



AGENDA

May 3, 2017

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|--------------|---|---------------------------|
| I. | Call to Order – Roll Call and Approval of Agenda | (6:30 – 6:35 p.m.) |
| II. | Conversation with Mr. Leif A. Dormsjo, Board of Director (DC), and Lynn Bowersox, WMATA Staff | (6:35 – 7:10 p.m.) |
| III. | Public Comment Period | (7:10 – 7:15 p.m.) |
| IV. | Approval of Past Meeting Minutes
April 5, 2017 | (7:15 – 7:20 p.m.) |
| V. | Bylaws Discussion | (7:20 – 7:40 p.m.) |
| VI. | Committee Feedback on Red Line Shutdown Discussion | (7:40 – 8:05 p.m.) |
| VII. | RAC Committee Updates – <ul style="list-style-type: none">• Accessibility Advisory Committee• Budget and Finance• Chair’s Report• Customer Service• Leadership / Chair’s Report• Programs, Projects and Planning• Safety | (8:05– 8:30 p.m.) |
| VIII. | Adjournment | (8:30 p.m.) |

Upcoming Meetings

- RAC Leadership (Executive Session) (12:00 p.m.) – May 8, 2017
- RAC Customer Service Committee (6:00 p.m.) – May 11, 2017
- RAC Program, Projects, and Planning Committee (PPP) (6:30 p.m.) – April 17, 2017
- RAC Safety Committee (6:30 p.m.) – April 17, 2017
- RAC Budget and Finance Committee (6:30 p.m.) – April 18, 2017
- Accessibility Advisory Committee (AAC) (5:30 p.m.) – June 5, 2017
- Riders’ Advisory Council Meeting (RAC) (6:30 p.m.) – June 7, 2017

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WMATA Riders' Advisory
Council

Wednesday April 5, 2017
6:30 P.M. Regular Meeting

MINUTES

Place: Lower Level Meeting Room, Washington Metropolitan Area Transit Authority
Headquarters (Jackson Graham Building), 600 Fifth Street NW, Washington, DC

Present: Members
Katherine Kortum, District of Columbia, Chair
Colin Reusch, District of Columbia, At-Large
J. Clarence Flanders, District of Columbia, At-Large
Valerie Cook, District of Columbia
Joseph Suh, District of Columbia
Dexter Williams, District of Columbia
Bob Fogel, Maryland, Montgomery County, Vice Chair
Pat Sheehan, Maryland, Montgomery County, At-Large/AAC, Chair
Wil White, Maryland, Prince George's County
Yvette Washington, Maryland, Prince George's County
Lorraine Silva, Virginia, Arlington County, Vice Chair
Debra MacKenzie, Virginia, Arlington County
Sawyer Baker, Virginia, Arlington County
Richard Ezike, Virginia, Fairfax County
Nick Bertoni, Virginia, Fairfax County
Paul Meissner, Virginia, City of Alexandria

Other Attendees
Joi Moorner, WMATA Staff Coordinator
Mr. Jim Corcoran, Board Member (VA)
Mr. Robert C. Lauby, Board Member (Fed.)
Ron Bodmer, WMATA Staff (Safety)

Absent: Members
James Zepp, Maryland, Montgomery County
Sietse Goffard, District of Columbia

Presider: Katherine Kortum, RAC Chair, District of Columbia

I. Call to Order/ Approval of Agenda

Ms. Kortum called the April 2017 meeting of the Metro Riders' Advisory Council (RAC) to order at 6:30pm. The agenda was approved without objection.

II. Safety Discussion with WMATA Board Members and Staff

To kick off the conversation, Ms. Baker, Chair of the Safety Committee, expressed the Council's interest in learning more about ways they can assist WMATA with advancing safety goals. She also referenced two recent safety and security reports about personal safety and crime, as the basis for questions submitted to staff.

Mr. Corcoran introduced himself and began by covering a timeline of the company's audit history, and gave a brief overview of the Inspector General's (IG) role. The IG also reports to the Audit Committee. A new Inspector General join the team in mid-April. Mr. Corcoran also covered the company's financial position and discussed the challenges ahead. He also stated how important secured funding will be for Metro's sustainability.

Mr. Lauby, introduced himself and started out discussing Metro's safety performance. He stated that changes in management can help propel Metro forward, in addition to strengthening its safety metrics. The organization will have to police its own culture on an on-going basis – no level of oversight can produce better outcomes.

Council members followed up with questions about safety trainings, emergency preparedness, SafeTrack, secured funding, and safety oversight.

Mr. Corcoran thanked the members for volunteering and look forward to receiving input in the future.

III. Public Comment

There were no public comments

IV. Approval of Past Meeting Minutes

The March 2017 minutes were approved with one abstention.

V. Chair's Report

Council received a briefing on board activities. Both the RAC and AAC Chair reports can also be found on www.wmata.com.

VI. RAC Committee Updates

- **Budget and Finance** –
 - Recap of budget proposal vote – passed unanimously; RAC thanked board for reconsiderations to maintain certain services
 - Alternative funding sources
- **Customer Service** –
 - Recap of call center visit
 - Solidified a number of goals for the work plan
- **Programs, Projects and Planning** –
 - Proposed that the Council contribute to a standing column to the Greater Greater Washington blog
 - Ideas on ways to raise awareness of the RAC to the public
- **Safety** –
 - Discussed staff responses to committee questions, and will draft a letter of recommendation
 - Emergency drill feedback

VII. Announcements

- WMATA safety drill scheduled for Sunday, April 23

VIII. Adjournment

Without objection, Ms. Kortum adjourned the regular session meeting at 8:30 p.m.

Respectfully Submitted,
Joi Moorer