

TARIFF

The Washington Metropolitan Area Transit Authority Tariff

on

METRO FARES & RATES

Tariff Number 39

Effective July 1, 2019

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I.

OVERVIEW

1. Application of the Tariff

The fares stated herein are applicable to the transportation of passengers on the Metrorail and Metrobus systems of the Washington Metropolitan Area Transit Authority from one point to another within the Washington Metropolitan Area Transit Zone which generally covers territories within the District of Columbia, the cities of Alexandria, Falls Church, Fairfax, Manassas, and Manassas Park and the counties of Arlington, Fairfax, Loudoun, and part of Prince William, and the political subdivisions of the Commonwealth of Virginia located within those counties, and the counties of Montgomery, Prince George's, and parts of Charles and Anne Arundel and political subdivisions of the State of Maryland located in said counties. For information regarding paratransit service, including fares for paratransit service, in the above locations, please refer to the Customer Guide to MetroAccess available online at wmata.com.

2. Fare and Service Policies

In compliance with FTA Title VI civil rights requirements, Metro has developed written procedures to evaluate, prior to implementation, Metro's major service changes as well as all fare changes to determine whether such proposed changes will have an adverse disparate impact based on race, color, or national origin of transit riders. Metro procedures ensure that the impacts of service and fare changes are distributed equitably to minority and low-income populations. Metro also seeks to ensure that minority, low-income, and limited English proficient communities have an equal opportunity to participate in public input that precedes a decision to change service and fares.

The GM/CEO is subject to the policy direction of the Board of Directors.¹ The GM/CEO, or his designee, is authorized to adopt rules and regulations for the safe, convenient and orderly use of the transit facilities owned, controlled or operated by the Metro, including the payment and the manner of the payment of fares or charges therefor, the protection of the transit facilities, the control of traffic and parking upon the transit facilities, and the safety and protection of the riding public².

3. Emergency Fare Reduction

The GM/CEO, or his designee, is authorized to reduce or waive any otherwise applicable fare or fee when faced with emergency conditions, for a period not to exceed 48 hours³. The GM/CEO will notify the Board of Directors of any such decision as soon as practicable after the event. No other agent or employee shall have the authority to change or deviate from the fare or charges contained herein.

4. Regional Events

GM/CEO is authorized to determine when a Regional Event requires providing peak level Metrorail service and whether to impose Regional Event parking rates to address increased ridership and non-rider demand for parking at Metrorail stations. When a Regional Event is determined, peak fares will be charged.⁴ The application of peak or off-peak fare is applied according to the fare gate's internal clock at the time of entry to the Metrorail System. When Regional Event parking is in effect, the applicable rate will be applied according to the method of payment used upon exiting the parking faregates.

5. WMATA Fare Passes

All Metrorail and Metrobus passes are electronically loaded onto SmarTrip® cards. While the services and fares applicable to the pass vary according to the fare product loaded onto the SmarTrip® card, the card visually appears to be the same card for all fare passes. A fare pass is good for consecutive days only or for the month issued beginning on the first day used in the transit system. All WMATA fare passes are fare gate activated.

The following chart provides a list of WMATA fare products accepted on Metrorail and Metrobus:

WMATA Metrorail & Metrobus Combination Passes⁵	Cost to Rider
1-Day Unlimited Combo Metrorail & Metrobus	\$13.00
3-Day Unlimited Combo Metrorail & Metrobus	\$28.00
7-Day Short Trip Combo Metrorail & Metrobus	\$38.00
7-Day Systemwide Combo Metrorail & Metrobus	\$58.00
Monthly Unlimited Pass Rail with Unlimited Metrobus	Varies
DC Kids-Ride-Free (Unlimited Metrorail, Metrobus and DC Circulator) ³	\$0.00
U-Pass Unlimited Metrorail & Metrobus (University Student Program)	Varies

6. Rush Hour Promise

When peak fares are in effect, a credit of fare will be provided to passengers with registered SmarTrip® cards for trip delays of 10 minutes or more as calculated by the MyTripTime online tool.⁶ Credits for such delays on Metrorail are automatically processed. Passengers must complete an online form for Metrobus delays. Fare credits will be provided in the same fare category as the fare paid for the delayed trip with either a credit to SmartBenefits® or stored value as paid. Delayed trips purchased by a Metrorail pass product will receive a credit of \$3.00. Delayed trips purchased by a Metrobus pass product will receive a credit of \$1.00. It may take up to five (5) days to receive a Rush Hour Promise credit on a passenger's registered SmarTrip® card. Effective January 26, 2018 through June 30, 2020⁷, passengers may receive up to four (4) credits per month on a registered SmarTrip® card charged fare on a trip that was delayed. For more information, go to www.wmata.com/rush-hour-promise.

II.

METRORAIL

1. Calculation of Metrorail Fares

Metrorail fares are calculated based on (1) the time of day and day of the week that the trip is taken (categorized as either peak or off-peak) and (2) the distance traveled between the origin and destination stations. The distance component of the fare calculation is based on a “composite mile,” which is calculated as the average of (a) the distance traveled along the rail system between the passenger’s origin and destination stations and (b) the distance traveled in a straight line or “as the crow flies” between the two stations. All Metrorail fares except Senior & Disabled fares are rounded to the nearest \$0.05, while Senior & Disabled fares are rounded down to the next lowest \$0.05.

2. Hours of Operation

Metrorail service is generally in operation on Monday through Thursday from 5:00 a.m. to 11:30⁸ p.m.; Friday from 5:00 a.m. to 1:00 a.m.; Saturday from 7:00 a.m. to 1:00 a.m. and Sunday from 8:00 a.m. to 11:00 p.m.⁹ Due to the nature of the service provided, first-train and last-train times maybe be later than these posted times as the train continues through the stations on a specific line. Station-specific timing information is provided at each station. General operation hours are subject to change during Regional Events¹⁰ and holidays and service availability may be altered during periods of preventative maintenance.

3. Peak Fares for Peak Level Service

The WMATA Board authorized an increase in Metrorail fare to be applied during weekday commuter rush hours when service levels require trains to leave terminals every 8 minutes or more frequently in the region’s core stations in order to safely address increased ridership demand and platform crowding. The Board further authorized charging peak fares on Metrorail any time that peak level service is provided, regardless of the time of day, to further address safety concerns and increased ridership demands.¹¹ Peak service is provided during Regional Events. Off-peak fares are in effect during all other hours¹². The off-peak fare structure is designed to be a 25% discount off the peak fares.

