

M E M O R A N D U M



SUBJECT: Response to Panel's Report
Quarter 1 thru Quarter 4

Date: January 5, 2026

FROM: MTPD – Chief Michael L. Anzallo

THRU: WMATA Board of Directors
GM/CEO - Mr. Randy Clarke
EVP/COO - Mr. Andrew Off
MTPLC - Chairman Colin Dorrity

TO: Investigations Review Panel -Chairperson Aron Troost

I want to thank the members of the Investigations Review Panel for your support of the Metro Transit Police Department (MTPD). The department appreciates your feedback regarding this quarter's review and will continue to strengthen our community engagement. The following responses address the panel's questions during the meeting:

Quarter 1 and 2 (2024):

- The MTPD Communications Division is currently working to establish clear guidelines for responding to and addressing Text Tips based on National Association Numbers Associate (NENA) and/or Association of Public Safety Communication Officials (APCO) standards. In order to accomplish this, MTPD will take the following steps:
 - Work with the internal WMATA developer of the MTPD Text Tips application to create a mechanism for individual PSD Tracking within the system.
 - Work with the internal WMATA developer of the MTPD Text Tips application to create a Quality Assurance reporting mechanism related to response times.
- The MTPD provides the following dispositions consistent with the industry standard for administrative investigations (listed below):
 - *Unfounded* - the allegation was determined to be false or not factual or that you were not involved.
 - *Not Sustained* - insufficient evidence is available to prove or disprove the allegation.
 - *Exonerated* - the event occurred but was lawful.
 - *Sustained* - the evidence is sufficient to support the allegation.
- As it relates to the incident where the father of a minor alleged that a teenager pushed past his daughter to fare evade, which he reported to a contracted security officer; contracted security officers for WMATA are provided the necessary training regarding reporting requirements. Any violation of policy, to include inaction, is forwarded to their supervision for administrative follow-up.

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Quarter 3 and 4 (2024):

- Depending on the length of the statement provided during an interview, certain statements may be summarized within the administrative investigation report, with the full transcript and audio recording included as attachments for reference.