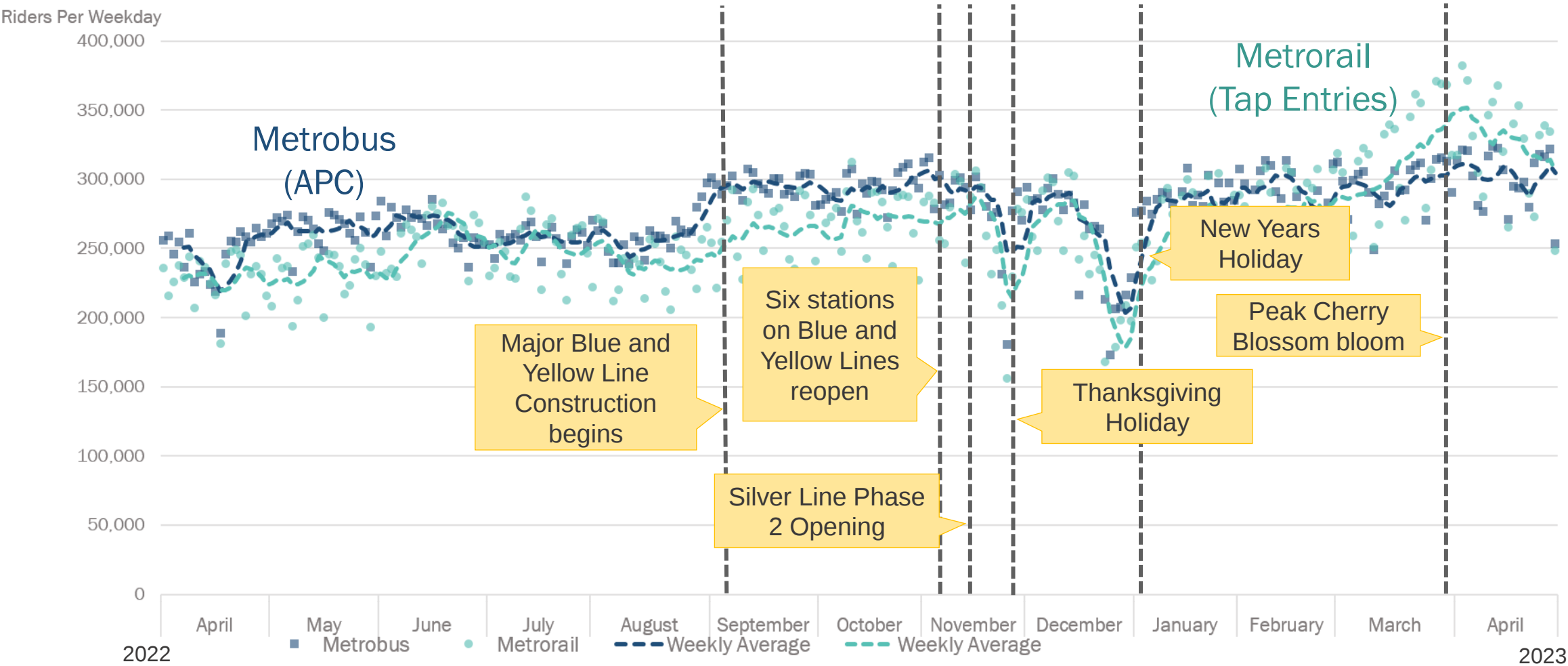
Rail ridership peaked in early April 2023 due to tourism and major special events. Bus ridership remained stable over the month. Compared to the previous year both rail and bus ridership grew.