4. Metrorail Grace Period

For any exit occurring within 15 minutes after entrance and at the same Metrorail station, any fare paid upon such exit will be refunded back as an autoloan to the card in the same manner as charged¹³. Passengers using Metrorail passes do not pay fare on an individual trip basis and are, therefore, ineligible for the grace period credit.

5. Metrorail Fares

Unless a passenger is under age five or the passenger holds valid fare products for a special rate of fare, the following rates of fare shall apply to Metrorail service¹⁴:

Metrorail Fare Structure (Effective July 1, 2017)	Regular Fares		All Senior & Disabled Fares are ½ Peak Fare
	Peak	Off-Peak	
First 3 composite miles	\$2.25	\$2.00	\$1.10-\$3.00
Each additional composite mile more than 3 and less than or equal to 6	\$0.326	\$0.244	
Each additional composite mile greater than 6	\$0.288	\$0.216	
Maximum peak fare (Exclusive of Surcharge and Differentials)	\$6.00	\$3.85	\$3.00

6. Metrorail Fare Products

Only a SmarTrip® Card or an emergency trip ticket are accepted as Metrorail payment. Unless you have a valid, unexpired pass, passengers must have a minimum of \$1.50 in value on their SmarTrip® card to enter the Metrorail system. Senior and disabled patrons must have a minimum of \$0.60 in value on their full-fare SmarTrip® card to enter the Metrorail system. Passengers may not exit the Metrorail system with a negative balance on their SmarTrip® cards. Such passengers must add value to their fare products using the exit fare machines before exit will be permitted through the fare gates.

All Metrorail fare products provide unlimited Metrobus rides at no extra cost.¹⁵ The Metro Monthly Unlimited Pass is available at multiple prices calculated at 36 times the corresponding Metrorail fare of a pre-determined trip and provides unlimited rides on Metrorail at that fare or lower for the month.¹⁶ For the completion of any trip with a higher corresponding fare, the difference in fare must be paid.

Emergency trip tickets can be acquired only from the onsite Station Manager. Emergency trip tickets are provided at no cost to the passenger when there is a failure of the WMATA fare system at no fault of the passenger. The emergency trip ticket is valid for one ride only and should be surrendered to a station manager at the end of the trip.

The following chart provides a list of Non-WMATA fare products accepted on Metrorail:

Other Accepted Metrorail Fare Products	WMATA-portion of Cost
Monthly TransitLink on MARC and VRE	\$114.00
Monthly TransitLink on MTA	\$176.00

III. METRORAIL PARKING FACILITIES

1. Parking Rate Collection Period

The period during which parking rates apply vary according to Metrorail riders and Non-Riders. The GM/CEO is authorized to establish parking rate collection hours for Metrorail riders within time periods when Metrorail is open up to one hour after station closure and during Regional Events that occur on weekdays. The parking rate collection period and the applicable rate for a Metrorail rider applies only when the SmarTrip® card used for Metrorail fare payment is also used to pay parking rates within two hours of paying for parking except for SmarTrip® cards with UPass and DC Kids Ride Free fare products.¹⁷ The parking rate collection periods for Metrorail riders is as follows:

Monday-Thursday	7:30 a.m. -- 12:30 a.m.
Friday	7:30 a.m. -- 2:00 a.m.
Regional Events	posted at parking entrance

The GM/CEO is authorized to establish parking rate collection hours for Non-Riders within time periods when Metrorail is open up to one hour after station closure seven days a week, including federal holidays. Parking rate collection periods for Non-Riders is as follows:

Monday-Thursday	7:30 a.m. -- 12:30 a.m.
Friday	7:30 a.m. -- 2:00 a.m.
Saturday	10:00 a.m. -- 2:00 a.m.
Sunday	8:00 a.m. -- 11:00 p.m.

For Multi-Day Parking, parking rates are collected 24-hour per day, seven (7) days a week, including holidays.¹⁸

2. Parking Payment Methods

Parking gates require the use of a SmarTrip® card or credit card for payment of parking rates upon exit of the Park & Ride facility. Cash is not accepted at parking gates. See signage in metered parking areas for the applicable payment options, including but not limited to cash, online and mobile payment methods.

3. Hourly Parking

The rate for hourly parking at Metrorail stations is \$0.25 per 15-minute increment or \$1.00 for 60 minutes of parking. Parking meters accept quarters or dollar coins only. Change machines are not available at any Metro station or parking facility. The GM/CEO is authorized to charge the applicable Daily Rate in lieu of an hourly rate for parking spaces in Kiss & Ride parking areas. See area signage for additional payment options, including but not limited to pay stations, online and mobile payment methods.

4. Reserved Parking

Reserved parking is available for a limited number of spaces at Park & Ride facilities at a cost of \$45.00-\$65.00/month depending on the location. The parking rate for Reserved Parking is paid in advance and provides a guaranteed parking space from 2:00 a.m. until 10:00 a.m., Monday through Friday.¹⁹ The applicable daily rate for parking is additional and must be paid upon exit.

To apply for a new reserved parking permit, visit wmata.com and identify the rail station of your choice to set up a reserved parking account. All reserved parking customers must have a credit card on file to participate in the program.

5. Multiday Parking

The GM/CEO is authorized to establish Multi-Day Parking spaces (i.e. overnight or long-term parking) within the Parking System to accommodate access to other transportation hubs such as airports, train stations or national bus routes. Multi-day parking is available at four stations: Greenbelt, Huntington, Franconia-Springfield, and Wiehle-Reston for up to 10 consecutive days. Availability is on a first-come, first-served basis in spaces marked with signs that read “multi-day parking.” The Multi-Day Parking rate on the first day will equal the highest applicable rate (e.g., Non-Rider Daily Rate, if present) at the facility, plus the lowest applicable Daily Rate (e.g., Daily Rate for Transit Riders) for each subsequent day.

