

Metro's Platform Improvement Project Summer 2019

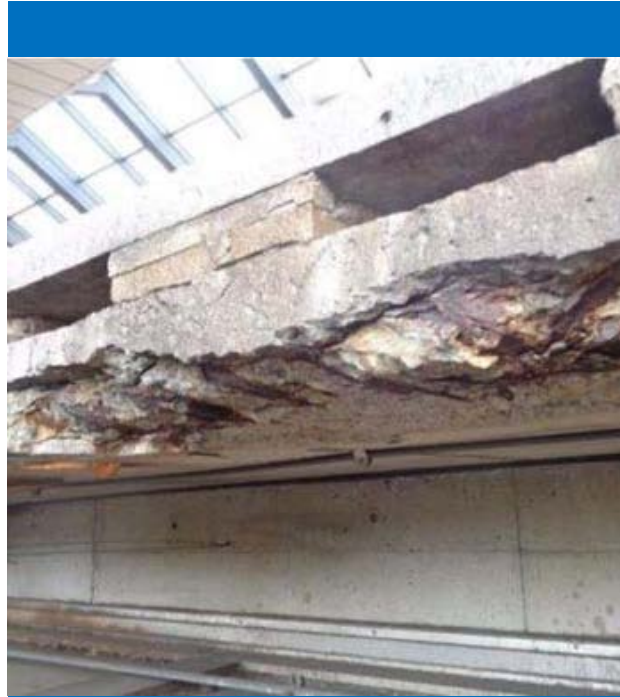
Riders' Advisory Council
April 3, 2019



State of Platforms



Braddock Road Station



King St Station



Van Dorn Station

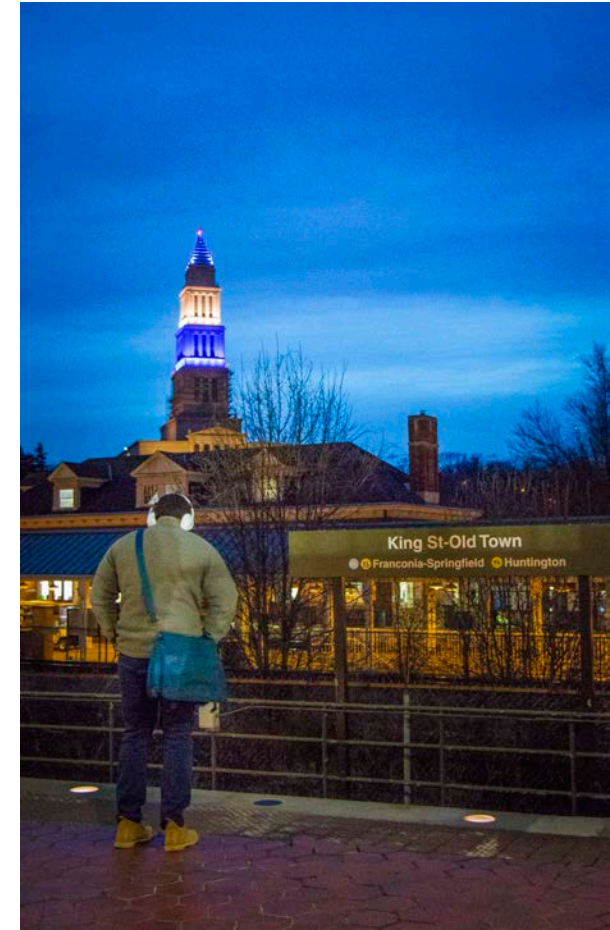
State of Platforms

- 45 outdoor stations—concrete platforms have been exposed to weather and de-icing agents for decades



State of Platforms

- Platforms built 35–40 years ago are now deteriorating
 - 10 stations already have rebuilt platforms
 - 15 stations have platforms in good condition
 - 20 stations have platforms requiring immediate attention; temporary measures installed where needed to stabilize and ensure safety until reconstruction occurs
- Concrete repair is a necessary safety project



