Call for applications to serve on Metro’s Riders’ Advisory Council.

Metro’s Board of Directors wants to hear from people like you.

Metro’s customers have a lot to say about its service. More importantly, they have a lot of good ideas to share. The Riders’ Advisory Council offers Metro customers a chance to participate in making Metro better.

Metro is currently soliciting applications from customers interested in filling vacancies on the Riders’ Advisory Council.

Do you qualify?

We encourage you to apply for membership if you:

1. Ride Metrobus, Metrorail or MetroAccess;
2. Are not employed by Metro or a Metro contractor;
3. Are not an elected official;
4. Live within the Metro service area.

How members are selected.

Metro’s Board of Directors will appoint candidates that represent an accurate cross section of customers and reflect a broad representation of people from different geographical locations in the Metro service area.

With a limited number of vacancies on the Council, unfortunately not every applicant can be accepted. If you are not selected to fill a position on the Council, your application will be kept on file by Metro for two years and reviewed again when the Board of Directors makes subsequent appointments for which you are eligible.

What you give. What you get.

If selected, you’ll advise Metro’s Board of Directors and offer input to Metro staff on how to improve Metro’s service. You won’t be paid, but you will have the opportunity to help make a difference in the way Metro serves the region.

For more information about the Riders’ Advisory Council, please visit:

http://www.wmata.com/about_metro/riders_advisory_council/

The Next Step.

Please mail the completed application to:

Riders’ Advisory Council
Office of the Secretary
600 Fifth Street NW
Washington, DC 20001

Or fax it to: 202-962-1133

For a faster, easier application, visit the Council’s webpage at:

http://www.wmata.com/about_metro/riders_advisory_council/ to complete an online application.

To get this application in an accessible format, please call 202-962-2891 (TTY 202-638-3780).
Riders’ Advisory Council Application

Name: __________________________
Address: _______________________
City: __________________________ State: ___________ ZIP: ___________
Daytime phone/TTY: _______ Evening Phone/TTY: _______

E-mail address: __________________________

In an average week, how many times do you ride?
1. ______ Metrorail – Line(s) ____________
2. ______ Metrobus – Route(s) ____________
3. ______ MetroAccess

Why do you use Metrorail, Metrobus or MetroAccess?
☐ Commute work/school ☐ Social/recreational
☐ Personal Business/medical ☐ Other __________________________

Which best describes your race and/or ethnic background?
☐ African American/Black ☐ White/Caucasian ☐ Hispanic/Latino
☐ Asian ☐ Native American

Is English your first language? ☐ Yes ☐ No

What is your household’s annual income range? ☐ $30,000 or under ☐ Over $30,000

What level of education have you completed?
☐ High School ☐ Some College ☐ Four year degree
☐ Graduate ☐ Post Graduate

Do you consider yourself transit-dependent? ☐ Yes ☐ No

Please provide a brief statement (500 words or less) outlining why you wish to serve on the Riders Advisory Council. Include your community involvement/volunteer activities.

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Do you have any experience and familiarity with regional transit issues? □ No □ Yes, please explain

Please describe how you—as a member of the Riders’ Advisory Council—would solicit feedback from fellow Metro riders.

Normally, the commitment to the council will require 3-4 hours per month. Can you commit 3-4 hours per month to the council?

□ Yes □ No

The council meets the first Wednesday of every month from 6:30 - 8:30 p.m. Can you meet at this time?

□ Yes □ No