6. Non-Rider Parking

A Non-rider parking fee²⁰ ranging from \$7.50 up to \$15.00²¹ per day is charged to persons parking in MetroPark & Ride facilities when parking rates are not paid with the same SmarTrip card used within two (2) hours of riding the Metrorail, except for SmarTrip® cards with UPass and DC Kids Ride Free fare products. Implementation of the Non-rider fee is determined by the WMATA Board of Directors on a station-by-station basis.²² The Board has waived the application of the Non-Rider fee for MARC and VRE riders parking at Park & Ride facilities under certain terms and conditions.²³ See the following Metrorail Park & Ride Facility table for rates in effect at a specific parking facility.

7. Special Event Parking

The GM/CEO has the authority to determine that an event is a Special Event. An additional fee for Non-riders of up to \$25.00 during Special Event parking may be assessed²⁴. Special Event parking rates are charged system-wide only to Non-riders and is payable upon exit from the parking facility after the conclusion of the special event. Refer to onsite signage for information on dates and times during which Special Event parking rates are collected.

8. Parking Rates at Park & Ride Facilities

In addition to the WMATA-Board approved base parking rate, WMATA collects parking surcharges on behalf of certain local jurisdictions²⁵. The following chart reflects the daily parking rates, the Non-Rider rate and the jurisdictional surcharge, if any, effective as of July 1, 2019. Parking rates may change due to a Regional Event or Special Event; the applicable parking rate will be posted at the entrance to the Park & Ride facility.

Metrorail Park & Ride Facility	Aggregate Daily Rate	Aggregate Non-Rider Daily Rates	Jurisdictional Surcharge Amount
District of Columbia:			
Rhode Island Avenue - Brentwood	\$4.95	\$10.00	\$0
Fort Totten	\$4.70	\$4.70	\$0
Minnesota Avenue	\$.95	\$8.95	\$0
Deanwood	\$4.70	\$4.70	\$0
Anacostia	\$4.45	\$4.45	\$0
Montgomery County MD:	Aggregate Daily Rate	Aggregate Non-Rider Daily Rates	Jurisdictional Surcharge Amount²⁶
Shady Grove	\$5.20	\$5.20	\$1.50
Rockville	\$5.20	\$8.95	\$1.50
Twinbrook	\$5.20	\$8.70 ²⁷	\$1.50
White Flint	\$5.20	\$8.70 ²²	\$1.50
Grosvenor-Strathmore	\$5.20	\$5.20	\$1.50
Wheaton	\$4.45	\$4.45	\$0.75 ²⁸
Forest Glen	\$5.20	\$5.20	\$1.50
Glenmont	\$5.20	\$5.20	\$1.50
Prince George's County MD:	Aggregate Daily Rate	Aggregate Non-Rider Daily Rates	Jurisdictional Surcharge Amount²⁹
New Carrollton	\$5.20	\$8.85 ³⁰	\$1.25
Landover	\$3.00	\$3.00	\$0.75
Cheverly	\$5.20	\$5.20	\$1.25
Addison Rd.-Seat Pleasant	\$4.70	\$4.70	\$0.75
Capitol Heights	\$5.20	\$5.20	\$1.25
West Hyattsville	\$5.20	\$5.20	\$1.25
Prince George's Plaza	\$4.70	\$4.70	\$0.75

Prince George's County MD:	Aggregate Daily Rate	Aggregate Non-Rider Daily Rates	Jurisdictional Surcharge Amount³¹
College Park- U of MD*	\$5.20	\$5.20*	\$1.25
Greenbelt	\$5.20	\$8.95	\$1.25
Largo Town Center ³²	\$5.20	\$8.95**	\$1.25
Morgan Boulevard**	\$5.20	\$8.95	\$1.25
Branch Avenue	\$5.20	\$8.95	\$1.25
Suitland	\$5.20	\$8.95	\$1.25
Naylor Road	\$5.20	\$5.20	\$1.25
Southern Avenue	\$5.20	\$5.20	\$1.25
Virginia:	Aggregate Daily Rate	Aggregate Non-Rider Daily Rates	Jurisdictional Surcharge Amount³³
Vienna/Fairfax-GMU	\$4.95	\$4.95	\$1.25
Dunn Loring-Merrifield	\$4.95	\$8.95	\$1.25
West Falls Church-VT/UVA	\$3.00	\$4.95	\$1.00
East Falls Church	\$4.95	\$4.95	\$1.00
Huntington	\$4.95	\$8.95	\$1.25
Van Dorn St.	\$4.95	\$4.95	\$0.50 ³⁴
Franconia-Springfield	\$4.95	\$8.95	\$1.25 ³⁵
Wiehle Reston East	\$4.95	\$4.95	\$0.00

9. Violation of Parking Rules

Violation of any Metro parking sign, traffic sign, and/or regulation shall subject the offender to ticketing, prosecution, and/or towing, in accordance with the laws and/or ordinances of the jurisdiction within which the violation occurred. Violations may be charged by Metro Transit Police or by the authorized representatives of the jurisdiction where the parking facility is located.

* Special event parking rate on Terrapins game days.

** Special event parking rate on Redskins game days beginning three hours before kickoff and ending two hours after the game.

IV.

METRO BICYCLE PARKING

1. Bicycle Racks

Metro operates approximately 2,400 bicycle racks, and is replacing some racks with new smart, self-locking racks that are available for bicycle parking at Metrorail parking facilities. Bicycles must be removed within one hour of station closing. Bicycles that are locked to other objects around Metro stations shall be removed without notification.

2. Bicycle Lockers

Bicycle lockers at Metrorail stations safeguard bicycles from theft, vandalism, and inclement weather. The lockers are designed to hold one bicycle each as well as bicycle gear. Each locker has a unique lock and key. The space inside is approximately: 4 feet high by 6 feet 5 inches deep by 3 feet wide at the door and narrows toward the back of the locker. Most standard bicycles will fit inside. Longer bicycles such as tandem bikes and recumbent bikes may not fit into the lockers, however, there is limited availability of special sized lockers. Metro is replacing all older lockers with new self-locking bike lockers that are available for bicycle parking at Metrorail parking facilities. A mobile phone App or a SmarTrip card that must be registered online at wmata.com will be required to use Metro Smart Bike Lockers.

Bicycle locker rental is available on an hourly, daily, weekly, and monthly basis and rates may vary by station. Payment is accepted with SmarTrip® cards and most major credit cards.