Construction Approach at a Glance



Station closures
reduce project
length by up
to 94%



Process minimizes rail
service disruptions
elsewhere on the
system



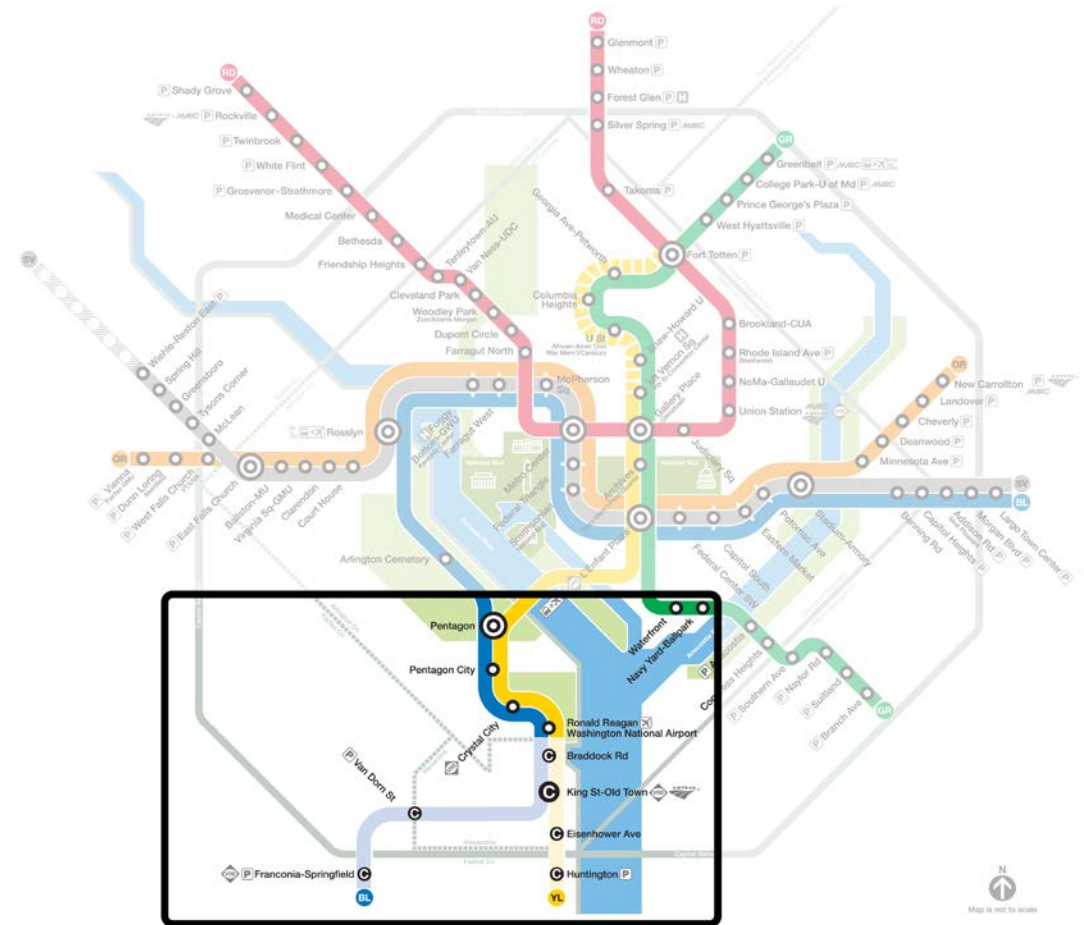
Contractors have
24-hour access to
work sites



