

**Meeting Minutes**  
**Safety and Operations Committee**  
**June 11, 2026**

Committee Chair Alcorn called the meeting to order at 10:30 a.m. Present were:

**Committee Members**

Mr. Walter Alcorn, Chair  
Ms. Valerie Santos, Vice Chair  
Ms. Leslie Weber

**Other Members**

Dr. Tracy Hadden Loh  
Mr. Joe McAndrew  
Ms. Kate Burns  
Mr. Anthony Bedell

**Approval of Agenda**

The agenda was approved as submitted.

**Approval of Minutes**

The minutes of the May 14, 2026, Safety and Operations Committee were approved as submitted.

**Action Items**

**A. Updates to Metro Bus Service Guidelines and Metro Rail Service Standards (T. Webster & J. Holt)**

Staff presented and recommended Board adoption of updated Bus Service Guidelines and Rail Service Standards. Staff described how these updates illustrate Metro's best practice of establishing clear, professional, and data driven criteria to inform service planning and budget decisions. According to staff, updating rail standards and bus service guidelines to align with regional principles agreed to through *DMVMoves* is part of Metro's Service Design and Management Program through the Strategic Transformation Plan, and staff explained how this program aims for continuous improvements and network convenience to support regional mobility and operational reliability to support on-time performance and meet customer expectations.

The motion for the updated Metro Bus Service Guidelines was unanimously approved.

The motion for the updated Metro Rail Service Standards was unanimously approved.

The meeting was adjourned at 11:41 a.m.