3. Bike & Ride Facilities

Bike and Ride facilities provide secured, shared bicycle storage rooms with numerous bicycle racks for free bicycle parking and storage. The Bike and Ride facilities are located on ground levels at Metrorail stations or on the first level of parking garages. A SmarTrip card must be registered online at wmata.com to use Metro Bike & Ride facilities. Registration provides access to all Metro Bike & Ride facilities after the receipt of an email confirmation which generally takes 24-48 hours. After receiving confirmation, simply tap the SmarTrip® card to enter any Metro Bike & Ride facility. Currently, facilities are located at College Park, with Vienna and Falls Church Metrorail stations under construction. Metro Bike & Ride facilities are planned at more stations.

Patrons also are encouraged to register bicycles with Metro Transit Police (MTPD) and to use a bike lock to further secure bicycles parked in Bike & Ride Facilities. MTPD can assist in the identification and recovery of lost or stolen bicycles that have been registered. Free and easy registration can be completed online at wmata.com

V.

METROBUS

1. Metrobus Fares

Metrobus fares are valid for single trip service upon boarding. Eligible seniors and disabled patrons can ride Metrobus at half the regular fare, rounded down to the nearest \$.05 listed as follows:

Metrobus Service	Regular Fare	Senior/Disabled Fare
Regular Metrobus Service	\$2.00	\$1.00
Metrobus Express Service (Designated routes only) • Virginia: 11Y, 17B, 17G, 17H, 17K, 17L 17M, 18G, 18H, 18P, 29X, 29W	\$4.25	\$2.10
Airport Shuttle Service (Designated airport routes only) • Maryland: B30 • Virginia: 5A	\$7.50	\$3.75

2. Metrobus Fare Products

Passengers five years of age and older must provide or purchase valid fare products before riding Metrobus. Metrobus passengers may pay for a single trip with cash or a Metro token, or may use a SmarTrip® card with a valid pass product. All Metrorail passes include unlimited Metrobus service at no additional cost. Passengers may not board the Metrobus with a negative balance on their SmarTrip® cards. Passengers may pay with cash or add value onto their SmarTrip® cards by entering cash into the fare machine.

Metrobus Fare Products	Regular Fare	Senior/Disabled Fare
7-Day Regional Bus Pass* (Valid on Metrobus, ART, DC Circulator, CUE, DASH, Fairfax Connector, The Bus, and Ride On.)	\$15.00 ³⁶	\$7.50 ³⁷

* Unlimited rides on most regional buses during a consecutive seven-day period, activated on first use. Additional charges may apply on services with fares greater than \$2.00.

Other fare products are also accepted upon boarding Metrobus as follows:

Other Fare Products/Passes	Regular Pass Rate	Senior/Disabled Pass Rate
Metrobus Tokens 10 pack (bulk sales to organizations only)	\$20.00	N/A
DC Kids-Ride-Free (Unlimited Metrorail, Metrobus and DC Circulator)	Varies	N/A
Fairfax Free Student Bus Pass	Free	N/A
DC Student Tokens 10 pack (bulk sales to DC government only)	\$10.00*	N/A
MARC Issued Weekly/Monthly Pass VRE Issued Weekly/Monthly Pass	Varies	N/A
Monthly TransitLink® Card on MARC and VRE**	\$114.00	N/A
Monthly TransitLink® Card on MTA**	\$176.00	N/A

VI. TRANSFERS

1. Transfer Period

Passengers transferring among different modes of services within the Metro system, and between Metro and other bus operators in the region, may be eligible for a transfer discount. The valid transfer period is 120 minutes, beginning at the time of initial boarding³⁸. During the transfer period, the SmarTrip® system will look first for a bus transfer. Therefore a bus-to-rail-to-bus trip will be calculated using the bus fare transfer discount, except when passenger is using a Pass, including but not limited to the 7-day Unlimited Bus or the 7-day Unlimited Combo Rail & Bus passes. There is no fare charged when transferring between different lines of the Metrorail system, including Farragut Crossing^{***} and during bus bridge service to shuttle between Metrorail stations.

2. SmarTrip® Card Required

To receive a bus-to-rail or rail-to-bus transfer discount, or to transfer free of charge from bus-to-bus, passengers must use a SmarTrip® card. With a SmarTrip® card, transfer rates also apply to transfers to an upgraded or premium bus service from a lower cost service. Passengers with the 7-day Regional Bus and the 7-day Regional Senior and Disabled Bus passes do not pay transfer fees.

* DDOT subsidizes the cost with prepayment of \$1 per token

** This card provides access to Metrobus and Metrorail. The price reflects WMATA's portion of the total price of the card which is priced by regional transit providers.

***No fare is charged upon re-entry to Metrorail from Farragut West or Farragut North when entry is made within 20 minutes from exiting either Farragut West or Farragut North.

3. Bus-to-Bus Transfer Rates

The transfer rate for bus-to-bus transfers is calculated by subtracting the base fare of the originating bus service from the value of the fare for the bus service to which the rider transfers. These transfer rates are summarized in the chart below. A rate of \$0.00 indicates a free bus-to-bus transfer.

Full Fare Transfer Discounts:

Transfer Originates from Metrobus	Base Fare	Metrobus Regular Route	Metrobus Express Service	Metrobus Airport Shuttle
Metrobus Regular Routes	\$2.00	\$0.00	\$2.25	\$5.50
Metrobus Express Service	\$4.25	\$0.00	\$0.00	\$3.25
Metrobus Airport Shuttle	\$7.50	\$0.00	\$0.00	\$0.00
Transfer Originates from a Regional Bus	Regional Base Fare	Metrobus Regular Route	Metrobus Express Service	Metrobus Airport Shuttle
TAGS (Transp. Authority of Greater Springfield)	\$0.50	\$2.00	\$4.25	\$7.50
ART (Arlington Transit)	\$2.00	\$0.00	\$2.25	\$5.75
CUE (Fairfax City-University Energysaver) ³⁹	\$1.75	\$0.25	\$2.50	\$5.25
DASH (Driving Alexandria Safely Home)	\$1.60	\$0.40	\$2.65	\$5.90
D.C. Circulator	\$0.00	\$2.00	\$4.25	\$7.50
Fairfax Connector (Local)	\$2.00	\$0.00	\$2.25	\$5.50
Fairfax Connector (Tyson's Shuttle)	\$0.50	\$1.50	\$3.75	\$7.00
Fairfax Connector (Express 2)	\$4.25	\$0.00	\$0.00	\$3.25
Fairfax Connector (Express 1)	\$7.50	\$0.00	\$0.00	\$0.00
Fairfax Connector (Reserve)	\$1.00	\$1.00	\$3.25	\$6.50
Fairfax Connector (Wolf Trap Express)	\$5.00	\$0.00	\$0.00	\$2.50
Loudoun Commuter Bus	N/A	N/A	N/A	N/A
PRTC OmniRide	\$6.90	\$0.00	\$0.00	\$0.60
PRTC Metro Direct	\$3.45	\$0.00	\$0.80	\$4.05
PRTC Local Service	N/A	N/A	N/A	N/A
Ride On (Montgomery County, MD)	\$2.00	\$0.00	\$2.25	\$5.50
Ride On Express (Montgomery County, MD)	\$4.25	\$0.00	\$0.00	\$3.25
The Bus (Prince George's County, MD)	\$1.25	\$0.75	\$3.00	\$6.25

