

**Minutes**  
**Customer Service, Operations and Security Committee**  
**December 1, 2016**

Committee Chair Mrs. Hudgins called the meeting to order at 9:02 AM. Present were:

**Committee Members**

Mrs. Catherine Hudgins, Chair  
Mr. Malcolm Augustine, Vice Chair  
Mr. Robert Lauby  
Mr. Tom Bulger

**Other Members**

Mr. Jack Evans  
  
Mr. Michael Goldman  
Mr. Paul Smedberg  
Mrs. Carol Carmody  
Mr. Christian Dorsey  
Mr. David Strickland

**Approval of Agenda**

The agenda was approved as presented.

**Approval of Minutes**

The minutes of the November 3, 2016 Customer Service, Operations and Security Committee meeting were approved as submitted.

**Action Item**

**A. Metrorail Span of Service**

Staff requested approval for following items in regards to Metrorail Span of Service Requirements:

- Approval of the "Title VI Equity Analysis – Span of Service Changes"  
Mr. Lauby moved approval, Mr. Augustine seconded. This motion passed, with Mr. Bulger voting No.
- Mr. Lauby moved, seconded by Mrs. Hudgins, approval of Proposal Three to adjust Metrorail operating hours, beginning July 1, 2017, as follows:

Proposal Three	
Monday – Thursday	5:00am to 11:30pm
Friday	5:00am to 1:00am
Saturday	7:00am to 1:00am
Sunday	8:00am to 11:00pm

After discussion, Mr. Augustine moved, seconded by Mr. Bulger, to amend the main motion by altering the Metrorail Operating Hours as follows:

Monday – Thursday	5:00am to midnight
Friday	5:00am to 1:00am
Saturday	7:00am to 1:00am
Sunday	7:00am to midnight

The amendment failed due to a tie vote, with Mr. Augustine and Mr. Bulger voting Aye and Mr. Lauby and Mrs. Hudgins voting No.

Mr. Bulger moved, seconded by Mrs. Hudgins, to sunset the hours of service change after one year and revert to the pre-SafeTrack schedule. After discussion, Mrs. Hudgins withdrew her seconding of this motion, and the motion died.

Mrs. Hudgins moved, seconded by Mr. Augustine, to put metrics in place for reporting to the Customer Service Committee. This motion was unanimously approved.

Mr. Bulger moved, seconded by Mr. Augustine, to amend the resolution to sunset the hours of service change after one year and revert to the pre-SafeTrack schedule absent any further action by the Board. The motion failed due to a tie, with Mr. Bulger and Mr. Augustine voting Aye and Mrs. Hudgins and Mr. Lauby voting No.

Mr. Augustine moved, seconded by Mr. Bulger, to amend the resolution to sunset the hours of service change after two years and revert to the pre-SafeTrack schedule absent any further action by the Board. The motion failed, with Mr. Augustine voting Aye and Mrs. Hudgins, Mr. Bulger and Mr. Lauby voting No.

Ms. Hudgins moved to reconsider Mr. Bulger's earlier motion to sunset the hours of service change after one year. The motion died for a lack of a second.

Mr. Lauby moved, seconded by Ms. Hudgins, to reconsider Mr. Augustine's earlier motion to sunset the hours of service change after two years. This motion passed with Mr. Bulger voting No.

The main motion, as amended, passed, with Mr. Bulger voting No.

Meeting was adjourned at 11:04 AM.