

General Manager's Report

June 27, 2025





SERVICE EXCELLENCE – SPECIAL EVENTS

World Pride

- ~700,000 trips on Metrorail and Metrobus Saturday, June 7



Army 250th Birthday

- On June 14, more than 80,000 trips near National Mall
- ~400,000 trips total



July 4th – America's Birthday

- Fare free after 5 p.m.
- Expecting more than half a million customers to ride America's Metro System
- Increased staff and MTPD presence systemwide

**250
YEARS
STRONG**

**Thank You,
U.S. Army.**





SERVICE EXCELLENCE – ATO



- **Automatic Train Operation Systemwide Rollout**

- Red Line (December 2024)
- Yellow and Green Lines (May 2025)
- Blue, Orange, Silver (June 2025)

- **ATO Systemwide Stats**

- No Red Signal Overruns or doors opening off platforms
- **99.98 % reliability** since ATO was introduced systemwide (improved reliability in last 30 days)
- Operations continues to make adjustments to vehicles and wayside infrastructure



SERVICE EXCELLENCE – NEW BUS NETWORK

OFFICIALLY LAUNCHES SUNDAY, JUNE 29

VISIT [WMATA.COM/BETTERBUS](https://wmata.com/betterbus) FOR INFO ABOUT YOUR ROUTE



Hey, DC!

Are you ready for your new bus network?



metrobus

ENDS JUNE 28	80
STARTS JUNE 29 2025	C71 D30
	Union Station Federal Triangle

202-GO-METRO STOP# 1234567

Keep an eye out for routes with letters **C** and **D** to keep you moving around the District starting on June 29!

M Learn more at wmata.com/betterbus



Hey, Maryland!

Are you ready for your new bus network?



metrobus

ENDS JUNE 28	86, 89M
STARTS JUNE 29 2025	M44 P12
	Hyattsville Xing Greenbelt

202-GO-METRO STOP# 1234567

Keep an eye out for routes with letters **M** and **P** to keep you moving around Montgomery County and Prince George's County starting on June 29!

M Learn more at wmata.com/betterbus



Hey, Northern Virginia!

Are you ready for your new bus network?



metrobus

ENDS JUNE 28	38B, 4B
STARTS JUNE 29 2025	A58 F62
	Farragut Sq Rosslyn

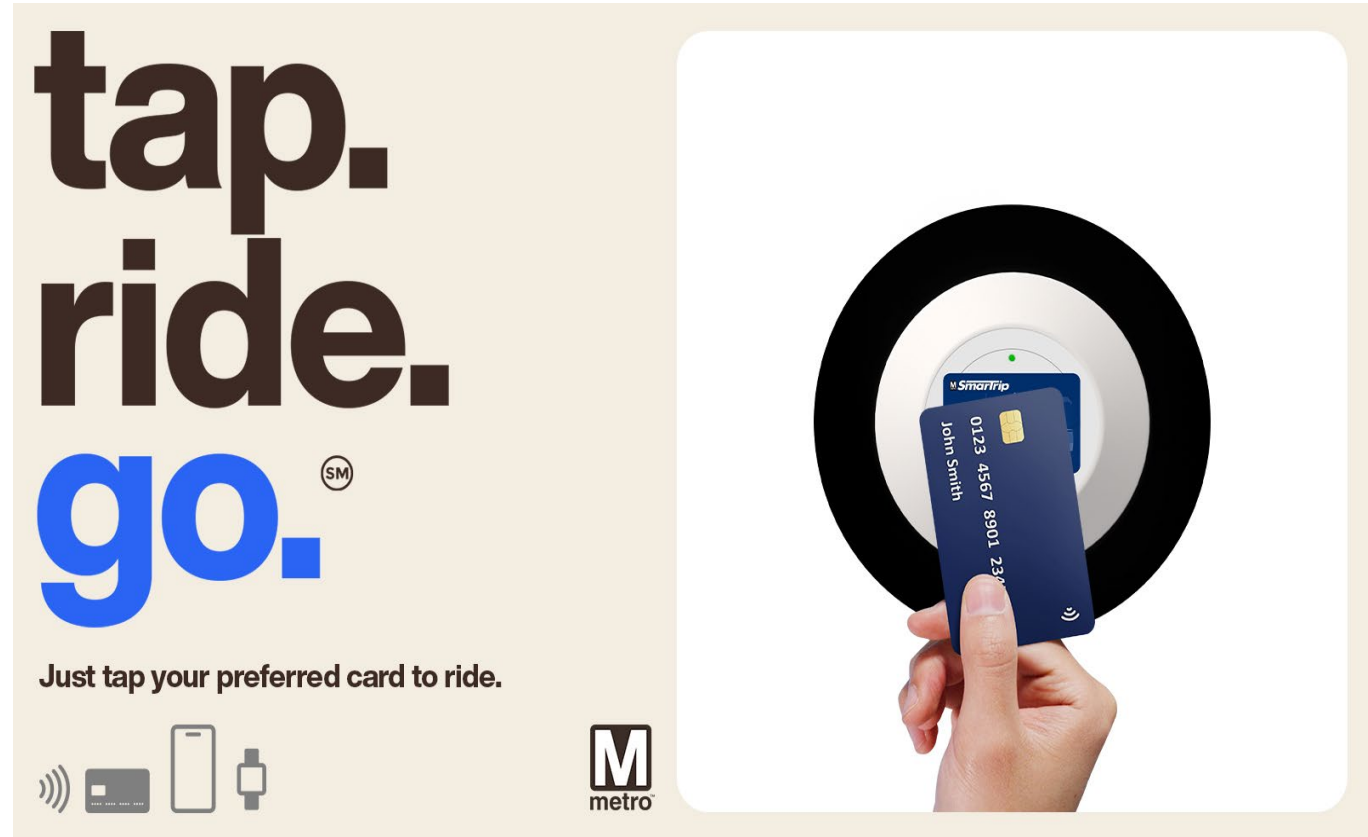
202-GO-METRO STOP# 1234567

Keep an eye out for routes with letters **A** and **F** to keep you moving around Northern Virginia starting on June 29!

M Learn more at wmata.com/betterbus

SERVICE EXCELLENCE – Tap.Ride.Go.

**850K taps
through
contactless
payment and
\$2.5M in revenue**





TALENTED TEAMS – NATIONAL RECOGNITION

**APTA Transit
Agency of the
Year (50 Million
Annual
Passengers)**





TALENTED TEAMS – FAREWELL

**Brian P. Dwyer
Executive Vice
President and
Chief Operating
Officer**





TALENTED TEAMS – FAREWELL

**Chief George
Nader
Police Chief,
Prince George's
County Police
Department**