Senior/Disabled Transfer Discounts:

Transfer Originates from Metrobus	Base Fare	Metrobus Regular Route \$1.00	Metrobus Express Service \$2.10	Metrobus Airport Shuttle \$3.75
Metrobus Regular Routes	\$1.00	\$0.00	\$1.10	\$2.75
Metrobus Express Service	\$2.10	\$0.00	\$0.00	\$1.65
Metrobus Airport Shuttle	\$3.75	\$0.00	\$0.00	\$0.00
Transfer Originates from a Regional Bus	Regional Base Fare	Metrobus Regular Route \$1.00	Metrobus Express Service \$2.10	Metrobus Airport Shuttle \$3.75
TAGS (Transportation Authority of Greater Springfield)	\$0.50	\$0.50	\$1.60	\$3.25
ART (Arlington Transit)	\$1.00	\$0.00	\$1.10	\$2.75
CUE (Fairfax -University Energysaver)	\$0.85	\$0.15	\$1.25	\$2.90
DASH (Driving Alexandria Safely Home)	\$1.60	\$0.00	\$0.50	\$2.15
D.C. Circulator	\$0.00	\$2.00	\$2.10	\$3.75
Fairfax Connector (Local)	\$1.00	\$0.00	\$1.10	\$2.75
Fairfax Connector (Tyson's Shuttle)	\$0.50	\$0.50	\$1.60	\$3.25
Fairfax Connector (Express 2)	\$2.10	\$0.00	\$0.00	\$1.65
Fairfax Connector (Express 1)	\$3.75	\$0.00	\$0.00	\$0.00
Fairfax Connector (Reserve)	\$0.50	\$0.50	\$1.60	\$3.25
Fairfax Connector (Wolf Trap Express)	\$5.00	\$0.00	\$0.00	\$0.00
Loudoun Commuter Bus	N/A	N/A	N/A	N/A
PRTC OmniRide	\$4.60	\$0.00	\$0.00	\$0.00
PRTC OmniRide (Peak)	\$6.90	\$0.00	\$0.00	\$0.00
PRTC Metro Direct	\$2.10	\$0.00	\$0.00	\$1.65
PRTC Metro Direct (Peak)	\$3.45	\$0.00	\$0.00	\$0.30
PRTC Local Service	N/A	N/A	N/A	N/A
Ride On (Montgomery County, MD)	\$1.00	\$0.00	\$1.10	\$2.75
Ride On (Montgomery County, MD) – Seniors Free in Montgomery County	\$0.00	\$0.00	\$0.00	\$0.00
Ride On Express (Montgomery County, MD)	\$2.10	\$0.00	\$0.00	\$1.65
Ride On Express (Montgomery County, MD) – Seniors Free in Montgomery County	\$0.00	\$0.00	\$0.00	\$0.00
The Bus (Prince George’s County, MD)	\$0.00	N/A	N/A	N/A

4. Rail-to-Bus and Bus-to-Rail Transfers

All Metrorail passes included unlimited Metrobus service. For fare payment with SmarTrip® card stored value, a 120 minute transfer period begins when a trip starts on either bus or rail and a \$0.50 discount is applied to transfers made between bus and rail⁴⁰. The bus fare will be calculated by subtracting \$0.50 from the value of the fare for the service to which the rider transfers. After the expiration of the 120 minute transfer period, full fare is incurred and a new transfer period begins. Please see the chart below.

Rail-to-Bus Transfer Category	Rail to Bus Transfer Discount	Metrobus Regular Routes	Metrobus Express Service	Metrobus Airport Shuttle
General Peak and Off-Peak Transfers	\$0.50	\$1.50	\$3.75	\$7.00
Seniors and Disabled Riders	\$0.50	\$0.50	\$1.60	\$3.25
Transfers to DC Bus Routes: 94, A2, A4, A6, A7, A8, W1, W2, W3, W5, W6 and W8	\$1.00	\$1.00	N/A	N/A

VII. SPECIAL FARES

1. Promotional & Demonstration Fares

In 1994, the WMATA Board approved a policy that provided for the implementation of promotional and demonstration fares. These fares can be priced from free to an amount less than the regular fare established in the WMATA Tariff. For a list of short-term promotional and demonstration fares that are currently in effect for up to six (6) months, please see the Appendix on Pilot Programs attached hereto. Before any promotional or demonstration fare becomes permanent, it must be approved by the WMATA Board. The GM/CEO is authorized to adjust rail and bus fares when peak level service is provided to accommodate increased ridership demands due to Regional Events.

The WMATA Board has authorized reduced fare service on certain bus lines. The cost for this service is absorbed as subsidy by its regional or non-regional designation or through a Fare Buy Down Agreement with a third party to reduce or offset the fare paid by a group of passengers designated in the Fare Buy Down Agreement⁴¹. The applicability of transfers to other rail or bus service is established as part of the authorizing action.

Current special fare programs are as follows:

1.1 Paratransit Service

Pursuant to the requirements of the Americans with Disabilities Act of 1990 (ADA), the public transportation systems in the Washington metropolitan area provide complementary paratransit service to persons with disabilities who are not able to use local, fixed-route systems through MetroAccess regional paratransit service. Paratransit fares are calculated at twice the fastest comparable fixed-route fare rate up to a maximum fare of \$6.50. When traveling via Metrorail or Metrobus, MetroAccess Customers certified by Metro as ‘conditionally eligible’ may ride Metrorail and Metrobus at no charge. Personal Care Assistants will pay the same fare that is charged to the customer they accompany⁴². For additional information on paratransit eligibility and fares, please refer to the Customer Guide to MetroAccess available online at wmata.com.

