

Washington Metropolitan Area Transit Authority  
Public Access to Records Policy ("PARP") Quarterly Report  
April 1, 2013 – June 30, 2013

WMATA's Office of General Counsel submits the following information to the GM/CEO in accordance with the requirements of the PARP § 11.1.

**I. Basic Information Regarding Report**

A. Name, title, address and telephone number of the PARP/Privacy Policy Administrator:

Keysia A. Thom, PARP/Privacy Policy Administrator  
Office of General Counsel  
Washington Metropolitan Area Transit Authority  
600 Fifth Street, NW  
Washington, DC 20001  
Telephone: (202) 962-2058  
Facsimile: (202) 962-2550

B. Electronic address for the Quarterly Report on the Internet

[http://www.wmata.com/about\\_metro/public\\_rr.cfm](http://www.wmata.com/about_metro/public_rr.cfm)

C. How To Make A PARP Request:

The procedure for making a PARP request can be located on our website at [http://www.wmata.com/about\\_metro/public\\_rr.cfm](http://www.wmata.com/about_metro/public_rr.cfm) under PARP § 7.0.

D. Definitions

1. Average Number – the number obtained by dividing the sum of a group or numbers by the quantity of numbers in the group. For example, of 3, 7, and 14, the average number is 8 (3+7 and 14/3).
2. Backlog – the number of requests or administrative appeals pending at the end of the quarter that have exceeded the statutory time period for a response.
3. Complex Requests – a request for records that generates voluminous records (more than 1,000 pages) and/or requires coordination with several office and/or third parties (e.g., requests for contracts).
4. Denial – an agency decision not to release any part of a record or records in response to a PARP request because all of the information in the requested records is determined by WMATA to be exempt under one or more of the PARP exemptions, or for some procedural reason (e.g., no responsive records are located).
5. Expedited Processing – processing a PARP request on an expedited basis after a requester demonstrates an exceptional need or urgency for the records based on

Washington Metropolitan Area Transit Authority  
 Public Access to Records Policy ("PARP") Quarterly Report  
 April 1, 2013 – June 30, 2013

criteria established in PARP § 7.10.2 that warrants prioritization of the request over other earlier requests.

6. Grant – a decision to disclose records without redaction in response to a PARP request.
7. Initial Request – a request to WMATA for access to records under the PARP.
8. Median Number – the middle number, not an average number. For example, for 1, 5, and 17, the median number is 5.
9. Non-perfected – a request that is not processed because WMATA is waiting for supporting documentation (e.g., a notarized release) or payment from the requester.
10. PARP Appeal – a request asking for administrative review of a full or partial denial of a request for records and/or denial of a request for fee waiver.
11. PARP Request – a request for records concerning WMATA, a third party, or a particular topic.
12. Partial Grant – a decision to disclose part of a record in response to a PARP request, redacting information determined to be exempt under one or more of the PARP exemptions; or a decision to disclose some records completely, but to withhold others in whole or in part.
13. Pending Request – a request for which WMATA has not yet taken final action.
14. Perfected Request – a request for records meeting all the published criteria (i.e., record description, fees, etc.) so that WMATA can respond.
15. Processed Request Or Appeal – a request for which WMATA has taken final action.
16. Routine Request – a request for records that requires less than 2 hours of staff time to retrieve and review (e.g., incident reports, crime statistics, SmarTrip® records).

**II. PARP Requests**

**A. Received**

Routine	50
Complex	19
Expedited	5
Total	74

Washington Metropolitan Area Transit Authority  
 Public Access to Records Policy ("PARP") Quarterly Report  
 April 1, 2013 – June 30, 2013

**B. Pending Requests**

**1. Pending At Beginning of Quarter**

Routine	39
Complex	54
Expedited	0
Total	93

**2. Pending At the End of the Quarter**

Routine	33
Complex	47
Expedited	0
Total	80

**3. Pending Routine Requests At the End of the Quarter (Business Days)**

Pending	33
Median Number Of Days	19
Average Number Of Days	49
Lowest Number Of Days	1
Highest Number Of Days	287

**4. Pending Complex Requests At the End of the Quarter (Business Days)**

Pending	47
Median Number Of Days	102
Average Number Of Days	166
Lowest Number Of Days	8
Highest Number Of Days	927

**5. Pending Expedited Requests At the End of the Quarter (Business Days)**

Pending	0
Median Number Of Days	0
Average Number Of Days	0
Lowest Number Of Days	0
Highest Number Of Days	0

Washington Metropolitan Area Transit Authority  
 Public Access to Records Policy ("PARP") Quarterly Report  
 April 1, 2013 – June 30, 2013

**6. Pending Requests – Ten Oldest (Business Days)**

10. Received 5/31/12 (282 Days)
9. Received 5/07/12 (285 Days)
8. Received 5/24/12 (287 Days)
7. Received 3/14/12 (290 Days)
6. Received 4/23/12 (310 Days)
5. Received 2/27/12 (350 Days)
4. Received 01/05/12 (387 Days)
3. Received 12/16/12 (662 Days)
2. Received 7/29/2010 (762 Days)
1. Received 12/10/2009 (927 Days)

