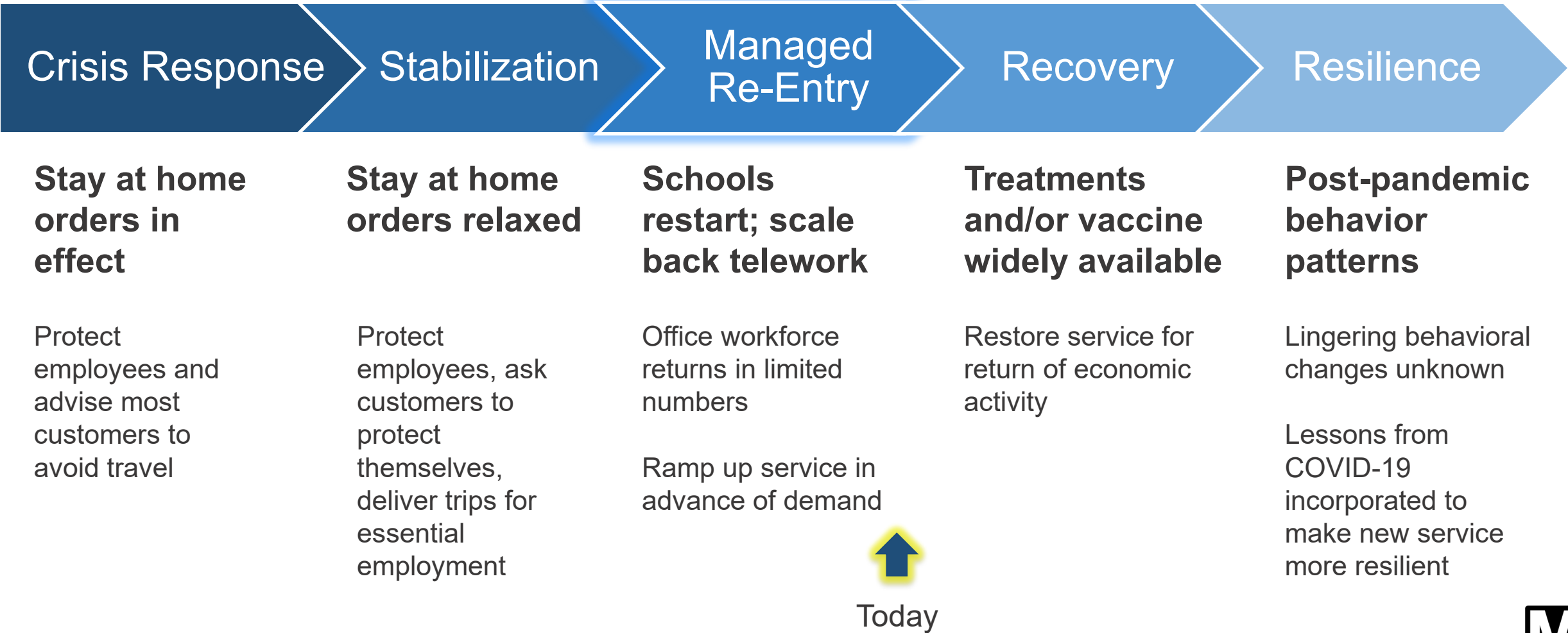


COVID-19 Recovery Plan Update

Riders' Advisory Council
March 3, 2021

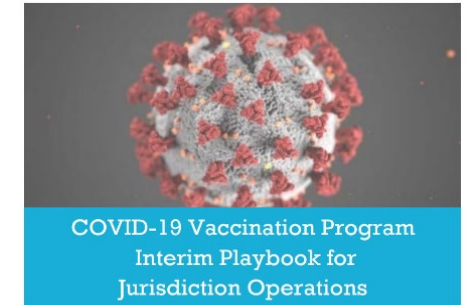


Multi-Phase Approach – Progressing Through Managed Re-Entry



The Region Today

- Pandemic orders in place are modified as needed
 - National Executive Order Issued Requiring Facial Coverings on Transit Systems
 - Limits on gathering size, occupancy, business hours
 - Teleworking remains strongly encouraged
- Implementation of phased vaccination plans
 - Plans prioritize healthcare workers, long-term care facility residents and 65+, first responders (Phase 1A)
 - Virginia: Phases 1B and 1C
 - District of Columbia: in Phase 1C
 - Maryland: in Phase 1C