1.2 Montgomery County Free Rides for Seniors and Persons with Disabilities

Metrobus provides free rides during non-peak hours from 9:30 a.m. to 3:00 p.m. on Monday-Friday and 8:30 a.m. to 4:00 p.m. on Saturdays to Senior Citizens and Persons with Disabilities for all buses operating in Montgomery County on the following routes⁴³: C2, C4, C8, F4, J1, J2, J4, K6, K9, L8, Q2, Q6, T2, Y8, Z2, Z6, and Z9. No transfers will be issued. Valid identification must be displayed.

1.3 Montgomery County “Kids Ride Free” Program

Montgomery County students with a Ride On Youth Cruiser SmarTrip® Card or a valid student ID with an expiration date for the current school year, or if during the summer months, the student must have a student ID with an expiration date for the previous June in order to ride without charge on all bus trips taken between 2:00 PM and 8:00 PM Mondays through Fridays on the following routes: C2, C4, C8, F4, J1, J2, J4, K6, K9, L8, Q2, Q4, Q6, T2, Y7, Y8, Z2, Z6, Z7, Z8, and Z11⁴⁴. During all other days and hours, such students will pay the same fares as other passengers.

1.4 University Pass Program

The University Pass (U·Pass®) is a discounted fare medium that allows unlimited riding privileges to full-time college students in accredited post-secondary degree-granting institutions throughout the academic year. The U·Pass® provides students with unlimited travel on Metrorail and Metrobus, express buses and airport shuttles during the academic term.⁴⁵ U·Pass® cardholders are assessed parking rates at the applicable Non-Rider rate.

1.5 Children Under Age 5

Up to two children under five years of age will be permitted to ride free when accompanying a fare paying passenger. All transit riders aged five years and older must present applicable fare products at the full fare rate to ride any Metro transit vehicle. In case of doubt, operator may

inquire the age of the accompanying passenger. The accompanying passenger's statement will be accepted.

1.6 Police Officers

Police of the local governing bodies of the WMATA transit zone when in uniform may ride the Metro transit system free of charge. Also, when in uniform, the state police of Maryland and Virginia, the U.S. Park Police, the U.S. Capitol Police, the Secret Service, and local sheriff's offices may ride the Metro transit system free of charge⁴⁶. Parking is not included.

Non-uniformed police officers and members of the sheriff's offices located within the WMATA transit zone may ride free upon presenting a WMATA issued ID card⁴⁷.

1.7 WMATA Members

When presenting a valid identification card all former and active WMATA Board members and officers, all active and retired WMATA employees, and spouses of designated former Alexandria, Barcroft and Washington Transit (AB&W) employees (collectively, WMATA Members) may ride the Metrorail and Metrobus transit system free of charge⁴⁸. Parking is not included; however, the Non-Rider Daily Rate is waived for WMATA members by paying for parking rates with the WMATA member's ID badge. If the WMATA or AB&W member is eligible for MetroAccess services, they may ride free of charge on MetroAccess.

1.8 Mark Center Employees & Visitors

Department of Defense employees with a valid employee ID, individuals who possess a valid Military ID or a Mark Center Building Pass may ride free of charge to the Department of Defense Washington Headquarters at the Mark Center on certain Metrobus lines when boarding at Pentagon Transit Center, Mark Center Transit Center or Southern Towers. Metrobus routes to which this program applies are: 7A, 7F, 7M, 7W, 7X, 7Y, also known as the Lincolnia-North Fairlington line; the Lincolnia-Park Center-Pentagon line; and the Mark Center-Pentagon line⁴⁹. Department of Defense employees with a valid employee ID and individuals who possess a valid Military ID may ride free of charge to the Mark Center Transit Center on the Metrobus 28X line.

1.9 DHS Employees & Visitors

Department of Homeland Security employees and visitors, including U.S. Coast Guard employees with a valid employee ID and visitors with a valid Military ID or other federal government identification may ride all Metrobus routes to and from the DHS Headquarters free of charge when boarding at the Anacostia Station, L'Enfant Plaza or St. Elizabeth's Campus Gate #4. This includes the following Metrobus routes: A4, A9, and W5 routes.

VIII.

SALE OF METRO FARE PRODUCTS

1. Retail Outlets

WMATA fare products can be purchased online at wmata.com, in person at Fare Vending Machines located at all Metrorail stations or at the Metro Sales Office located at Metro Center Station near the 12th and F Street exit in Washington, DC, at some area CVS stores, Giant grocery stores and various other authorized retail outlets. The WMATA Office of Marketing will maintain a list of sales outlets and will advertise the locations. For additional information log onto wmata.com or call 202-637-7000.

2. SmarTrip® Cards

The SmarTrip® card costs \$2⁵⁰ and eliminates the need to carry cash, coins, and transfers. The value on a registered SmarTrip® card cannot be lost if the card is misplaced or damaged. For a \$2 replacement fee, a new card auto-loaded with the remaining value of the misplaced/damaged SmarTrip® card at the time you notify Metro, can be provided to the registered SmarTrip® card owner. Tapping the auto-loaded card within 30 days of receipt activates the value on the card.

3. Senior SmarTrip® Cards

Passengers age 65 and older can purchase a Senior SmarTrip® card for discounted trips on Metrobus and Metrorail. Reduced fare will automatically be deducted with the Senior SmarTrip® card. Parking fees are not reduced with a Senior SmarTrip® card⁵¹. To purchase the SmarTrip® card, seniors must show a valid government issued photo ID with proof of age at either the Metro Sales Office at Metro Center Station near the 12th and F Street exit in Washington DC, at authorized retail outlets or at selected public libraries located in Montgomery County. Reduced fare Senior SmarTrip® cards are not sold in vending machines at Metro stations.

4. Metrobus Tokens

Metro tokens are sold in packages of ten (10) at a cost of \$20.00 to organizations only. DC Student tokens are subsidized by the District of Columbia for use in conjunction with official school trips. DC Student tokens can be purchased in packages of ten (10) for \$10.00 via the DDOT bulk purchase process.

