Meeting Minutes Safety and Operations Committee September 25, 2025

Committee Chair Alcorn called the meeting to order at 10:52 a.m. Present were:

Committee Members

Mr. Walter Alcorn, Chair Ms. Valerie Santos, Vice Chair

Ms. Debbi Jarvis

Other Members

Mr. Paul Smedberg Dr. Tracy Hadden Loh Mr. Joe McAndrew

Approval of Agenda

The agenda was approved as submitted.

Approval of Minutes

The minutes of the September 11, 2025, Safety and Operations Committee were approved as submitted.

Information Item

A. Better Bus Update (A. Davis, J. Bell & E. Cunningham)

Staff provided the Board with a summary of the Better Bus Network launch and outreach and engagement efforts, as well as how Metro is gathering feedback and continuing to make improvements to the network, service performance, and customer information.

The meeting was adjourned at 11:18 a.m.