

General Manager's Report

July 28, 2022 WMATA Board
Meeting



First Week Recap



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Top Customer Comments

- Service Frequency
- Fare Policy
- Customer Communications

Silver Line Extension

- We will be operationally prepared to seek safety certification in October
- Our Chief Safety Officer will certify the project and submit it to Washington Metrorail Safety Commission (WMSC) and Federal Transit Administration (FTA). Following their concurrence, she will recommend to the GM that the project is ready for passenger service



Metrorail Service Improvements

- **BL** **OR** **SV** weekday service will improve to every 15 minutes, starting August 1
- Next service update at September Board meeting

AUGUST 1 – SEPTEMBER 30		
Service Frequency by Line	Weekdays	Weekend
RD	10 Mins	10 Mins
YL GR	15 Mins	15 Mins
BL OR SV	15 Mins	20 Mins