IX. BULK SALE OF METRO FARE PRODUCTS

1. Fare Products Available for Bulk Purchase

Bulk purchases by a convention, visitor or other group of passengers can be acquired for the following fare products: SmarTrip® cards at a cost of \$2 per card with each card preloaded in value amounts of \$5, \$8, \$10, \$15, \$20, \$28 or \$30. Also available for bulk purchase are the One-Day Metrobus/Metrorail pass and the Weekly Metrorail pass. Bulk purchase of Metrobus tokens are available for purchase by social services agencies and schools only.

2. Bulk Purchase Process

There is no minimum quantity requirement for bulk purchases. To make a purchase, contact the Bulk Sales Office in writing at 3301 Eisenhower Ave, Alexandria VA 22314-4549 or by facsimile at 703-960-7323 or by telephone at phone number 202-962-5700. All bulk sales orders must be in writing with the following information: contact name, telephone number, address for order delivery, the fare products requested, and the quantity. A check, money order or cashier's check in the exact amount of the purchase must be included with the order. For all orders in excess of 75 SmarTrip® cards, a postage paid, self-addressed package must be included with the order. For the amount of postage to include, call the Bulk Sales Office for the weight of the package based on the number of cards ordered.

3. Bulk Purchases of Metrobus Tokens

Only schools and social services agencies that are located within the District of Columbia may purchase Metrobus tokens. Bulk sales of any fare products, including Metrobus tokens by a school requires written approval by the DDOT School Transit Office. Such approval must be provided to WMATA at the time that the order is placed along with a check or purchase order from a school that is located within the District of Columbia.

X. METRO SERVICE THROUGH OTHER TRANSIT FARE PRODUCTS

1. DC Kids Ride Free

The School Transit Subsidy Program offers free rides on Metrobus, Metrorail and DC Circulator for District of Columbia (DC) public school and public charter school students. The program is available to students under 21 years old who live in DC and are enrolled in DC schools or in foster care in DC. The program relies on an electronic pass that is loaded onto a student's SmarTrip Card. DC Kids Ride Free cardholders are assessed parking rates at the applicable Non-Rider rate. The DC Kids Ride Free SmarTrip® card can be acquired through the student's school or by contacting the District of Columbia Department of Transportation (DDOT) School Transit Office at kidsridefree.dc.gov or call (202)-673-1740. for additional information.

2. U·Pass

The U·Pass program is available to any accredited college or university in the WMATA service area. U·Pass provides unlimited Metrorail and Metrobus service to university and college students at a discount price paid in advance by the accredited college or university on behalf of its student. Regional bus service, transfer fees and parking rates are not provided to U·Pass cardholders.

3. Fairfax Free Student Bus Pass

The Fairfax Free Student Bus Pass provides eligible Fairfax County public school students with unlimited free bus service on select Metrobus Routes as well as regional bus routes as determined by Fairfax County. The Fairfax Free Student Bus Pass SmarTrip® card can be acquired through the student's school by student that satisfy eligibility requirements.

4. Transit Link Cards

The Transit Link Card, also known as the TLC pass is fare products sold by MARC, VRE, and MTA that provides multi-modal travel that includes unlimited Metrorail and regular Metrobus during the month of issuance for an additional fee. The cost of the TLC pass varies depending on the transit services purchased, the time period of use and the transit zones traversed. See MetroRail section 5 for WMATA's portion of the total price of the card which is processed by the regional transit provider. These cards may be used for Metrobus Express Service by paying a transfer fee. To purchase the TLC card, consult MARC at mta.gov/marc, contact VRE at vre.org, and MTA at mta.gov. To purchase the TLC card online, log onto commuterdirect.com.

5. MTA CharmCard®

The MTA CharmCard® can be used throughout Washington, Baltimore and the surrounding region to pay for rail and bus fares and for parking fees at Metro operated parking facilities. The card costs \$2.50 and comes with \$7.50 in stored value already on the card for a total price of \$10. Additional value can be added to the card at MTA ticket vending machines, MTA bus farebox, Metrorail stations, on Metrobus or buses at participating transit agencies.

6. SmartBenefits®

SmartBenefits® is an IRS-compliant, web-based program that facilitates employers/providers in directing the dollar value of employees/recipients commuting benefits to a SmarTrip® card that can be used for parking (if the employer/provider funds a parking benefit separate from a transit benefit), rail, bus or van pool travel throughout the D.C. metropolitan region. SmartBenefits® provides for the electronic delivery of monthly transit and parking benefits from employers/providers to employees/recipients and transit providers. For additional information and to register for the program, log onto wmata.com.

XI.

METRO FARE EVASION

1. Fare Evasion

Except as authorized within Article VII, any person who boards a passenger-carrying vehicle or passes through a fare gate without paying the established fare or presenting a valid Pass is subject to arrest and prosecution. Metro Transit Police Department (MTPD) is authorized in each jurisdiction to issue fines ranging from \$50-\$100 and other penalties, including criminal or civil citations to adult and juvenile offenders. The specific fine amount is determined by the law of the jurisdiction in which the offense occurred.

Value added to a SmarTrip® card using SmartBenefits® or other valid transit benefit programs shall be used only by qualified employees/recipients who receive the benefit from their employer/provider. Use by any person not qualified by the employer/provider invalidates the value added, is illegal and may subject the person to arrest and/or prosecution.

2. Confiscation of Fare Products

Metro will not honor fare products purchased from non-authorized sources. The use of any SmarTrip®, U·Pass, DC Kids Ride Free SmarTrip® or Fairfax Free Student Bus fare product by any person other than the duly authorized registered user or student for such card may result in the card being confiscated by MTPD or another WMATA agent or employee. Confiscated SmarTrip® cards will be canceled and destroyed.

XII. REFUNDS & TRANSFERS OF FARE PRODUCTS

WMATA fare products are refundable or transferable only as specified in this policy. Patrons experiencing difficulties with SmarTrip® cards should contact SmarTrip Customer Service at 1-888-762-7874.

1. Fare Product Refunds (excluding SmartBenefits®)

All fare product sales are final. Unused SmarTrip® stored value sales are refundable for cash only when the group or passenger resides outside of a one-hundred (100) mile radius of the District of Columbia and has no reasonable expectation of utilizing WMATA services in the future. Proof of residence is required.

