

Washington Metropolitan Area Transit Authority

Board Action/Information Summary

☒ Action ☐ Information

MEAD Number:
202072

Resolution:
☐ Yes ☒ No

TITLE:

Acceptance of one OIG Report

PRESENTATION SUMMARY:

Audit report submitted to the Executive Committee for acceptance.

PURPOSE:

The Executive Committee's acceptance of OIG's report entitled:

- Audit of WMATA's Kronos Implementation Project

DESCRIPTION:

Key Highlights:

- Audit of WMATA's Kronos Implementation Project

Situation: The Kronos timekeeping project began in 2016 to (1) satisfy FTA's requirements; (2) enforce timekeeping policies; and (3) comply with collective bargaining agreement clauses.

Initial deployment began in February 2018. However, WMATA deployed Kronos without: (1) performing a study of alternative solutions; (2) understanding and validating all timekeeping business rules; and (3) completing all tests.

Impact: Consequently, Kronos did not work, as some employees were not paid or inaccurately paid. WMATA subsequently suspended Kronos deployment in July 2018. To fix and validate the payroll errors WMATA spent \$1.6 million. An additional \$17.7 million will be spent to redeploy Kronos in October 2020.

A successful Kronos redeployment by WMATA would include fully incorporating time keeping business rules, and adequately performing tests. OIG made six recommendations to that end.

Management Solution: Management is in the process of implementing our recommendations.

Background and History:

When the Executive Committee determines there is no conflict remaining between the IG's findings and recommendations and management's response, it will accept the report as final, and the report and corrective action plan shall be deemed approved. Acceptance of the final report constitutes the Board's authorization to post the report on the WMATA website provided the Inspector General has conferred with the General Counsel and confirmed that any private or confidential information has been redacted in accordance with applicable law and WMATA policy.

Discussion:

The work highlighted in this report demonstrates OIG's commitment to promoting accountability, efficiency, and effectiveness in WMATA's programs and operations and keeping the Board of Directors fully and currently informed about deficiencies in WMATA's activities, as well as the necessity for and progress of corrective actions.

There were no conflicts between the IG's findings and recommendations listed in this report and management's response. The Inspector General has conferred with the General Counsel and confirmed that any private or confidential information has been removed/redacted in accordance with applicable law and WMATA policy.

FUNDING IMPACT:

There is no impact on funding.

TIMELINE:

Anticipated actions after presentation: Executive Committee's acceptance of OIG's report.

RECOMMENDATION:

Executive Committee accepts OIG's report.