April 2023 Averages	Weekday	Saturday	Sunday
Rail (Tap Entries)	324,000	229,000	169,000
Rail (Total Entries)	370,000	261,000	195,000
Bus (APC)	301,000	187,000	153,000
Parking	17,000		
MetroAccess	4,800	1,800	1,600

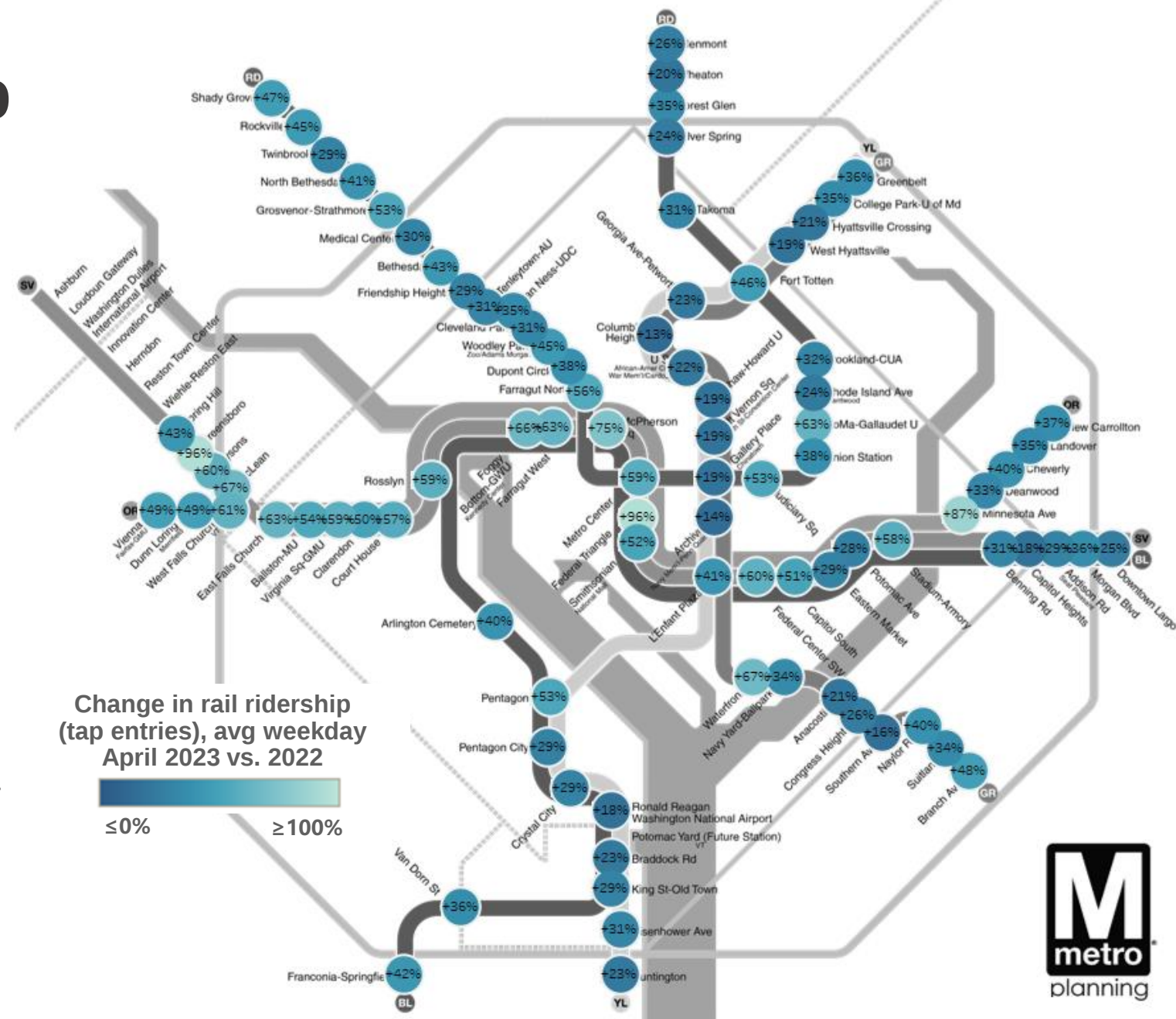


Ridership Trends Over the Past Year



Metrorail Ridership

- Ridership is up about 40% on weekdays and about 20-30% on weekends compared to April 2022.
- Less than 1% of customer time was crowded on average with most crowding occurring on weekdays
- Notes:
 - Rail service is increasing as the 7000-series rail cars are phased back into service, but remains lower than before the suspension
 - The Yellow Line bridge and tunnel between L'Enfant Plaza and Pentagon closed on September 10th for scheduled maintenance.
 - Six new Silver Line Phase 2 stations opened on November 15th. Since there is not year-over-year data for these stations yet they do not appear on this map



For more nuanced station information, additional data can be found on the [WMATA Ridership Data Portal](https://wmata.com/ridership).

