

Washington Metropolitan Area Transit Authority
Public Access to Records Policy ("PARP") Quarterly Report
July 1, 2013 – September 30, 2013

WMATA's Office of General Counsel submits the following information to the GM/CEO in accordance with the requirements of the PARP § 11.1.

I. Basic Information Regarding Report

A. Name, title, address and telephone number of the PARP/Privacy Policy Administrator:

Keysia A. Thom, PARP/Privacy Policy Administrator
Office of General Counsel
Washington Metropolitan Area Transit Authority
600 Fifth Street, NW
Washington, DC 20001
Telephone: (202) 962-2058
Facsimile: (202) 962-2550

B. Electronic address for the Quarterly Report on the Internet

http://www.wmata.com/about_metro/public_rr.cfm

C. How To Make A PARP Request:

The procedure for making a PARP request can be located on our website at http://www.wmata.com/about_metro/public_rr.cfm under PARP § 7.0.

D. Definitions

1. Average Number – the number obtained by dividing the sum of a group or numbers by the quantity of numbers in the group. For example, of 3, 7, and 14, the average number is 8 (3+7 and 14/3).
2. Backlog – the number of requests or administrative appeals pending at the end of the quarter that have exceeded the statutory time period for a response.
3. Complex Requests – a request for records that generates voluminous records (more than 1,000 pages) and/or requires coordination with several office and/or third parties (e.g., requests for contracts).
4. Denial – an agency decision not to release any part of a record or records in response to a PARP request because all of the information in the requested records is determined by WMATA to be exempt under one or more of the PARP exemptions, or for some procedural reason (e.g., no responsive records are located).
5. Expedited Processing – processing a PARP request on an expedited basis after a requester demonstrates an exceptional need or urgency for the records based on

Washington Metropolitan Area Transit Authority
Public Access to Records Policy ("PARP") Quarterly Report
July 1, 2013 – September 30, 2013

criteria established in PARP § 7.10.2 that warrants prioritization of the request over other earlier requests.

6. Grant – a decision to disclose records without redaction in response to a PARP request.
7. Initial Request – a request to WMATA for access to records under the PARP.
8. Median Number – the middle number, not an average number. For example, for 1, 5, and 17, the median number is 5.
9. Non-perfected – a request that is not processed because WMATA is waiting for supporting documentation (e.g., a notarized release) or payment from the requester.
10. PARP Appeal – a request asking for administrative review of a full or partial denial of a request for records and/or denial of a request for fee waiver.
11. PARP Request – a request for records concerning WMATA, a third party, or a particular topic.
12. Partial Grant – a decision to disclose part of a record in response to a PARP request, redacting information determined to be exempt under one or more of the PARP exemptions; or a decision to disclose some records completely, but to withhold others in whole or in part.
13. Pending Request – a request for which WMATA has not yet taken final action.
14. Perfected Request – a request for records meeting all the published criteria (i.e., record description, fees, etc.) so that WMATA can respond.
15. Processed Request Or Appeal – a request for which WMATA has taken final action.
16. Routine Request – a request for records that requires less than 2 hours of staff time to retrieve and review (e.g., incident reports, crime statistics, SmarTrip® records).

II. PARP Requests

A. Received

Routine	66
Complex	31
Expedited	4
Total	101

Washington Metropolitan Area Transit Authority
 Public Access to Records Policy ("PARP") Quarterly Report
 July 1, 2013 – September 30, 2013

B. Pending Requests

1. Pending At Beginning of Quarter

Routine	33
Complex	47
Expedited	0
Total	80

2. Pending At the End of the Quarter

Routine	50
Complex	64
Expedited	0
Total	114

3. Pending Routine Requests At the End of the Quarter (Business Days)

Pending	50
Median Number Of Days	25
Average Number Of Days	51
Lowest Number Of Days	2
Highest Number Of Days	353

4. Pending Complex Requests At the End of the Quarter (Business Days)

Pending	64
Median Number Of Days	79
Average Number Of Days	142
Lowest Number Of Days	8
Highest Number Of Days	993

5. Pending Expedited Requests At the End of the Quarter (Business Days)

Pending	0
Median Number Of Days	0
Average Number Of Days	0
Lowest Number Of Days	0
Highest Number Of Days	0

Washington Metropolitan Area Transit Authority
Public Access to Records Policy ("PARP") Quarterly Report
July 1, 2013 – September 30, 2013

6. Pending Requests – Ten Oldest (Business Days)

10. Received 07/16/12 (316 Days)
9. Received 07/10/12 (320 Days)
8. Received 07/05/12 (323 Days)
7. Received 05/31/12 (348 Days)
6. Received 05/28/12 (351 Days)
5. Received 05/24/12 (353 Days)
4. Received 05/21/12 (356 Days)
3. Received 01/05/12 (453 Days)
2. Received 7/29/2010 (828 Days)
1. Received 12/10/2009 (993 Days)

III. Processing and Response Times

A. Processing Time For Routine Requests

Processed	40
Median Number Of Days	41
Average Number Of Days	45
Lowest Number Of Days	12
Highest Number Of Days	195
1-20 Business Days	7
21-40 Business Days	13
41-60 Business Days	16
61-80 Business Days	1
81-100 Business Days	1
101-120 Business Days	0
121 – 140 Business Days	0
141 – 160 Business Days	0
161 – 180 Business Days	1
181 – 200 Business Days	1