Construction performed
during slower summer
months affects
fewer riders

Capital Investment: Platform Improvement Project

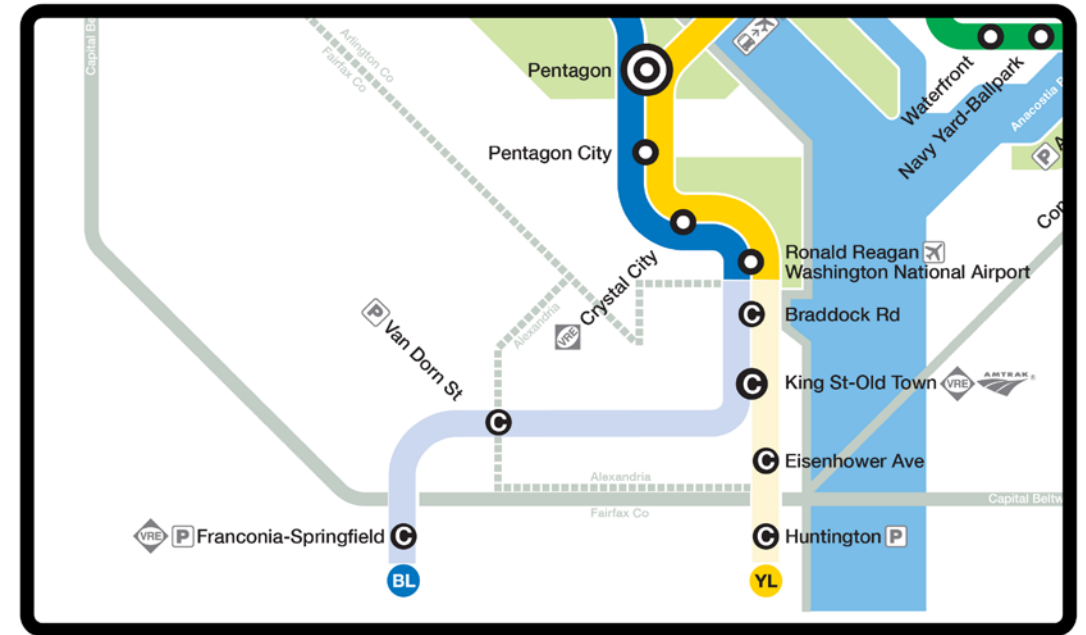
- During Summer 2019, there will be no Blue or Yellow Line rail service south of National Airport from Saturday, May 25 to Monday, September 2, 2019



Capital Investment: Platform Improvement Project

■ Anticipated Construction Schedule:

- Braddock Rd
- King St-Old Town
- Eisenhower Ave
- Van Dorn St
- Huntington
- Franconia-Springfield



- Construction activities will continue at these stations, after rail service resumes on September 3, 2019
- Customers should add an additional 30 minutes onto their normal commute

2019 Construction

- The invasive work will be completed during Summer 2019, to minimize customer impact
- Residual construction will continue past Labor Day at some stations
- When stations reopen, access to all six stations will be maintained while construction occurs, but all station improvements may not be completed until December 2019



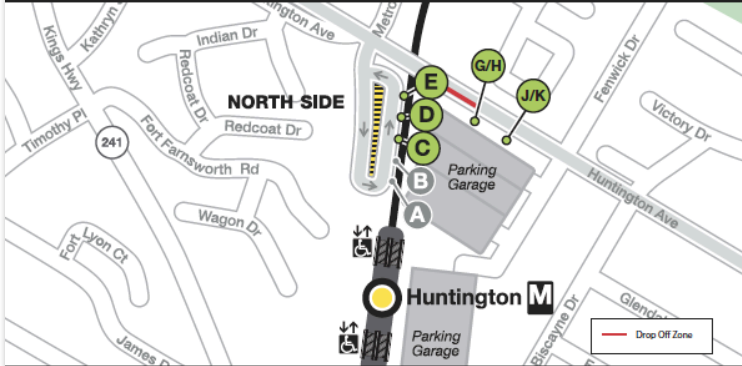
Pre-Construction Activities

- Kiss & Ride lots closing and bus bays relocating
 - Huntington North – April 14 (K&R/bus bays)
 - Huntington South – April 14 (bus bays)
 - Van Dorn St – April 14 (K&R) / April 28 (bus bays)
 - Eisenhower Ave – April 22 (K&R/bus bays)
 - Braddock Rd – April 22 (K&R) / May 4 (bus bays)

