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October 27, 2022

Chair Smedberg and Members of the Board:

Thank you for the opportunity to present the Riders' Advisory Council's report for October 2022.

Better Bus – Network Redesign

Staff from the Better Bus – Network Redesign project attended the RAC's October meeting to discuss the project and their plans for community outreach. Members are excited for this wholesale review and reimagining of the Metrobus system and for the significant outreach involved in the project. RAC members will be attending some of the pop-up events alongside project staff to hear directly from riders. We're also looking for a recap of their findings once the initial phase of outreach is complete.

Outreach and Information-Gathering

One of the RAC's priorities moving forward is to ensure that we're continually reaching out to our networks to both gather information and to share information on Metro service and opportunities to provide input. In support of this effort, the Council has created an "Annual Report Committee" to document the RAC's outreach activities throughout the year, and produce a report to synthesize what we heard from riders and put forward recommendations based on their input. This will help the RAC both better fulfill its mission of actively seeking rider input upon which to base its recommendations and identify areas where we can expand and diversify our outreach to riders. I'd like to extend special thanks to Mike Lebowitz, one of the RAC members from Virginia, who is leading this effort.

2022-2023 Work Plan:

Finally, at our October meeting, the RAC approved a draft work plan for 2022-2023 to guide our discussions and align them with the Board's work for the next several months. We'll be working with Dr. Helfer, our Board liaison, as well as the General Manager and his staff to finalize this plan in the coming weeks.

Thank you, and I remain available for any questions you may have.

Sincerely,

Brian Meyer

Brian Meyer, Chair
Riders' Advisory Council