B. Processing Time For Complex Requests (Business Days)

Processed	11
Median Number Of Days	75
Average Number Of Days	68
Lowest Number Of Days	14
Highest Number Of Days	139
1-20 Business Days	3
21-40 Business Days	0

Washington Metropolitan Area Transit Authority
Public Access to Records Policy ("PARP") Quarterly Report
July 1, 2013 – September 30, 2013

41-60 Business Days	2
61-80 Business Days	2
81-100 Business Days	1
101-120 Business Days	2
121-140 Business Days	1

C. Disposition

Granted	4
Partially Granted	32
Denied	4
No records	11
Non-perfected request (other than fee not paid)	8
Request withdrawn	3
Fee not paid by deadline	1
Pending	114 ¹
Not a PARP	1
Total	178

D. Basis for Partial Grants

Exemption 1 (critical infrastructure or sensitive security information)	8
Exemption 2 (internal personnel rules and practices)	3
Exemption 3 (exempt by statute)	0
Exemption 4 (proprietary information)	4
Exemption 5 (intra/inter-agency privileged)	19
Exemption 6 (personal privacy)	32
Exemption 7 (A) (law enforcement)	0
Exemption 7 (B) (law enforcement)	0
Exemption 7 (C) (law enforcement)	0
Exemption 7 (D) (law enforcement)	0
Exemption 7 (E) (law enforcement)	0
Exemption 7 (F) (law enforcement)	0
Exemption 8 (SmarTrip®)	0
Exemption 9 (customer financial information)	0
Total	66

¹ Twenty-Five pending requests are due after September 30, 2013.

Washington Metropolitan Area Transit Authority
Public Access to Records Policy ("PARP") Quarterly Report
July 1, 2013 – September 30, 2013

IV. Requests for Expedited Processing

Received	4 ²
Granted	N/A
Denied	N/A
Median Number Of Days To Adjudicate	N/A
Average Number Of Days To Adjudicate	N/A

V. Requests for Fee Waiver

Received	11 ³
Granted	0
Denied	2
Median Number Of Days To Decide Fee Waiver	5
Average Number Of Days To Decide Fee Waiver	5

VI. Appeals

Pending At Beginning Of Quarter	5 ⁴
Received During Quarter	1
Processed During Quarter	2
Pending At End Of Quarter	2 ⁵

A. Disposition Of Appeals

Granted in Part	0
Denied	2
Remanded	0
Granted	0
Withdrawn	1
Total	3

B. Denials

Exemption 1 (critical infrastructure or sensitive security information)	0
Exemption 2 (internal personnel rules and practices)	0
Exemption 3 (exempt by statute)	0

²One requester did not provide justification for expedited treatment. Two requests were withdrawn, and one was not processed as a PARP.

³Five requests will not generate a fee. Three requests are pending, and one request was withdrawn.

⁴One Appeal was withdrawn.

⁵Two appeals are stayed pending a decision from the court.

Washington Metropolitan Area Transit Authority
 Public Access to Records Policy ("PARP") Quarterly Report
 July 1, 2013 – September 30, 2013

Exemption 4 (proprietary information)	1
Exemption 5 (intra/inter-agency privileged)	1
Exemption 6 (personal privacy)	1
Exemption 7 (A) (law enforcement)	0
Exemption 7 (B) (law enforcement)	0
Exemption 7 (C) (law enforcement)	0
Exemption 7 (D) (law enforcement)	0
Exemption 7 (E) (law enforcement)	0
Exemption 7 (F) (law enforcement)	0
Exemption 8 (SmarTrip®)	0
Exemption 9 (customer financial information)	0
Other	0
Total	3

C. Response Times

Median Number Of Days	196
Average Number Of Days	196
Lowest Number Of Days	61
Highest Number Of Days	330

VII. Costs/PARP Staffing

A. Staffing Levels

Full Time Personnel	2
Part-time Or Occasional	3 ⁶
Total	5

B. Costs

PARP Processing (including appeals)	\$36.75
Litigation-related Activities	0
Total	\$36.75

C. Fees Collected

Total	\$12.75
--------------	----------------

⁶This does not include costs associated with personnel outside the Office of General Counsel who are responsible for retrieval and review of responsive records.

Washington Metropolitan Area Transit Authority
Public Access to Records Policy ("PARP") Quarterly Report
July 1, 2013 – September 30, 2013

VIII. Backlogs

A. PARP Requests and Administrative Appeals

Pending Requests	114
Pending Appeals	2

B. Previous vs. Current Quarter

Requests Received In Prior Quarter	74
Requests Received In Current Quarter	101
Requests Processed In Prior Quarter	73
Requests Processed In Current Quarter	51

C. Pending Requests

Pending Requests At The End Of Prior Quarter	80
Pending Requests At The End Of Current Quarter	114

D. Pending Appeals

Pending At The End Of Prior Quarter	5
Pending At The End Of The Current Quarter	2