



NEW SELF-SERVICE FEATURE FOR EMPLOYEES

Transfer SmartBenefits from Lost/Damaged Cards

Now you can transfer your stored value and your SmartBenefits from a lost/damaged card to a replacement card on your own. *

- Have your replacement card ready or order a new card as you report your old card as lost or damaged.
- Your replacement card must:
 - Be registered to your SmarTrip card account with the same first and last name as your lost/damaged card (check "Update Card Information")
 - Not have been previously enrolled in SmartBenefits
- From your SmarTrip® Card Summary page, click "Report Lost or Damaged Card" and follow the prompts

Card Summary [LOG OUT](#)

Card Information

Card Nickname: Jim

Card Number: 0167

Current Card Status: Active

Stored Value: \$10.00 [ADD VALUE](#)

Value available for public transit and parking.
Stored Value may not reflect recent transactions.

History

- » [Order History](#)
- » [Product Delivery History](#)
- » [Use History](#)
- » [MyTripTime Dashboard](#)

Card Management

- » [Report Lost or Damaged Card](#)
- » [Update Card Information](#)
- » [Delete Card From Account](#)

SmartBenefits

- » [Manage SmartBenefits](#)

Passes

[ADD PASS](#)

You currently have no loaded passes.

* If you purchased a pass for your SmarTrip card using the SmartBenefits transit pass benefit, then the refund for the unused portion of that pass must still be reassigned by your employer.