

Washington Metropolitan Area Transit Authority

## Board Action/Information Summary

☒ Action ☐ Information

MEAD Number:  
201836

Resolution:  
☐ Yes ☒ No

### TITLE:

Acceptance of OIG Report

### PRESENTATION SUMMARY:

One (1) OIG evaluation report submitted to the Audits and Investigations Committee for acceptance.

### PURPOSE:

The Audits and Investigations Committee acceptance of OIG's report entitled:

Evaluation of WMATA's Fare Activities.

### DESCRIPTION:

#### Key Highlights:

This report noted WMATA's overall activities for budgeting rail revenue and setting a reasonable fare structure for rail were found to be effective in helping the organization advance its goals and objectives. Opportunities, however, exist to enhance fare change processes, rail ridership and revenue forecasting, and rail fare evasion efforts. As a result, OIG made two recommendations to WMATA management to enhance its processes and improve the effectiveness of the agency's efforts.

#### Background and History:

Per the Procedures of the WMATA Board of Directors, when the Audits and Investigations Committee determines there is no conflict remaining between the IG's findings and recommendations and management's response, it will accept the report as final, and the report and corrective action plan shall be deemed approved. Acceptance of the final report constitutes the Board's authorizations to post the report on the WMATA website provided the IG first confers with the General Counsel and confirms that any private or confidential information has been redacted in accordance with applicable law and WMATA policy.

#### Discussion:

The work highlighted in this report demonstrates OIG's commitment to promoting accountability, efficiency, and effectiveness in WMATA's programs and operations and keeping the Board of Directors fully and currently informed about deficiencies in WMATA's activities, as well as the necessity for and progress of corrective actions.

There were no conflicts between the IG's findings and recommendations listed in this report. The IG has conferred with the General Counsel and confirms that any private or confidential information has been removed/redacted in accordance with applicable law and WMATA policy.

**FUNDING IMPACT:**

There is no impact on funding	
Project Manager:	Helen Lew
Project Department/Office:	Office of Inspector General

**TIMELINE:**

Anticipated actions after presentation:

Audits and Investigations Committee acceptance of this OIG evaluation report.

**RECOMMENDATION:**

Audits and Investigations Committee acceptance of this OIG performance audit report.