Coordinating with federal and regional officials on vaccination and recovery plans and guidance

Providing Stable Service thru 2021

Metrobus

- Increased service and frequency
- Fare collection resumed January 3rd, 2021 via Front-Door Boarding
- Ridership at fraction of pre-pandemic levels
 - Weekday 64%
 - Saturday, Sunday 51%
- Real time crowding information available via buseta.wmata.com

Metrorail

- Up to 87% reduction in ridership versus comparable pre-pandemic period

MONDAY - FRIDAY				
Rail Lines	AM Rush 5am - 9:30am	Midday 9:30am - 3pm	PM Rush 3pm - 7pm	Evening 7pm - 11:00pm
RD	6 mins	6 mins	6 mins	15 mins
OR SV BL YL GR	12 mins	12 mins	12 mins	20 mins
SATURDAY			SUNDAY	
Rail Lines	Daytime 7am - 7:00pm	Evening 7pm - 11:00pm	Rail Lines	Daytime 8am - 7:00pm Evening 7pm - 11:00pm
RD	12 mins	15 mins	RD	12 mins 15 mins
OR SV YL GR BL	15 mins	20 mins	OR SV YL GR BL	15 mins 20 mins

**Stabilized service effective
February 2021*

Restoring Service as Demand Increases – March 14th

District of Columbia:

Extra Trips: Routes 54, 92

Restore to Dec. 2019 Levels: H8, U5,6, V7,8

Restore Sat/Sun Service: D2, E2, G2, M6, X8

Maryland:

Extra Trips: F4, P12, T18

Restore Sat/Sun Service: NH2

Restore Sat Service: C14, R12, Z6

Restore Sun Service: H12, T14, V12

Virginia:

Extra Trips: 1A, 16E, Metroway, REX

Restore to Dec. 2019 Levels: 28A (weekdays)



Recovery Activities

Protecting the Public

- Bus and Railcar Air Filtration Pilot Projects
 - FTA Grant for Railcar R&D project
- Proactive and Responsive Cleaning Protocols
- Facial Covering and Hand Sanitizer Distribution
- Touchless Fare Collection
- Real-time Crowding Information

Protecting our Workforce

- Mobile Testing Events
 - Upcoming Events in ~2 week cycles
- Vaccination Coordination
- Safety Kit Distribution
- Office Re-Entry Guideline Updates
- Visitor Screening Portal





Covid-19 Resources

Covid-19 One-Stop-Shop

Welcome to the one-stop-shop for Covid-19 updates. Here, you'll find important safety alerts and other information regarding this dynamic situation and the steps we're taking to help mitigate the effects of Covid-19 on employees. This page will continue to be updated as the situation evolves.

SAFETY BULLETINS <ul style="list-style-type: none">• 01.21.21 - Covid-19 Visitor Screening Questionnaire• 01.20.21 - Requesting Installation of Physical Barrier• 01.19.21 - PTF Office Guidelines• 01.18.21 - Reporting COVID-19 Results & Cleaning• 01.17.21 - Cleaning/Disinfecting with PPE• 01.16.21 - Home Office Ergonomics	COVID-19 UPDATES <ul style="list-style-type: none">• 01.12.21 Special Update from the Pandemic Task Force• 12.07.20 Pandemic Task Force Office Guidelines• 11.24.20 Order Covid-19 Employee Safety Kits• 11.12.20 Need a Test, Get a Test• 11.02.20 Covid-19 Safety Toolkit• 10.25.20 Recovery and Budget FAQs Edition 4• 10.23.20 Covid-19 Exterior Pacing Screening Sign• 10.19.20 Covid-19 Barrier Request Form• 09.11.20 Covid-19 Personal Safety Signage• 08.31.20 Pandemic Task Force Office Guidelines• 08.24.20 Send Us Your Questions!• 08.21.20 Managed Re-entry FAQs Edition 3• 07.23.20 Update from the Pandemic Task Force• 06.05.20 Special Covid-19 Update from CCO Joe Lee	VISITOR SCREENING <ul style="list-style-type: none">• Register a Visitor COVID-19 SELF REPORTING <ul style="list-style-type: none">• Submit Your Health Status EMPLOYEE RIGHTS <ul style="list-style-type: none">• Expanded FMLA and Paid Sick Leave Benefits RELATED WORK RESOURCES
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