**III. Processing and Response Times**

**A. Processing Time For Routine Requests**

Processed	57
Median Number Of Days	32
Average Number Of Days	40
Lowest Number Of Days	2
Highest Number Of Days	137
1-20 Business Days	12
21-40 Business Days	26
41-60 Business Days	12
61-80 Business Days	3
81-100 Business Days	1
101-120 Business Days	1
121 – 140 Business Days	2

**B. Processing Time For Complex Requests (Business Days)**

Processed	16
Median Number Of Days	23
Average Number Of Days	72
Lowest Number Of Days	20
Highest Number Of Days	146
1-20 Business Days	1
21-40 Business Days	3
41-60 Business Days	3
61-80 Business Days	3
81-100 Business Days	2

Washington Metropolitan Area Transit Authority  
Public Access to Records Policy ("PARP") Quarterly Report  
April 1, 2013 – June 30, 2013

101-120 Business Days	2
121-140 Business Days	1
141-160 Business Days	1

**C. Disposition**

Granted	18
Partially Granted	45
Denied	1
No records	9
Non-perfected request (other than fee not paid)	1
Request withdrawn	4
Fee not paid by deadline	4
Pending	80 <sup>1</sup>
Not a PARP	1
<b>Total</b>	<b>163</b>

**D. Basis for Partial Grants**

Exemption 1 (critical infrastructure or sensitive security information)	18
Exemption 2 (internal personnel rules and practices)	7
Exemption 3 (exempt by statute)	0
Exemption 4 (proprietary information)	4
Exemption 5 (intra/inter-agency privileged)	25
Exemption 6 (personal privacy)	43
Exemption 7 (A) (law enforcement)	1
Exemption 7 (B) (law enforcement)	1
Exemption 7 (C) (law enforcement)	1
Exemption 7 (D) (law enforcement)	1
Exemption 7 (E) (law enforcement)	1
Exemption 7 (F) (law enforcement)	1
Exemption 8 (SmarTrip®)	0
Exemption 9 (customer financial information)	0
<b>Total</b>	<b>103</b>

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<sup>1</sup> Twenty pending requests are due after June 30, 2013.

Washington Metropolitan Area Transit Authority  
Public Access to Records Policy ("PARP") Quarterly Report  
April 1, 2013 – June 30, 2013

**IV. Requests for Expedited Processing**

Received	6 <sup>2</sup>
Granted	N/A
Denied	N/A
Median Number Of Days To Adjudicate	N/A
Average Number Of Days To Adjudicate	N/A

**V. Requests for Fee Waiver**

Received	6 <sup>3</sup>
Granted	0
Denied	0
Median Number Of Days To Decide Fee Waiver	0
Average Number Of Days To Decide Fee Waiver	0

**VI. Appeals**

Pending At Beginning Of Quarter	4
Received During Quarter	1
Processed During Quarter	0
Pending At End Of Quarter	5

**A. Disposition Of Appeals**

Granted in Part	0
Denied	0
Remanded	0
Granted	0
Total	0

**B. Denials**

Exemption 1 (critical infrastructure or sensitive security information)	0
Exemption 2 (internal personnel rules and practices)	0
Exemption 3 (exempt by statute)	0
Exemption 4 (proprietary information)	0
Exemption 5 (intra/inter-agency privileged)	0
Exemption 6 (personal privacy)	0
Exemption 7 (A) (law enforcement)	0
Exemption 7 (B) (law enforcement)	0

<sup>2</sup> Three requesters did not provide justification for expedited treatment. The three remaining requests for expedited treatment were withdrawn.

<sup>3</sup> Three requests will not generate a fee. Three requests are pending.

Washington Metropolitan Area Transit Authority  
Public Access to Records Policy ("PARP") Quarterly Report  
April 1, 2013 – June 30, 2013

Exemption 7 (C) (law enforcement)	0
Exemption 7 (D) (law enforcement)	0
Exemption 7 (E) (law enforcement)	0
Exemption 7 (F) (law enforcement)	0
Exemption 8 (SmarTrip®)	0
Exemption 9 (customer financial information)	0
Other	0
Total	0

**C. Response Times**

Median Number Of Days	N/A
Average Number Of Days	N/A
Lowest Number Of Days	N/A
Highest Number Of Days	N/A

**VII. Costs/PARP Staffing**

**A. Staffing Levels**

Full Time Personnel	1
Part-time Or Occasional	3 <sup>4</sup>
Total	4

**B. Costs**

PARP Processing (including appeals)	\$590.63
Litigation-related Activities	0
Total	\$590.63

**C. Fees Collected**

Total	\$590.63
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**VIII. Backlogs**

**A. PARP Requests and Administrative Appeals**

Pending Requests	80
Pending Appeals	5

<sup>4</sup> This does not include costs associated with personnel outside the Office of General Counsel who are responsible for retrieval and review of responsive records.

Washington Metropolitan Area Transit Authority  
Public Access to Records Policy ("PARP") Quarterly Report  
April 1, 2013 – June 30, 2013

**B. Previous vs. Current Quarter**

Requests Received In Prior Quarter	78
Requests Received In Current Quarter	74
Requests Processed In Prior Quarter	62
Requests Processed In Current Quarter	73

**C. Pending Requests**

Pending Requests At The End Of Prior Quarter	93
Pending Requests At The End Of Current Quarter	80
Processed In Prior Quarter	62
Processed In Current Quarter	73

**D. Pending Appeals**

Pending At The End Of Prior Quarter	4
Pending At The End Of The Current Quarter	5