

May 7, 2018

Dear Chair Evans and Members of the Board,

It is my pleasure to present you with the Accessibility Advisory Committee (AAC) report for the month of April 2018. The primary issues we reviewed were: 1) Station Lighting and 2) the New MetroAccess Vehicle.

Issues of the Month

Station Lighting Update

The AAC received an update on station lighting, particularly at the L'Enfant Plaza and Gallery Place stations. Both stations had been undergoing a ceiling rehabilitation, which required temporary stringer lights to be put in. The ceiling lights have been put back in, and soon the lighting will be changed in this station to all new energy efficient LED lighting. Customers will also see that track bed lighting will have new LED fixtures as well. These changes will improve the lighting at these locations.

The AAC is interested in reviewing Metro's standards for adequate lighting in underground stations for people with disabilities. The AAC appreciates Metro's continued investment in improved station lighting and maintenance.

New MetroAccess Vehicle

The AAC had an opportunity to view and board the new MetroAccess vehicle inclusive of the AAC recommendations accepted by Metro. Some of the changes that were made include the modesty panel near the wheelchair being relocated to provide more seating space; grab straps were installed; as well as additional padding.

The AAC appreciates the changes agreed to by Metro. However, the AAC has concerns about the soft suspension of the vehicle resulting in a "leaning" feel when a customer is on the wheelchair lift. The AAC would like Metro staff to revisit this issue, and present a safety solution to this concern.

In a follow-up to a question from Board member Michael Goldman regarding promoting the Abilities-Ride program, attached is a sample copy of the letter recently sent to MetroAccess customers.

Sincerely,

Philip Posner Chair

Attachment