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May 26, 2022

Chair Smedberg and Members of the Board:

It is my pleasure to present you with the Riders' Advisory Council's report for May 2022.

**RAC Recruitment:**

Working with our Board liaison Bryna Helfer, the recruitment for the five open positions on the Riders' Advisory Council made significant progress in May. We interviewed top-tier candidates and are happy to provide a slate of candidates for appointment by the Board later in this meeting. I would like to extend special thanks to Alternate Directors Canek Aguirre and Chris Zappi who participated in the interviews for Virginia and Maryland candidates, respectively. I'm excited to welcome these new members to the Council and for them to begin their work representing Metro's riders in its decision-making.

**Orange Line Platform Improvement Project:**

Staff from the communications team for Metro's summer Platform Improvement Project on the eastern end of the Orange Line attended the RAC's May meeting and briefed the Council on service and outreach plans for the summer shutdown. We're hopeful that Metro's extensive experience with previous summer shutdowns has provided a good blueprint to keep riders moving throughout the construction zone. We are, however, concerned that there will be significant service impacts outside the five stations on the Orange line – specifically closures every weekend of the Blue and Silver lines between Stadium-Armory and Benning Road, and Orange line service running only from Vienna to Ballston. Given the focus of communications on the impacted Orange line stations, Metro needs to ensure that other impacted riders are aware of the changes to their trips and their travel alternatives, as well.

**New Leadership:**

Finally, we'd like to congratulate the Board on its successful recruitment of Randy Clarke as Metro's next General Manager. We appreciate the energy and passion that Mr. Clarke will bring to the job and look forward to working with him to help Metro provide the "great service that riders deserve." Until Mr. Clarke begins, we'd like to offer our support and assistance for Interim General Manager Andy Off and his team as they manage this transition in leadership.

Thank you, and I remain available for any questions you may have.

Sincerely,

*Brian Meyer*

Brian Meyer, Chair  
Riders' Advisory Council