

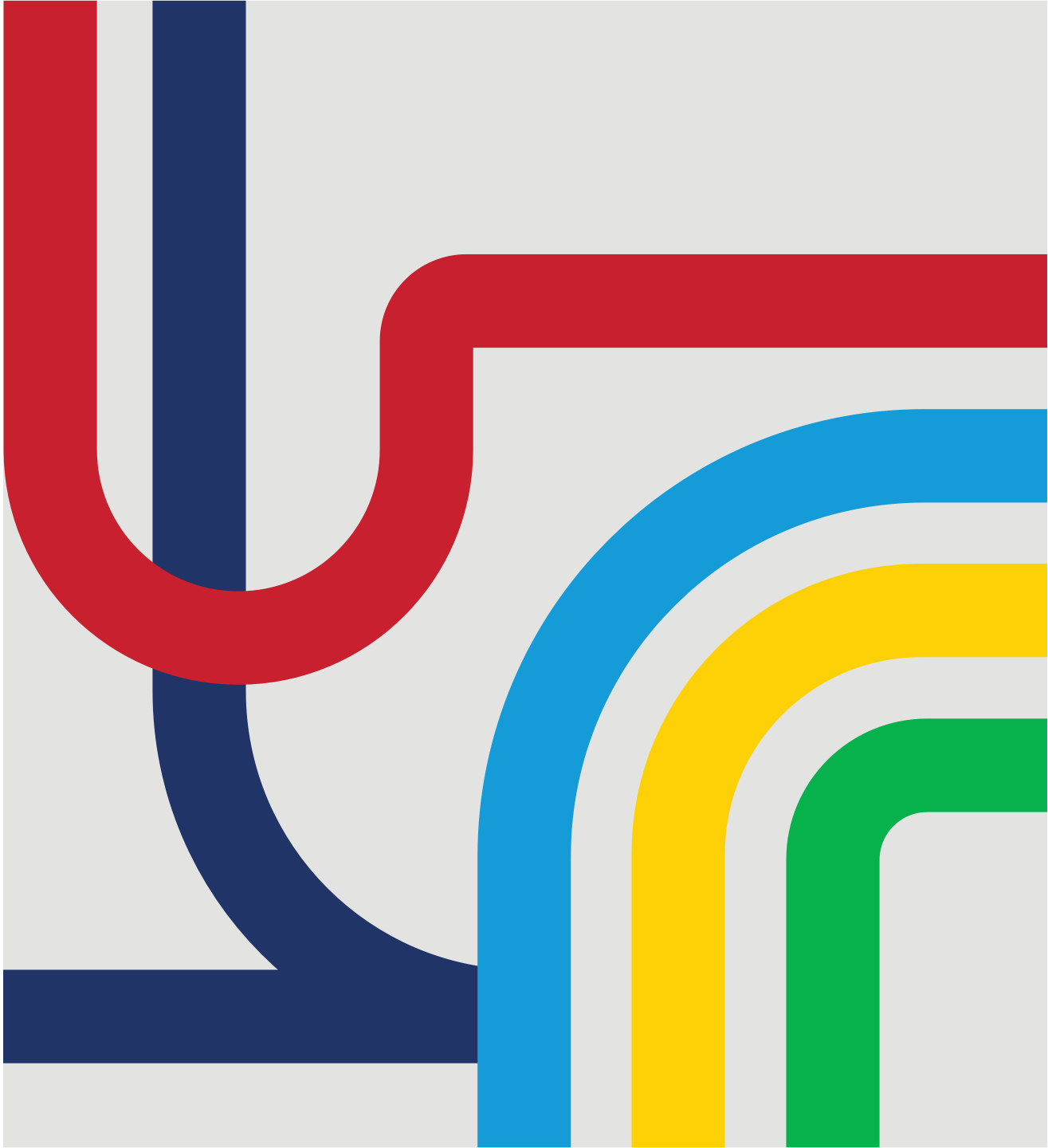
Washington Metropolitan
Area Transit Authority

General Manager's Report

November 21, 2024



RD OR SV BL YL GR metrobus Metro Access



Arlington National Cemetery and Veterans Day Observance

- The Tomb of the Unknown Soldiers – Arlington National Cemetery
- Celebrated centennial anniversary November 2021
- Sacred memorial site and grave of three unknown American service members
- Held Veterans Day employee resource group program to honor all veterans
- 12th year named as Military Friendly Employer



Progress - Your Metro, the Way Forward



Automatic Train Operations (ATO)

- Completed overnight testing with WMSC Staff – All testing executed as designed
- Submitted ATO package to WMSC for review and concurrence
- Operationally ready for ATO in December

**SERVICE
EXCELLENCE**



Metro Transit Police Fare Enforcement (Metrobus)

- MTPD has increased fare enforcement systemwide (Arrests up 18% and citations up 145%)
- Rail fare evasion down 82%; Initiating focused enforcement on Metrobus high fare evasion routes (Data Driven)
- Uniform, plain clothes, video, Special Police Officers, MTPD supervisors

**SERVICE
EXCELLENCE**



Progress - Your Metro, the Way Forward



Open Payment Update

- Competitive Procurement – **Complete**
- Littlepay Awarded – (Dover, Delaware) – **Complete**
- Phased Approach – Rail (1st), Bus (2nd), Parking (3rd)
- **Goal:** Contactless payment launch in May for World Pride 2025 – **On Target**

SERVICE
EXCELLENCE



Washington Metropolitan Area Transit Authority



8000-Series Rail Fleet

- The team continues to work with Hitachi Rail on completing preliminary design review (60% design completion) and is on-target for completion January 2025
- The design continues to progress; Recently completed weeklong IT and cybersecurity workshop

SERVICE
EXCELLENCE

Regional Coordination



MetroSync – Enterprise Resource Planning Modernization Program

- Oracle Fusion Cloud system platform; program charter; team fully resourced **Complete**
- Core HR (all HR except for payroll) and Finance applications are slated to go live on July 1, 2025. **On Target**

**TALENTED
TEAMS**



Regional Coordination – Inauguration – Jan. 20, 2025

- Request from United States Secret Service and United States Capitol Police to open early
- Emergency Operation Command Center activation
- Staff readiness in stations and on buses; Detours/ possible station closures
- Regional law enforcement coordination

**REGIONAL OPPORTUNITY
& PARTNERSHIP**