Silver Line Phase 2 Opening

Ridership

- Compared to March 2023, average weekday tap ridership in April 2023 is up 7%, average Saturday ridership is up 4%, and average Sunday ridership is down 17%.
 - Weekday ridership increased month-over-month at Dulles International Airport, Herndon, Innovation Center, and Reston Town Center

Parking

- In April 2023, the most popular station for Weekday parking among Silver Line Phase II stations was Ashburn at 20% utilization (utilization = average daily transactions / parking capacity)
 - Loudoun Gateway –15% utilization
 - Herndon – 6% utilization

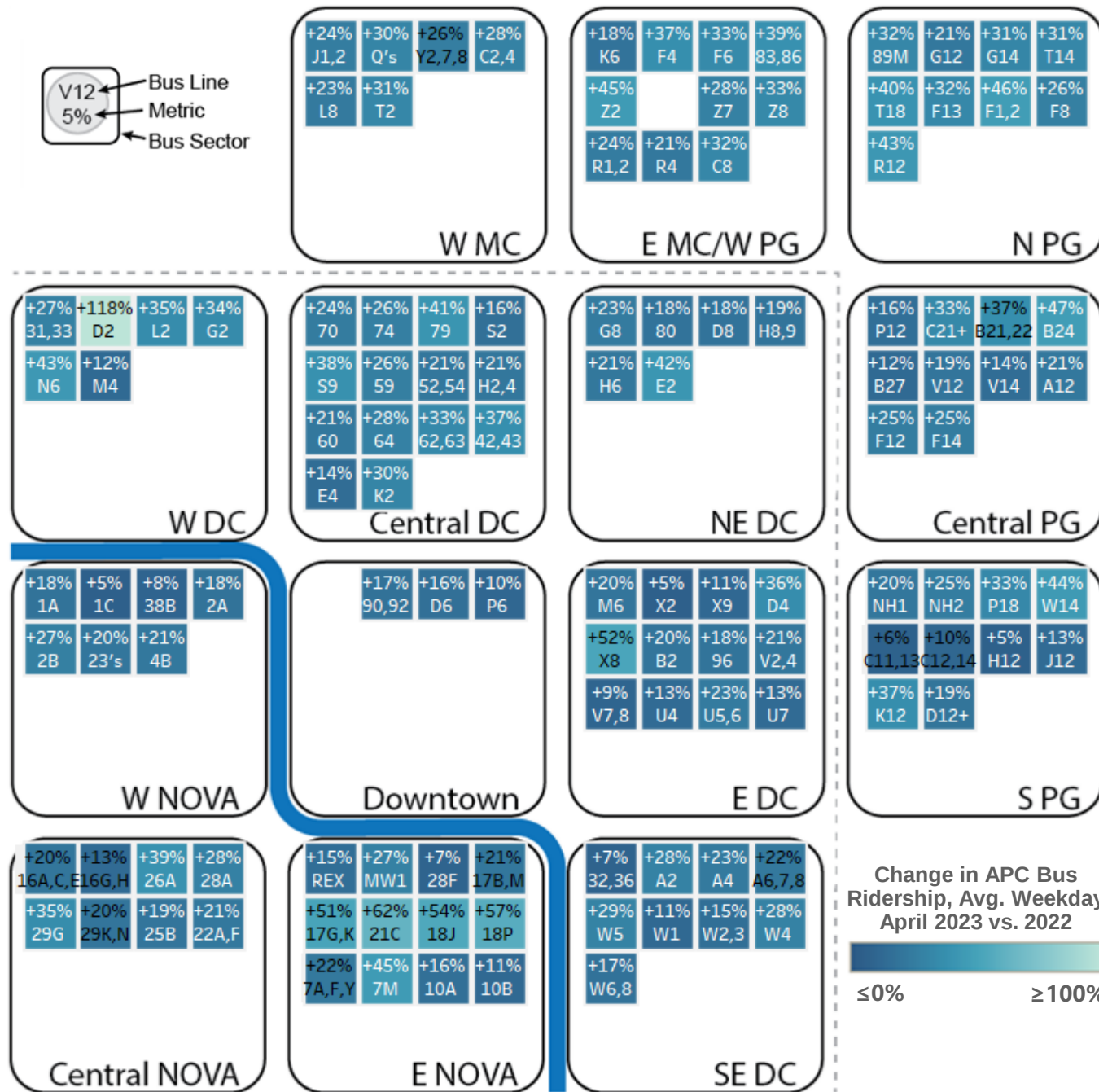
SVII Average Weekday Ridership (Tap Entries)
April 2023



