

**Meeting Minutes  
Safety and Operations Committee  
September 28, 2023**

Committee Chair Drummer called the meeting to order at 9:53 a.m. Present were:

**Committee Members**

Mr. Don Drummer, Chair  
Bryna Helfer\*  
Mr. Paul Smedberg  
Dr. Tracy Hadden Loh

**Other Members**

Mr. Joe McAndrew  
Ms. Spring Worth  
Ms. Sarah Kline  
Mr. Matt Letourneau

\* Jurisdictional representative

**Approval of Agenda**

The agenda was approved as submitted.

**Approval of Minutes**

The minutes were approved as submitted.

**Information Item**

**A. FY23 Metro Performance Report**

Inform the Board of Metro's FY2023 performance from July 2022 – June 2023 on safety and service reliability key performance indicators (KPIs), including highlights on total ridership and customer satisfaction.

The meeting was adjourned at 10:34 a.m.