

**Meeting Minutes  
Safety and Operations Committee  
November 6, 2025**

Committee Chair Alcorn called the meeting to order at 11:03 a.m. Present were:

**Committee Members**

Mr. Walter Alcorn, Chair  
Ms. Valerie Santos, Vice Chair  
Ms. Debbi Jarvis

**Other Members**

Mr. Paul Smedberg  
Dr. Tracy Hadden Loh  
Mr. Joe McAndrew

**Approval of Agenda**

The agenda was approved as submitted.

**Approval of Minutes**

The minutes of the October 9, 2025, Safety and Operations Committee were approved as submitted.

**Information Item**

**A. FY26 Q1 Service Excellence Report (A. Davis & J. Holt)**

Staff provided an update to the Board on key performance indicators (KPIs) aligned to Metro's Strategic Transformation Plan, Goal 1: Service Excellence. Results are shared for Fiscal Year (FY) 2026, from July 1, 2025 through September 30, 2025. Of note, Metro's continued strong performance resulted in being named the American Public Transportation Association (APTA) 2025 Outstanding Public Transit Agency of the Year.

The meeting was adjourned at 11:31 a.m.