

**Meeting Minutes
Safety and Operations Committee
September 12, 2024**

Committee Chair Drummer called the meeting to order at 10:07 a.m. Present were:

Committee Members

Mr. Thomas Graham*
Ms. Kamilah Martin-Proctor, Chair
Mr. Paul Smedberg
Ms. Spring Worth*

Other Members

Mr. Joe McAndrew
Ms. Sarah Kline
Mr. Matt Letourneau
Ms. Valerie Santos

* Jurisdictional representative

Approval of Agenda

The agenda was approved as submitted.

Approval of Minutes

The minutes were approved as submitted.

Information Item

A. FY24 Annual Service Excellence Report

WMATA Staff provided an update to the Board on Metro's FY2024 performance from July 2023 through June 2024 on key performance indicators (KPIs) aligned to Goal 1: Service Excellence in Metro's Strategic Transformation Plan.

The meeting was adjourned at 10:56 a.m.