Washington Metropolitan Area Transportation Authority
Board Action/Information Summary

☐ Action  ☑ Information  MEAD Number: 100006  Resolution: ☑ Yes  ☐ No

PURPOSE

The purpose of this action is to obtain Board level approval to initiate and award contracts to implement and develop an Enterprise Geographic Information System (GIS) and to upgrade WMATA’s internet and intranet websites.

DESCRIPTION

The Authority recognizes the need and importance of implementing and developing an Enterprise GIS. Expanding the use of GIS-based business applications creates tangible results that will improve many business systems including maintenance and materials management system (3MS); bus integration; bus stop inventory; computer assisted dispatch/records management systems (CAD/RMS); Trapeze (bus and rail scheduling system); fiber management (the locations, routes and assets of WMATA’s fiber-optic network); planning, safety and security within WMATA and external agencies; and, last but not least, customer information.

The specific actions resulting from this effort include: Collection of user requirements, inventory of data and information system resources, and establishment of project scopes of work for the enterprise program; plan, design and develop GIS database, mapping, applications, and system interfaces; and data collection, conversion, mapping, and integration; complete hardware installation and GIS software implementation for high priority projects.

The Authority recognizes that a next generation internet web portal will lay the foundation for a comprehensive website that gives residents, businesses, and visitors an enhanced and robust gateway to WMATA’s online services. It will position WMATA as a company that is easy to do business with, secure and trustworthy, and technologically up-to-date and savvy. The web infrastructure projects will improve the portal’s graphics and navigation features, implement action engines to support new functionality, make the site more accessible for persons with disabilities, and improve translation capabilities.
Intranet improvements will streamline WMATA business applications and communications through a single, enterprise-wide look. A robust search engine and web publishing solution will lead to the development and deployment of an online document management system (Executive Information System).

The following are specific procurement actions and estimated costs that will be covered under this MEAD.

**GIS:**

-- GIS Staff Augmentation: $500K  
-- GIS-Maximo Integration and Facility Mapping: $300K  
-- GIS Operations Support Tools: $300K  
-- Base Map Integration for Security and Planning Support: $300K  
-- GIS Interfaces and Data Maintenance Tools: $150K

**Enterprise Web Portal:**

-- Contract Staff Augmentation: $400K  
-- ADA 508 Compliance Enhancements: $225K  
-- Intranet Design and Enhancements: $250K  
-- Enterprise Search Engine: $100K

**FUNDING IMPACT**

Budget: Metro Matters  
Project: Information Technology  
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**Metro Matters**

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Operating Budget  
Impact: No Impact

**REMARKS:** This action is subject to Board approval of the FY09 budgets and availability of funds.
RECOMMENDATION

The Board approves the initiation and award of competitive procurements to implement and develop an Enterprise Geographic Information System (GIS) and to upgrade WMATA’s internet and intranet websites.