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June 25, 2026

Chair Santos and Members of the Board:

It's my pleasure to present the Riders' Advisory Council's report for June 2026.

Red Line Summer Shutdown:

Metro staff attended the June RAC meeting to review plans for this summer's shutdown of a portion of the Red Line from early July through early September. The RAC expects that, as with previous summer construction, Metro will be actively monitoring shuttle service and will make adjustments as necessary to maintain consistent service for affected riders. We're also encouraged that the State of Maryland has stepped in to implement priority bus treatment along Wisconsin Avenue/Rockville Pike and hope that this summer's project will provide another demonstration to the region of the benefits of bus priority.

Members suggested that Metro's communications provide information on alternate fixed-route service in addition to Metro-managed shuttle buses. Given that both Metro and RideOn have multiple routes connecting to the eastern leg of the Red Line, these routes can serve as valuable options for riders to get around the construction. Riders also wanted to ensure that shuttle buses are clearly shown in transit planning apps, and that they list both the express and local options, so that riders have the most complete information to make trip-planning decisions.

Future Agenda Planning:

Members also discussed future agenda planning and will look forward to engaging with the Board on a work plan for the Council over the coming months. Members expressed interest in the following topics:

- RFK Transit/Gold Line Planning
- Regional Bus Priority
- Public safety/Fare enforcement/Metro Lift Program outreach and enrollment

We'd welcome input from the Board on any other topics you'd like the Council to engage with over the coming months.

Thank you and I'm happy to answer any questions the Board may have.

William Way

William Way, Chair

Riders' Advisory Council