

WMATA Rider's Advisory Council – Customer Service Committee

AGENDA – January 11 2018, 6:00PM

WMATA Headquarters meeting room

Call-in #: 1-855-235-1265

Passcode: 270578

- 1. Review work plan ideas and priorities**
- 2. Discuss refund policy and statement.**
- 3. Finalization of in-service communication recommendations document.**
- 4. New business**