



Minutes

Executive Committee February 27, 2025

Chair Santos called the meeting to order at 11:29 a.m. Present were:

Committee Members

Ms. Valerie Santos
Mr. Paul Smedberg, Vice Chair
Mr. Joe McAndrew
Ms. April Rai*

Other Members Present

Ms. Spring Worth*
Mr. Matt Letourneau
Mr. Don Drummer
Ms. Kamilah Martin-Proctor

* - Designated jurisdictional representative

The agenda was approved as presented.

The minutes of the January 30, 2025 Executive Committee and the February 13, 2025 Executive Committee Executive Session were approved as submitted.

Information Item

2025 Annual Transformation Report

Chief of Staff Kimmy Feldbauer and EVP and Chief Customer Officer Sarah Meyer presented the 2025 Annual Transformation Report, which provided highlights of progress made over the past year in implementing Metro's Strategic Transformation Plan *Your Metro, the Way Forward*. Staff noted progress in increasing track access efficiencies, improving passenger information and wayfinding, modernizing fare collecting and increasing customer satisfaction.

The committee adjourned at 11:38 a.m.

Washington
Metropolitan Area
Transit Authority

300 7th Street, SW
Washington, DC 20024
202/962-1234

By Metrorail:
L'Enfant Plaza — Blue,
Green, Orange, Silver and
Yellow Lines
By Metrobus:
Routes 52, 74

A District of Columbia,
Maryland and Virginia
Transit Partnership