

**Meeting Minutes  
Safety and Operations Committee  
June 25, 2026**

Committee Chair Alcorn called the meeting to order at 9:16 a.m. Present were:

**Committee Members**

Mr. Walter Alcorn, Chair  
Ms. Valerie Santos, Vice Chair  
Ms. Leslie Weber

**Other Members**

Mr. Darien Flowers  
Mr. Joe McAndrew  
Ms. Kate Burns  
Dr. Tracy Hadden Loh  
Mr. Finch Fulton\*

\*Designated jurisdictional representative.

**Approval of Agenda**

The agenda was approved as submitted.

**Approval of Minutes**

The minutes of the June 11, 2026, Safety and Operations Committee were approved as submitted.

**Information Items**

**A. Metro Bus Action Plan (T. Webster, L. Jones, A. Davis, & J. Bell)**

Staff presented to the Board about how recent bus investments have continued year-over-year improvements in frequency, reliability, and other aspects that improve customer experience. Staff reviewed how technology investments, workforce investments, the new network's expanded access, and improvements in customer information are all part of the Metro Bus Action Plan. Staff concluded by indicating that Metro will continue to improve service, operations, fleet, facilities, and reliability through a combination of data, partnership, and investment to further strengthen customer experience and support the long-term success of the network.

**B. Safety and System Readiness Update (J. Johnson & T. Impastato)**

The staff updates in this presentation consisted of three parts: first, updates were provided on Metro's safety performance when compared to eight similar sized agencies in the U.S.; second, updates were provided about Metro's safety management system and how it is progressing; the final updates were about steps Metro is taking to make the system ready for high profile events this summer.

The meeting was adjourned at 11:09 a.m.