



300 7th Street SW
Washington, DC 20024
(202) 962-2511

December 12, 2024

Chair Santos and Members of the Board:

Thank you for the opportunity to present the Riders' Advisory Council's report for December 2024.

The RAC focused this month's meeting and discussion on topics related to Metrobus service.

FY2026 Proposed Service Changes

Staff from Metro's Planning and Performance office presented the proposed FY2026 changes to Metrorail service and operating hours. Members are supportive of these proposed changes to address crowding and more efficiently use resources to better balance service with ridership and look forward to hearing the public's feedback during the outreach period in January.

If these changes are ultimately adopted by the Board and implemented in FY2026, Metro will need to develop clear communications to explain the new service patterns to riders, including infrequent riders such as tourists.

RAC members also had an extended discussion about Metrorail's hours of service and encourage Metro to continue to explore options to provide additional hours of service across either all or portions of the rail system.

Inauguration and Special Events Planning

Council members also discussed planning for next month's Inauguration and associated special events. We understand that final plans for inauguration are dependent on decisions by the Presidential Inaugural Committee, and we urge Metro, as a trusted regional partner, to provide information to the public about service and security protocols as soon as it's able.

New Members and Reappointments

Lastly, the three new members that the Board appointed at its November meeting joined us for their first meeting last week. We're excited about the energy and new perspectives these members bring to the Council.

At today's meeting, the Board is being asked to reappoint three existing members whose terms expire at the end of this month. They've been active and engaged during their tenure on the RAC and I believe the Council would benefit from their experience should these members be reappointed.

As always, thank you for your time and attention; I'm happy to answer any questions.

Sincerely,

Cole Staudt

Cole Staudt, Chair

Riders' Advisory Council