

# GM Board Report

May 11, 2023





# Welcome Back Yellow Line!

## Welcome Back!

YL

It's good to see you



## ¡Le damos la bienvenida!

YL

¡Nos alegramos de volverle a ver!



YL reopens May 7!

YL vuelve a abrir el 7 de mayo!

We've completed critical tunnel and bridge repairs to provide safe and reliable YL service for years to come.  
Thanks for your patience!

¡completado reparaciones del túnel y puente para un servicio YL seguro y en los años venideros.  
por su paciencia!

### Metro Service Change

YL trains between Huntington and Greenbelt Sq. only

YL trains between Mt Vernon Sq and Greenbelt Sq.

### en el servicio

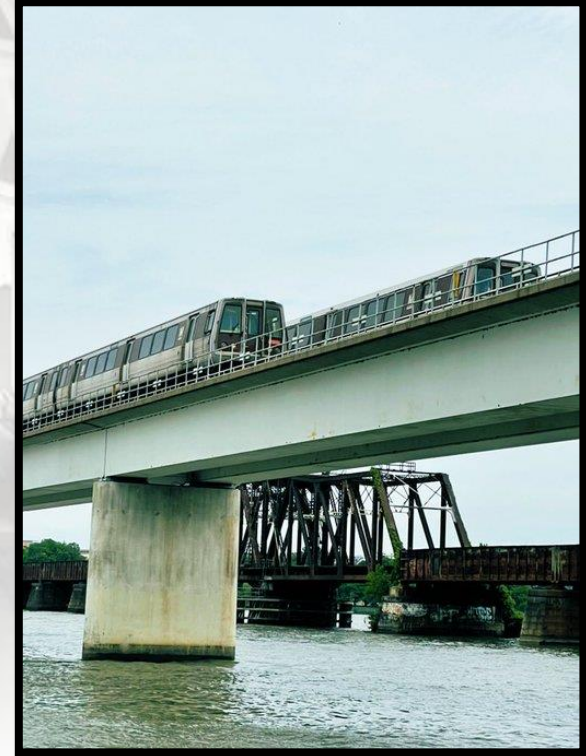
YL entre y Sq.

para viajar non Sq.



## Yellow Line Ridership Trends This Week

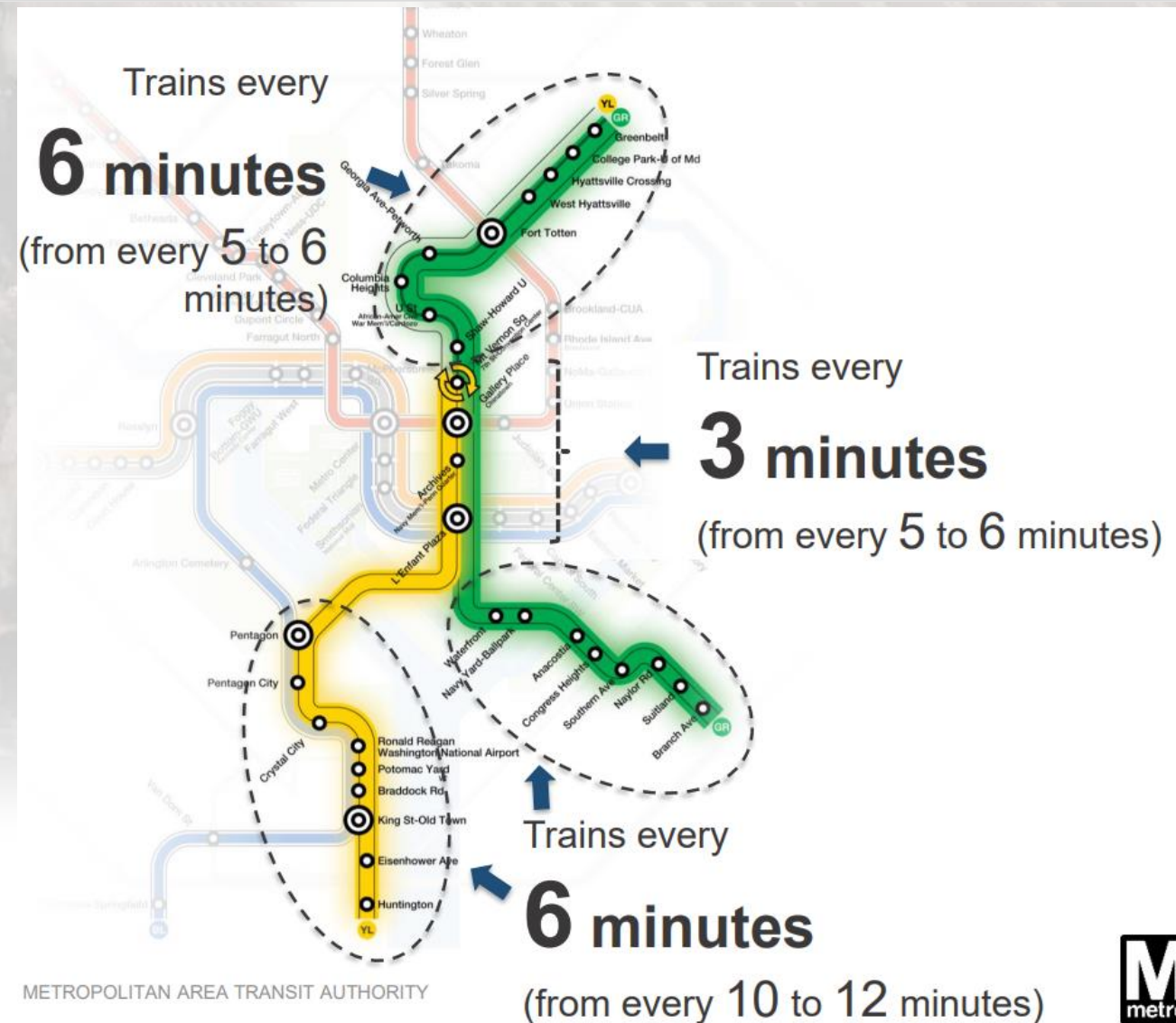
- 15,000 customers rode Monday, May 8
- 18,000 customers rode Tuesday, May 9
- 8% ridership increase in Yellow Line Stations
- 14% ridership increase at Ronald Reagan Washington National Airport





