

WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY
Executive Vice President & Chief Digital Officer



The Washington Metropolitan Area Transit Authority (Metro) was created by an interstate compact in 1967 to plan, develop, build, finance, and operate a balanced regional transportation system in the national capital area. Metro began building its rail system in 1969, acquired four regional bus systems in 1973, and began operating the first phase of Metrorail in 1976. Today, Metrorail serves 97 stations and has 128 miles of track. Metrobus serves the nation's capital 24 hours a day, seven days a week with 1,500 buses. Metrorail and Metrobus serve a population of approximately 4 million within a 1,500-square mile jurisdiction. Metro began its paratransit service, MetroAccess, in 1994; it provides about 2.3 million trips per year.

The Washington Metropolitan Area Transit Authority is seeking an exceptional and dynamic senior leader to join our Department of Information Technology. We are excited about finding an individual that will bring their talents and skills to the WMATA Team in the position of ***Executive Vice President & Chief Digital Officer***.

The Executive Vice President & Chief Digital Officer will lead the delivery of differentiating digital capabilities and culture across the agency to drive customer impact and modernize core systems. This position will also be responsible for enabling rapid innovation through digital and data platforms. The incumbent will lead an enterprise-wide digital and data transformation to modernize our operations, supporting safer and more reliable service for our customers and a more collaborative work environment for our teams.

The successful candidate will be responsible for leading Metro's transformation to be a digital organization. The role provides executive leadership and administration for Metro's existing Information Technology (IT) division in addition to a new functionality focused on digital transformation, culture, and enablement. As a direct report to the General Manager & Chief Executive Officer, the position is tasked with setting and implementing a transformative digital and data strategy. This will require working with other departments to map and transition analog processes to digital ones, introducing best practices and opportunities for AI and automation, and modeling and empowering innovative thinking throughout the agency. The EVP & Chief Digital Officer will bring modern technologies and advanced analytics and AI into Metro while maintaining a secure and stable environment and IT services.

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MINIMUM QUALIFICATIONS:

Education

- Bachelor's degree in business, technology, engineering, or related field.

Experience

- Minimum twelve (12) years in delivering digital products and/or modern technology platforms role in the public transportation, large-scale infrastructure, customer-centric operations, or public service-related industries
- Minimum five (5) years in leadership role — running a digital transformation or modernization function in a large established organization, leading a digital native company, or leading an organization driving innovation in public transportation, large scale infrastructure, consulting, customer-centric operations, or public service
- Different combinations of the above qualifications in digital transformation and leadership will also be considered.
- Experience from industries beyond public transit such as airlines, utilities, energy, telecommunications, and state, local, and federal organizations, will also be considered.

TO APPLY:

WMATA has engaged Krauthamer & Associates ("K&A"), a retained executive search firm, to assist with the recruitment of the Executive Vice President & Chief Digital Officer. Interested parties should contact Gregg Moser, Principal at K&A, via email at gmoser@kapartners.com to obtain more information or to apply for the position with an attached cover letter and resume.

WMATA is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, disability, status as a protected veteran, or any other status protected by applicable federal law. This posting is an announcement of a vacant position under recruitment. It is not intended to replace the official job description.