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March 26, 2026

Chair Santos and Members of the Board:

Thank you for the opportunity to present the Riders' Advisory Council's report March 2026.

Annual Report:

RAC members are currently working on compiling and analyzing responses to our annual report questionnaire and expect to present a final report to the Board at our next meeting. We received approximately 300 responses from riders around the region who weighed in on their experiences on Metro, including what's working well and areas that need improvement. This survey of riders is intended to help us, as a group, identify emerging issues and areas for further dialogue with Metro staff and riders. We'll look forward to sharing the report at next month's Board meeting.

RAC Leadership/Elections:

I'd also like to note that the RAC will hold its leadership elections at its April meeting, meaning this is my last Board meeting as chair. I'd like to take the opportunity to thank Board members for your consistent support and engagement during my tenure and for all of your work advocating for Metro's riders. We understand that Board members have to balance many competing priorities, and appreciate your keeping riders' needs at the forefront of your decision-making.

Thank you and I'm happy to answer any questions the Board may have.

Cole Staudt

Cole Staudt, Chair
Riders' Advisory Council