



Accessibility Advisory Committee

300 7th Street, SW
Washington, DC 20024

May 5, 2025

Dear Chair Santos, and Members of the Board,

It is my pleasure to present you with the AAC report for the month of April 2025. The primary issues we reviewed were: 1) Board Member's Visit, 2) PG County Bus Service Update, 3) MetroAccess Service Update.

Issues of the Month

Kamilah Martin-Proctor, Board Member's Visit:

Kamilah Martin-Proctor, Board Member, attended the AAC meeting on April 7th, shared a few points of interest and discussed her MetroAccess White Paper. Ms. Martin-Proctor stated she is a doctorate student, researching transportation, ableism and sexism. She approached her committee who approved a white paper on the history of MetroAccess as it has not been done from the perspective of ridership. The first step is to gather the history. Thus far, two sessions have been held at the Library of Congress through the Congressional Research Services. The next session will be at the DC Archive to pull information and then center it around interpersonal stories. A brief questionnaire was generated which was shared with the AAC. Ms. Martin-Proctor would like to interview people, confidentially, about their experiences of MetroAccess from their first trip, best and worst experiences, and how it can be improved. The information will then be compiled and become a peer approved white paper that she hopes will mark the history of accessibility in DC and transit, now globally, and identify best practices from the collected data. Ms. Martin-Proctor stated the objective is to close it out by May 2026.

The Committee looks forward to sharing any information possible and contribute to Ms. Martin-Proctor's white paper.

PG County Bus Service – Update:

Efon Epanty, Chief of Transit Planning and Innovations, Department of Public Works and Transportation (DPW&T), Office of Transportation; Samaya Hackett, Department of Public Works and Transportation; Olushay Olubenle, Deputy Director, Department of Public Works and Transportation; and Finn Vigeland, Consultant; joined today's meeting. Ms. Olubenle stated that around 2023, the team brainstormed about reimagining transit for current and future possibilities. Mr. Epanty provided the Prince George's County (PGC) Transit Transformation, progress on the Transit Vision Plan (TVP). Providing the Plan Overview, Mr. Epanty stated the TVP is a roadmap for creating a more vibrant and connected PGC for all.

Mr. Vigeland informed how this plan fits into the Better Bus Network Redesign (BBNR). Providing information about supporting the Aspirational Strategy, Mr. Vigeland stated there is a need to create more PGC Link zones. Discussing the next steps, Mr. Vigeland stated by late April the first draft of the TVP will be finished and a new website to host the TVP for public comment will be launched. By late May, the TVP and the website will be

updated to respond to public comments and add technical reports. Starting this summer, more engagement activities on the TVP's strategies and actions will start.

The Committee appreciated Mr. Epanty, Mr. Vigeland, Ms. Hackett, Ms. Olubenle, for their presentation, and Don Drummer, Board Member, for being instrumental in helping the AAC gain the information that was received at the last BRS meeting.

MetroAccess Service Updates:

Christiaan Blake, Vice President, Access Services, provided an updated about the MetroAccess service levels. Mr. Blake stated there was the second wave of federal employees returning to work and the traffic patterns are being determined. March was the highest month of MetroAccess ridership since Fall 2018. MetroAccess has doubled direct-trips and reduced shared-rides. MetroAccess already has one of the lowest shared rides in the country, yet it was dropped another 7% to 8% to decrease customers' on-board time. As a result, March was the highest month of free trips to customers on Abilities-Ride program.

The AAC appreciates all the efforts being made by MetroAccess and the Leadership, to improve customer experience.

Sincerely,

Patrick Sheehan
Chair