



**Agenda**  
**Customer Service, Operations and Safety Committee**  
**December 17, 2009**  
**9:00 a.m.**

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<b>I. Approval of Agenda</b>	
<b>II. Approval of Minutes of November 19, 2009</b>	
<b>III. Information Items</b>	
A. Safety Report (A. Dupigny-Samuels)	4
B. Metro Police Crime Statistics and Significant Facts (J. Delinski)	15
C. SmarTrip <sup>®</sup> Benefits Update (C. Kissal)	30
<b>IV. Subsequent Agenda</b>	

**Committee Members**

Mr. Christopher Zimmerman, Chair  
Mr. Michael Brown, Vice Chair  
Mr. Jim Graham  
Mr. Peter Benjamin  
Mrs. Catherine Hudgins  
Mr. Neil Albert  
Ms. Elizabeth Hewlett  
Mr. Gordon Linton  
Mr. Jeff McKay  
Mr. Anthony Giancola  
Mr. Marcell Solomon  
Mr. William Euille