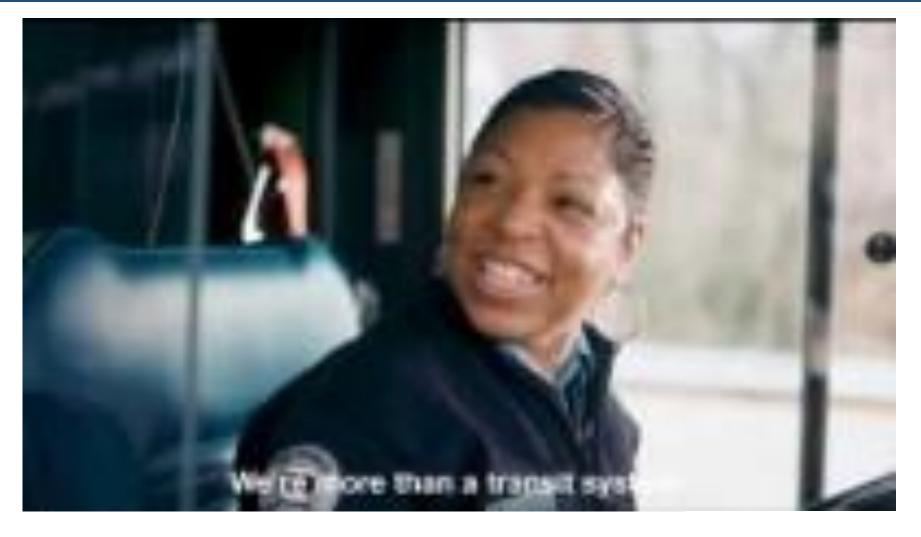
GM Board Report



MARCH 2023

Metro Impact Video





More Service; More Trains; More Ridership

- > Strong Rail Ridership Numbers:
 - March 22 total rail ridership 405,328
 customers
 - Major milestone reached for SmarTrip
 25 Million mobile transactions
- More Service Improvements:
 - 50 percent more trains since July 2022
 - Five service improvements since December 2022
 - Dec.7, 2022 (Bus)
 - Dec.11, 2022 (Rail)
 - Feb. 6, 2023 (Rail)
 - Feb.17, 2023 (Rail)
 - March 20, 2023 (Rail)





Thank you for all you do!

- 12,295 active employees
- Continuing to building talented teams
- Filled 400+ critical vacancies in recent months
- Largest class of bus operators - 55 graduating next week; 80 in training





Transit Oriented Development (TOD) in action!

- Maryland-based employee building
- Capacity 1,400
- MTPD HQ, Customer Service Call Center, Parking
- Transit Hub MARC, Amtrak, Metrobus, Greyhound, MDOT MTA Purple Line (Future)









Body-Worn Cameras

- Training Begins: March 28
- Full Rollout: Sunday, April 2 Summer
- 455 cameras purchased
- Program connected to existing camera enhancement strategy
- Body-Worn Camera policy and supporting documents available at wmata.com