HUNTINGTON NORTH SIDE

**KISS & RIDE CLOSURE
BUS STOP RELOCATION**
Effective: April 14, 2019


**CIERRE DEL ÁREA
DE KISS & RIDE**
**REUBICACIÓN DE PARADAS
DE AUTOBÚS**
Efectivo: 14 de abril de 2019



Temporary Bus Service and Boarding Locations
Servicio de autobuses temporales y lugares para abordar

Route	Destination	Stop	Route	Destination	Stop
METROBUS			FAIRFAX CONNECTOR		
10A	Huntington	E	FFX 101	Mt. Vernon	J/K
10A	Pentagon	J/K	FFX 109	Van Dorn St.	C
REX	King Street/Fort Belvoir	E	FFX 171	Lorton VRE	G/H
METROACCESS			FFX 301	Franconia-Springfield	D
		C	FFX 310	Rolling Valley Mall	D

For ADA Shuttle Call 202-962-1825 Para el servicio ADA de enlace de autobús llame al 202-962-1825

**Platform
Improvement
Project**wmata.com/platforms

Regional Network Coordination

Planning Underway for Summer 2019

- Metro announced work in May 2018, over one year in advance of summer 2019 station renovation program
- Northern Virginia Stakeholder Group led by Metro and supported by the Northern Virginia Transportation Commission (NVTC)
- More than 140 members: local government, state government, Congressional offices, federal government, transit providers, police and emergency management, MWAA
- Using SafeTrack coordination effort as model



Service Alternatives—Free Shuttles

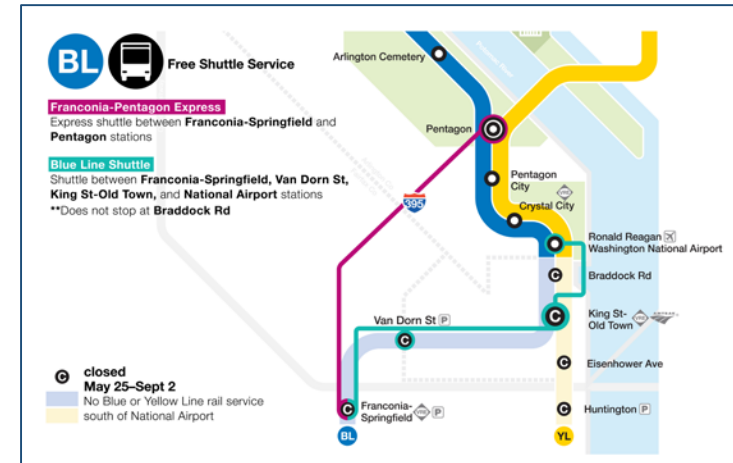
Route	Days	Span
Franconia-Pentagon Express	M-Th	4:45 a.m.* – Midnight
	Fri	4:45 a.m.* – 1:30 a.m.
	Sat	6:45 a.m.* – 1:30 a.m.
	Sun	7:45 a.m.* – 11:30 p.m.
Blue Line Shuttle *Stops at National Airport	M-Th	4:30 a.m.* – Midnight
	Fri	4:30 a.m.* – 1:30 a.m.
	Sat	6:30 a.m.* – 1:30 a.m.
	Sun	7:30 a.m.* – 11:30 p.m.
Huntington-Pentagon Express	M-Th	4:45 a.m.* – Midnight
	Fri	4:45 a.m.* – 1:30 a.m.
	Sat	6:45 a.m.* – 1:30 a.m.
	Sun	7:45 a.m.* – 11:30 p.m.
Yellow Line Shuttle	M-Th	4:30 a.m.* – Midnight
	Fri	4:30 a.m.* – 1:30 a.m.
	Sat	6:30 a.m.* – 1:30 a.m.
	Sun	7:30 a.m.* – 11:30 p.m.

