

M E M O R A N D U M



SUBJECT: Response to Panel's Report – Q1

DATE: April 21, 2021

FROM: MTPD - Ronald A. Pavlik, Jr. *Ronald Pavlik*

THRU: WMATA Board of Directors
GM/CEO Paul J. Wiedefeld
EVP/COO Joseph Leader
FOP Chair Colin Dorrity

TO: Don Nuckols, Chair MTPD Investigations Review Panel

I want to first thank the members of the Investigations Review Panel for their time, commitment, and thoughtful review of the first four matters of investigation undertaken. We are actively reviewing the recommendations you have made and will begin taking actions to implement improvements. As a preliminary matter, the following actions will be taken as soon as possible to improve training and communications:

- Training Information Bulletin from 4/19 will be followed up with an additional bulletin on searches.
- We have implemented training for all new sergeants specific to communication. We have also implemented monthly mandatory training for all sergeants which will focus on incident command and communication, among other topics.
- OPRI will work with the training division to address lessons learned based on any patterns and future review panel findings. The Early Warning System already addresses individual patterns requiring training.
- Communication for citizen complaints is now largely being handled by OPRI, rather than individual Bureau Commanders. This is expected to improve the detail in the responses that complainants receive.

With respect to the recommendation of improved communication between the officer and juveniles involved, MTPD believes the matter the panel reviewed was an isolated incident with the involved officer, as nothing similar has occurred with any other officers. However, we will take this matter into consideration and look for any patterns that indicate a need to address policies or procedures.

In these matters, and those the panel reviews in the future, we look forward to continuing to learn from panel members, including in law enforcement and private citizens, how we can improve our transit policing efforts for Metro's customers, employees, and communities.