# Green/Yellow Line Service

- **34% more service for Green and Yellow Line customers**
- **3 out of 4 Green and Yellow line customers see more frequent service – reducing wait times 33 to 50%**



# Red Line Service Improvements

**Monday, May 8, Metrorail Red Line service improvements** - 6 mins from 6-9 a.m. and 3-7 p.m.

**Saturday, May 6**

- Metrobus doubled ridership on N6 route with 750+ customers

**Rail ridership increased at nearby rail stations:**

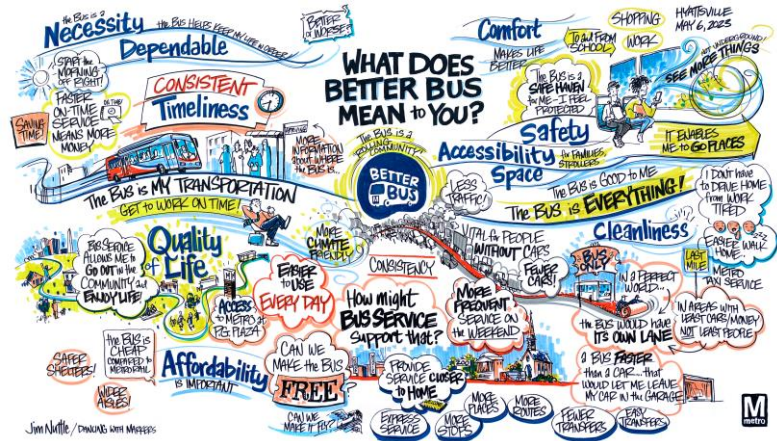
- Dupont Circle (up by 130% and nearly 9,000 tap entries)
- Van Ness (up 190% and 3,300 tap entries)

**Saturday, May 13, Metrobus N6 Route increases every 12 minutes to support Embassy Day**





## Fun Facts



- 9,500 interactions with customers at in-person events (21% in Spanish)
- 1,500+ comments in online map tool
- 55,6000 page views on the microsite
- 64,000+ Earned Social Media Impressions
- 697 print surveys completed at events
- 170 digital survey responses

## Upcoming Road Show Pop Up Events

### @ Tanger Outlets National Harbor

Saturday, May 13, 2023

11:00 a.m. - 3:00 p.m.

6800 Oxon Hill Road  
National Harbor, MD 20745

[Map this location](#)

### @ Addison Road Metro Station/Bus Bays

Tuesday, May 16, 2023

3:00 - 7:00 p.m.

100 Addison Rd S  
Walker Mill, MD 20743

[Map this location](#)

### @ Tenleytown – AU Metro Station

Thursday, May 18, 2023

3:00 - 7:00 p.m.

4501 Wisconsin Ave NW  
Washington, DC 20016

[Map this location](#)

### @ Rock the Block

Friday, May 26, 2023

6:30 - 9:30 p.m.

Old Town Square (10415 North St)  
Fairfax, VA

[Map this location](#)

### @ Southern Towers Apartments (New Date!)

Friday, June 2, 2023

3:00 - 7:00 p.m.

4901 Seminary Rd  
Alexandria, VA 22311

[Map this location](#)

## MTPD May 5<sup>th</sup> Promotional Ceremony

- 9 Sergeants
- 7 Lieutenants
- 1 Department Chief



## Annual MTPD Awards Ceremony, May 10<sup>th</sup>

- 196 Total Awardees
- 13 Civilian Awards