*All shuttle buses will meet the first and last trains at their respective terminal stations

- Five minute headways in rush hours & 10 minute headways midday

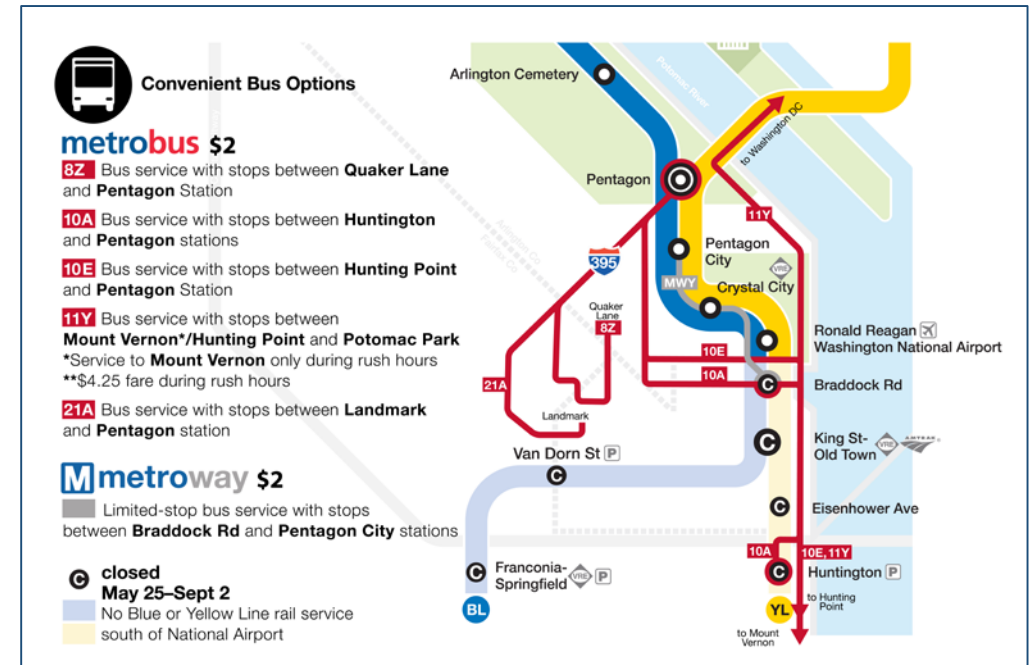
- 1 Blue Line Shuttle: 10–12 minute headways midday

WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY



Service Alternatives—Bus Options

Route	Days	Span
8Z	M-F	5:35 a.m. – 8:50 p.m. Midday service added
10A	M-Th Fri	4:25 a.m. – 1:46 a.m. 4:25 a.m. – 2:46 a.m. Increased peak period service
	Sat Sun	5:25 a.m. – 2:10 a.m. 5:25 a.m. – 2:10 a.m.
10E	M-F	5:57 a.m. – 8:54 a.m. 4:15 p.m. – 7:39 p.m.
11Y	M-F	6:31 a.m. – 7:24 p.m. Midday service added Increased peak period service
21A	M-F	5:35 a.m. – 7:47 p.m. Midday service added
Metroway	M-Th Fri Sat Sun	5:30 a.m. – 10:24 p.m. 5:30 a.m. – 12:24 a.m. 6:30 a.m. – 12:26 a.m. 7:30 a.m. – 10:25 p.m.



Local Operator Service Enhancements

Local operator service enhancements under consideration:

- **Fairfax Connector:** supplement existing routes
- **Alexandria DASH:** operation of one of the free local shuttles, expanding ferry and trolley service in Old Town Alexandria
- **OmniRide:** shuttles to VRE stations, support to expand capacity at park and ride stations
- **Arlington ART:** added capacity on existing routes



Alternative Travel Options and Demand Management

WMATA is working with state and regional representatives on:

- Promotion of park and ride locations
- Promotion of existing transit service
- Telework policies
- Signal prioritization and dedicated lanes
- Outreach to slugging community and vanpools/carpools
- Coordination with transportation demand management (TDM) professionals

