

**Agenda**  
**Customer Service and Operations Committee**  
**November 5, 2015**



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**Committee Members**

Mrs. Catherine Hudgins, Chair  
Ms. Kathryn Porter, Vice Chair  
Mr. Leif Dormsjo  
Mr. Tom Bulger  
Ms. Harriet Tregoning  
Mrs. Mary Hynes  
Mr. Anthony Costa  
Mr. Malcolm Augustine

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