April 2023 SVII Averages	Weekday	Saturday	Sunday
Rail (Tap Entries)	5,200	4,000	3,800
Parking	800		

Metrobus Ridership

- Ridership is up 23% on weekdays and Sunday compared to April 2022.
- About 3.4% of stop events were above crowding thresholds with more crowding on weekdays and Saturdays.
- There were approximately 33,800 total shuttle rides made in April 2023, with 1,700 average daily weekday rides.
- Notes:
 - In April 2022, bus service levels were around 93% of pre-Covid levels on weekdays, 110-125% on weekends. Current bus service levels are 101% of pre-Covid levels on weekdays, 117-133% on weekends.



For more nuanced bus line information, additional data can be found on the [WMATA Ridership Data Portal](#). Bus ridership based on Automatic Passenger Counter data.

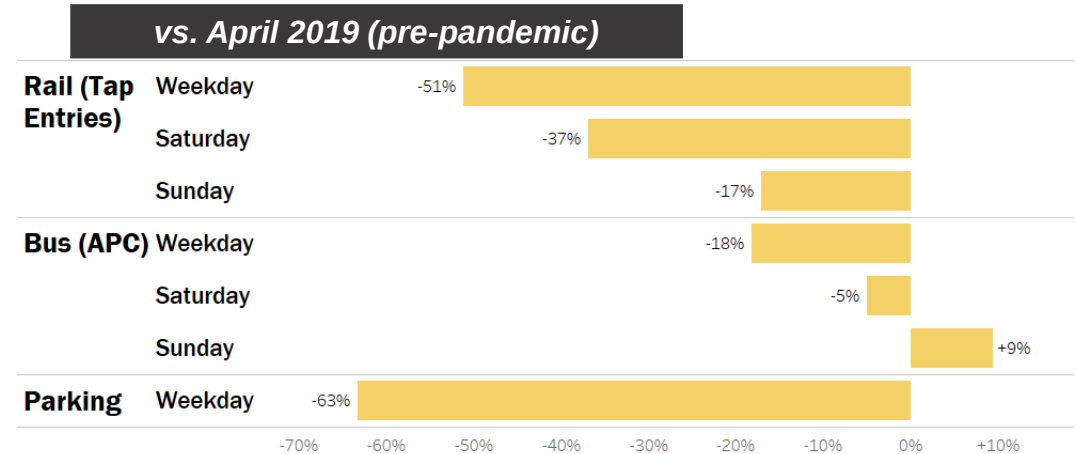
- For more nuanced parking information, additional data can be found on the [WMATA Ridership Data Portal](#).



Pre-Pandemic Ridership Comparison

Current vs. pre-pandemic levels (April 2023 vs. April 2019):

- **Rail** tap ridership was at 49% of pre-pandemic levels on weekdays, 63% of pre-pandemic levels on Saturdays, and 83% of pre-pandemic levels on Sundays
- **Bus** ridership was at 82% of pre-pandemic levels on weekdays and 9% above pre-pandemic levels on Sundays
- **Parking** usage was at 37% of pre-pandemic levels



April 2019 Averages	Weekday	Saturday	Sunday
Rail (Tap Entries)	665,000	362,000	203,000
Bus (APC)	369,000	197,000	140,000
Parking	45,000		
MetroAccess	6,300	1,800	1,600

April Ridership over the Past Five Years