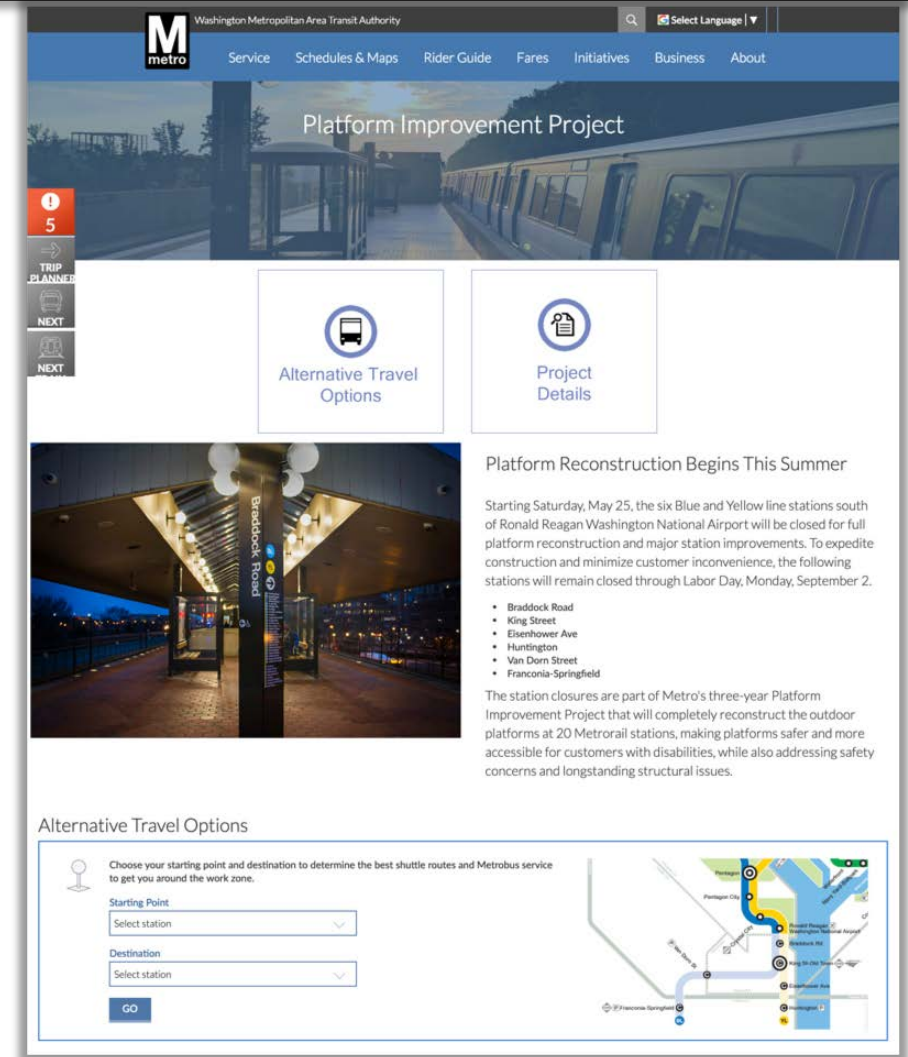


Communication Approach

- Personalized alternatives and options
- Clear, concise information
- Reach customers through multiple channels
- Research-based
- Lessons learned from SafeTrack



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- Trip alternatives planner
- Project overview
- Construction approach
- Service impacts
- Links to jurisdictional/partner sites
- Maps




Customer Notification

- Street teams in stations three weeks prior to closure
- Customized in-station signage
- Station-specific brochures
- Bus and train announcements
- Press releases and press conferences
- 7000-series service alert videos
- Print, social media, and radio advertising

 **Metro Forward**
Sponsored · 

Platform improvements to six Blue and Yellow stations south of National Airport begin in Summer 2019. Start planning your alternate routes now, click learn more to get started.






Free Shuttle Service

- Franconia-Pentagon Express
- Blue Line Shuttle
- Huntington-Pentagon Express
- Yellow Line Shuttle




closed May 25-Sept 2
No Blue or Yellow Line rail service south of National Airport

WMATA.COM/PLATFORM
Platform Improvement Project

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Customer Service

- Directional signage for shuttles
- Street teams for first two weeks of closures
- Metro staff at all stations for the duration of the closure
- Bus and train announcements



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for more information