

October 22, 2025, Community Meeting Q&A

Meeting Summary:

The Northern Bus Garage Reconstruction Project team hosted its virtual fall community meeting on October 22, 2025. During the meeting, the team provided an overview of the project, updates on construction progress, community room updates, and a look ahead. Additionally, the project team answered questions from the community. A summary of those questions has been outlined below. Questions on similar topics and themes have been grouped for clarity.

A recording of this meeting is available at wmata.com/northernbusgarage.

Q: What are key highlights from the Environmental Report, and what are the primary findings related to site impact?

A: We don't have anything to report at this time, though an anticipated a report will be forthcoming

Q: Is the pink siding visible on the east elevation (Arkansas side) a permanent part of the building's final design?

A: We can confirm that the red panels currently installed are the final exterior designs.

Q: What is the rationale for adjusting the community meeting frequency from quarterly to bi-monthly cadence, and how does this new schedule enhance proactive communication?

A: The change in meeting frequency will enhance communication with the community. A project representative will regularly attend community meetings and civic events to act as the main link, ensuring quicker responses to community concerns. This approach improves communication over a quarterly schedule by increasing the frequency of interactions.

Q: What is the protocol for disseminating information, including community questions and official project responses, to stakeholders who are unable to attend meetings?

A: When questions are posed at meetings or submitted directly, the responses are shared through several channels to ensure all stakeholders are informed, such as local engagement meetings, digital channels and newsletters.

Q: What is the distinction between the building construction completion date and the full operational date for the bus facility?

A: The physical construction of the main facility and bus garage is scheduled to be completed in Quarter 2 (Q2) of 2027. EV Charging Infrastructure Completion: Due to long-

lead times for specialized electrical and charging equipment, the full installation of the electric charging system is expected to be completed in late 2028.

Q: What is the expected timeline for the completion and activation of public amenities, such as the Community Room and potential commercial spaces, separate from the bus revenue operations timeline?

A: The project is prioritizing the completion of public-facing and commercial spaces alongside the main facility structure. The goal is to have these areas completed and ready for potential activation in Quarter 1 (Q1) of 2027.

Q: What is the current progress on the commercial and retail space, including the construction timeline and any updates regarding potential tenant interest and leasing?

A: We do not have any specific retailers confirmed at this time. The retail area is progressing as scheduled and is anticipated to be substantially complete by Quarter 1 (Q1) 2027, aligning with the base building completion.

Q: What measures are being implemented to ensure that construction activities adhere to the evening time restrictions (after 7:00 PM)?

A: We recognize the importance of adhering to noise ordinances and are actively enforcing compliance for evening operations. We have implemented strict operational procedures to minimize neighborhood disruption after 7:00 PM.

Q: What immediate steps are being taken to address construction worker noise observed between 6:30 AM and 7:00 AM, which is outside of the permitted working hours?

A: We will immediately communicate with all construction teams and supervisors to re-emphasize and enforce the rule that no noise-generating activities

Q: A recent increase in exhaust odors has been noted in the area. What is the source of these smells, and what steps are being taken to address them?

A: We encourage the community to report such observations, including the time, date, and general location of the odor, to the project's liaison. This specific information is crucial for our environmental monitoring team to pinpoint and resolve the issue quickly.

Q: What specific measures is the project implementing to manage the influx of vehicles related to construction activity, and how will these measures mitigate the strain on local residential parking and essential services like street cleaning?

A: We acknowledge the current challenge related to parking saturation and the resulting disruption to neighborhood services, such as street cleaning. We are actively working to enhance the enforcement of all on-site and restricted parking protocols on an ongoing basis.

Q: What specific measures are being taken to inform all drivers and subcontractors of local anti-idling regulations, and what is the protocol for enforcing compliance on the job site?

A: All construction drivers, including subcontractors and delivery personnel, are informed of idling regulations on a daily basis and prior to every delivery entry.

Q: What is the official policy regarding construction worker parking outside of work hours?

A: Construction crews are strictly prohibited from reserving or holding public or business parking spaces during non-working hours (evenings and weekends). The only exception is the necessary use of temporary barricades (e.g., barrels) to maintain clear access immediately in front of site entry gates.

Q: Can you confirm the total square footage designated for commercial and retail space within the new facility?

A: The total floor area designated for commercial use is approximately **28,000 square feet**. The space specifically dedicated to retail, tenant use, and customer-facing activities measures approximately **21,000 square feet**.