2. Refunds of SmartBenefits®

SmartBenefits® are treated differently due to IRS Regulations applicable to qualified transportation fringe benefits. In general, unused SmartBenefits® are not refundable to the benefit employee/recipient, but may be credited to the benefit employer/provider. Based on the election made by the employer/provider during SmartBenefits® registration, SmartBenefits® that are not used by the end of a benefit period may be either rolled over for the employee/recipient's use during a subsequent benefit period or credited to the employer for reallocation to other employees. However, a refund to an employer/provider will be granted for unallocated SmartBenefits Anytime funds and/or unallocated SmartBenefits non-rollover funds may be refunded to an employer/provider if the employer/provider is closing their SmartBenefits account. SmartBenefits rollover funds allocated to employees/recipients will not be refunded under any circumstances. For additional information on SmartBenefits®, visit the website at wmata.com/smartbenefits.

3. Refund of Bulk Purchase Orders

SmarTrip® cards sold in bulk, regardless of payment method, may be refundable upon return of the cards along with the original invoice and proof of payment such as a canceled check. Refunds will be granted when SmarTrip® cards are unused and non-time sensitive. To receive a refund, return the unused fare products, along with a copy of the original yellow invoice, and proof of payment to WMATA Treasurer, Fare Distribution and Sales, 3301 Eisenhower Ave, Alexandria VA 22314-4549. No refunds will be provided for partially used fare products. Please note that bus tokens are not refundable.

4. Exchange of Metrobus Tokens

Metrobus tokens are non-refundable. The original purchasing school or social service agency may exchange a bulk purchase of fare products for other student fare products, but only if the purchase is returned with the original purchase order. No open token bags will be accepted for exchange.

5. Malfunctioning SmarTrip® Dispensers

SmarTrip® dispensers are located at all Metrorail stations to purchase or add value to SmarTrip® cards. Passengers who lose money in SmarTrip® dispenser machines or failed to receive a card after submitting payment should see the station manager and contact SmarTrip® customer service at 888-762-7874. The passenger should retain the device receipt for verification and tracking purposes. Adjustments will be delivered electronically via auto-loaded value to a registered SmarTrip® card if the passenger has registered his/her card or to the appropriate SmartBenefits® account. If the passenger has not registered his/her SmarTrip® card, a replacement card fee of \$2.00 will be assessed for a new SmarTrip® card that is auto-loaded in the value that was lost.

6. Lost or Damaged Fare Products

WMATA is not responsible for fare products that is lost or damaged from the possession of its owner while using the transit system or after exiting the transit system. Passengers that lose fare products within the Metrorail system will be charged the maximum peak or off-peak fare at the station exited with peak or off-peak fare determined at the time of fare gate exit.

Owners of registered SmarTrip® cards may report their lost or damaged cards to SmarTrip® Customer Service via email at wmata.com, or via their SmarTrip® online account or by calling or 1-888-762-7874. The remaining value on lost or damaged SmarTrip® cards will be frozen as of the time of notification to Customer Service. Customer Service will assess a \$2.00 fee and mail a replacement SmarTrip® card to the registered owner with the frozen stored value balance of the lost or damaged card electronically transferred onto the replacement card. The registered owner of the lost or damaged card may also request an electronic transfer of value to another SmarTrip card registered to the owner. The value must be activated within 30 days by tapping the card at a faregate, parking gate, or any SmarTrip fare vending machine. In addition, SmartBenefits® employees/recipients also must: i) Provide their replacement card number to their employer/provider's SmartBenefits® administrator to complete the transfer of unused SmartBenefits® transit or parking funds and set-up the card to receive future SmartBenefits, and ii) If the employee/recipient allocates SmartBenefits to a third-party transit provider (e.g., for commuter rail or a vanpool), then the employee/recipient must use the SmartBenefits® Passenger Allocation System to allocate future SmartBenefits associated with the replacement card to the appropriate third-party transit provider.

7. Special Extenuating Circumstances

Except as otherwise noted in this policy, all requests for fare adjustments will be processed by the Office of the Treasurer. The GM/CEO or his/her designee may also establish procedures for the approval of refunds and exchanges for special and extenuating circumstances.

XIII.

REFERENCES

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- ¹WMATA Compact §9(b).
²WMATA Compact §76(e).
³Resolution 2016-27.
⁴ Resolution 2018-54.
⁵ Resolution 2019-09.
⁶Resolution 2018-03.
⁷ Resolution 2018-56 and 2019-09.
⁸Resolution 1988-33.
⁹ Resolutions 2017-26 and 2019-06.
¹⁰ Resolution 2018-54.
¹¹ Resolution 2018-54.
¹²Resolution 2007-40.
¹³Resolution 2016-14.
¹⁴Resolution 2017-11.
¹⁵ Resolution 2019-09.
¹⁶ Resolution 2016-53.
¹⁷ Resolution 2018-53.
¹⁸ Resolution 2018-53.
¹⁹ Resolution 2000-58.
²⁰Resolution 1986-58.
²¹ Resolution 2018-53.
²²Resolution 2014-44; and 2017-31.
²³ Resolution 2018-27.
²⁴Resolution 2010-31 and 2017-31.
²⁵Resolution 88-67.
²⁶ Resolution 97-24.
²⁷ Resolution 86-58
²⁸ Resolution 91-24.
²⁹ Resolution 89-06.
³⁰ Resolution 86-58.
³¹ Resolution 89-06.
³²Resolution 2005-23.
³³ Resolution 92-42.
³⁴ Resolution 91-23.
³⁵ Resolution 97-27.
³⁶ Resolution 2019-09.
³⁷ Ibid.
³⁸Resolution 2010-31.
³⁹Resolution 2009-35.
⁴⁰Resolution 2010-31.
⁴¹WMATA Compact §79.
⁴²Resolution 2005-46.
⁴³Resolution 2006-49.
⁴⁴Resolution 2011-29.
⁴⁵Resolutions 2016-14; 2016-24; and 2017-16.
⁴⁶Resolution 1984-52.
⁴⁷Resolution 2005-34.
⁴⁸Resolution 1999-36.
⁴⁹Resolution 2015-45.
⁵⁰Resolution 2010-31.
⁵¹ Resolution 82-13.