

Minutes
Customer Service, Operations and Safety Committee
October 22, 2009

The meeting was called to order at 9:17 a.m. by Committee Chair, Mr. Zimmerman.
Present were:

Committee Members

Mr. Christopher Zimmerman, Chair
Mr. Jim Graham
Mr. Peter Benjamin
Mrs. Catherine Hudgins
Mr. Neil Albert

Ms. Elizabeth Hewlett
Mr. Gordon Linton
Mr. Jeff McKay

Approval of Agenda

Mr. Zimmerman moved and Mr. Benjamin seconded that the agenda be approved.
Motion passed unanimously.

Approval of Minutes

Mr. Zimmerman noted the minutes were accepted as presented.

Information Items

A. Safety Report

Ms. Dupigny-Samuels provided an update on Metro's safety initiatives and current statistics. Per the Board request, pedestrian injury numbers were added to the bus statistics.

B. Metro Police Crime Statistics and Significant Facts

Deputy Chief Delinski provided highlights of Metro's security initiatives and current crime statistics. Per the Board request jurisdictional crime statistics (per capita) were added to the report to show the comparison to the Metro crime statistics.

C. Columbus Day Weekend Activities

Mr. Francis provided an update of the track work accomplished during the Columbus Day weekend along with the details of the communication plan and the bus shuttle usage. Mr. Kubicek displayed some of the components that were replaced such as stud bolts.

D. Access to Transit Scheduling Data

Ms. Wilson briefed the Committee on how Metro currently provides access to its transit scheduling data and how it is being used. She also discussed Metro's progress on obtaining an agreement with Google Transit and other transit properties currently using it.

Meeting adjourned at 10:45 a.m.