



**Agenda**  
**Customer Service and Operations Committee**  
**November 7, 2013**

<b>I.</b>	<b>Approval of Agenda</b>	<b>Page</b>
<b>II.</b>	<b>Approval of Minutes of October 10, 2013</b>	
<b>III.</b>	<b>Action Item</b>	
	A. Approval of Public Hearings Staff Report on Bus Service Adjustments (J. Requa)	3
<b>IV.</b>	<b>Information Item</b>	
	A. Silver Line Activation Plan (R. Troup)	30
<b>V.</b>	<b>Subsequent Agenda</b>	

**Washington  
Metropolitan Area  
Transit Authority**

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**Committee Members**

Mrs. Catherine Hudgins, Chair  
Mr. Tom Bulger, Vice Chair  
Mr. Marcel Acosta  
Mrs. Kathryn Porter

*By Metrorail:  
Judiciary Square-Red Line  
Gallery Place-Chinatown  
Red, Green and  
Yellow Lines*

*A District of Columbia  
Maryland and Virginia  
Transit Partnership*