

**Minutes
Customer Service, Operations and Security Committee
September 14, 2017**

Committee Chair Hudgins called the meeting to order at 9 a.m. Present were:

Committee Members

Mrs. Catherine Hudgins, Chair
Mr. Malcolm Augustine, Vice Chair
Mr. Robert Lauby
Mr. Tom Bulger

Other Members

Mr. Michael Goldman
Mr. David Horner

Approval of Agenda

The agenda was approved as presented.

Approval of Minutes

The July 13, 2017 minutes were approved as submitted.

Action Item

A. Request for Approval of Adoption of Bus Fleet Plan

Mr. Bulger moved, seconded by Mr. Lauby, to forward to the Board the adoption of the 2017 Metrobus Fleet Management Plan which documents Metrobus fleet operating and maintenance practices and planning process for projecting fleet needs through FY2025. The Federal Transit Administration requires submission of a comprehensive bus fleet management plan in support of its application for federal capital grants for new buses.

The motion was unanimously approved.

Information Item

A. Semi-Annual Security Report

Staff briefed the Committee on Metro's semi-annual security report (January through June 2017). The Committee was informed that Part I crime for the period was reduced by 17 percent. Additional information and analysis was provided regarding fare enforcement, bus operator assaults and sexual harassment complaints.

The meeting was adjourned at 9:59 a.m.