



Customer Services, Operations, and Safety Committee

Board Information Item III-C

October 22, 2009

Columbus Day Weekend Activities

Washington Metropolitan Area Transit Authority
Board Action/Information Summary

<input type="radio"/> Action <input checked="" type="radio"/> Information	MEAD Number:	Resolution: <input type="radio"/> Yes <input checked="" type="radio"/> No
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TITLE:

Columbus Day Work

PURPOSE:

Provide the Board of Directors an update on the Columbus Day work activities.

DESCRIPTION:

This information provides an update on the Columbus Day Weekend work activities, what was accomplished and how it benefits the customer.

FUNDING IMPACT:

No impact on funding

RECOMMENDATION:

NA



Columbus Day Weekend Activities

Customer Service, Operations, and Safety Committee

October 22, 2009



Major Metrorail Accomplishments

- Replacement of four switches on the Green/Yellow Line north of L'Enfant Plaza and inspection of the Yellow Line Bridge
- 4 guarded number 8 switches installed and 350 linear feet of third rail adjusted
- 585 feet of rail, 350 fasteners and 35 insulators replaced
- 1,200 anchor bolts replaced and 8,000 linear feet of anchor bolts torqued
- 42 bridge spans and 19 piers inspected
- Re-lamp the stations, tunnel and vent shafts between Waterfront to Archives and the Yellow Line Bridge
- All work completed in one shutdown. Without the shutdown it would have taken 132 days of single tracking
- Generated savings of approximately \$500,000





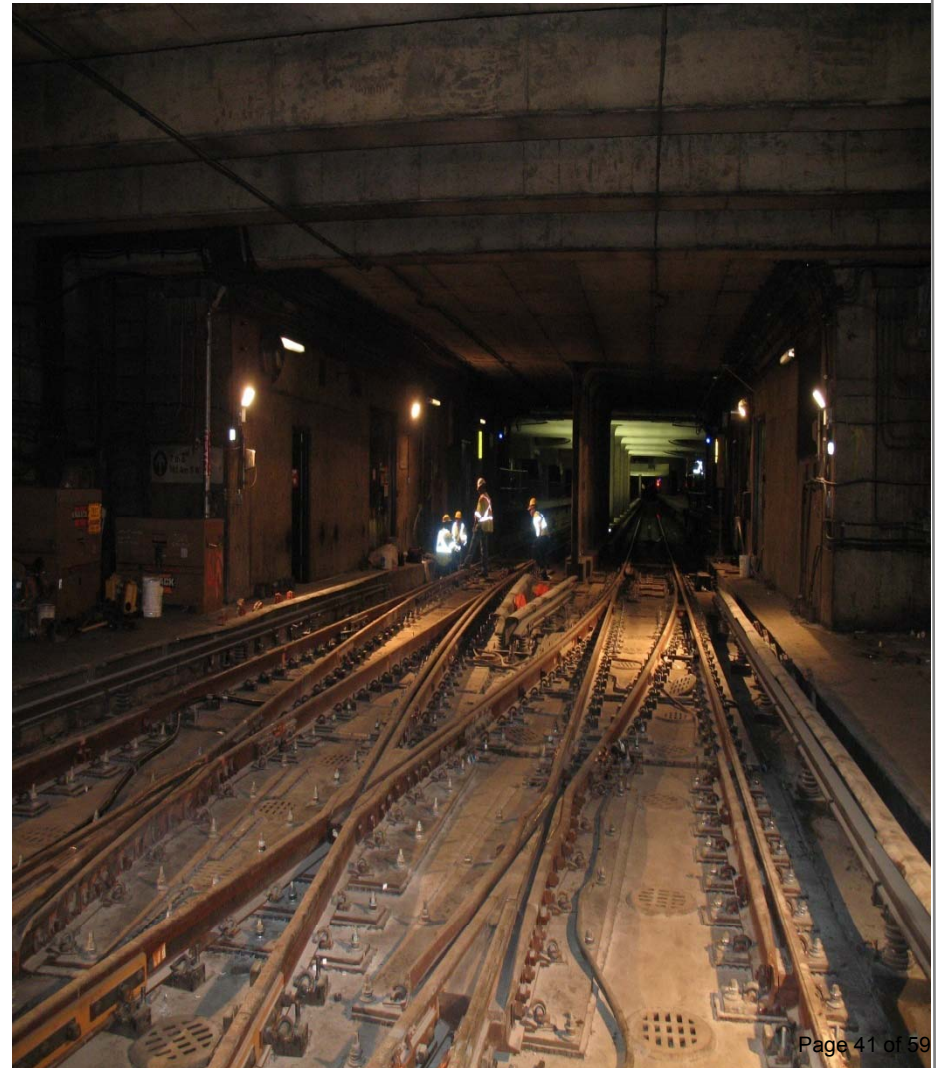
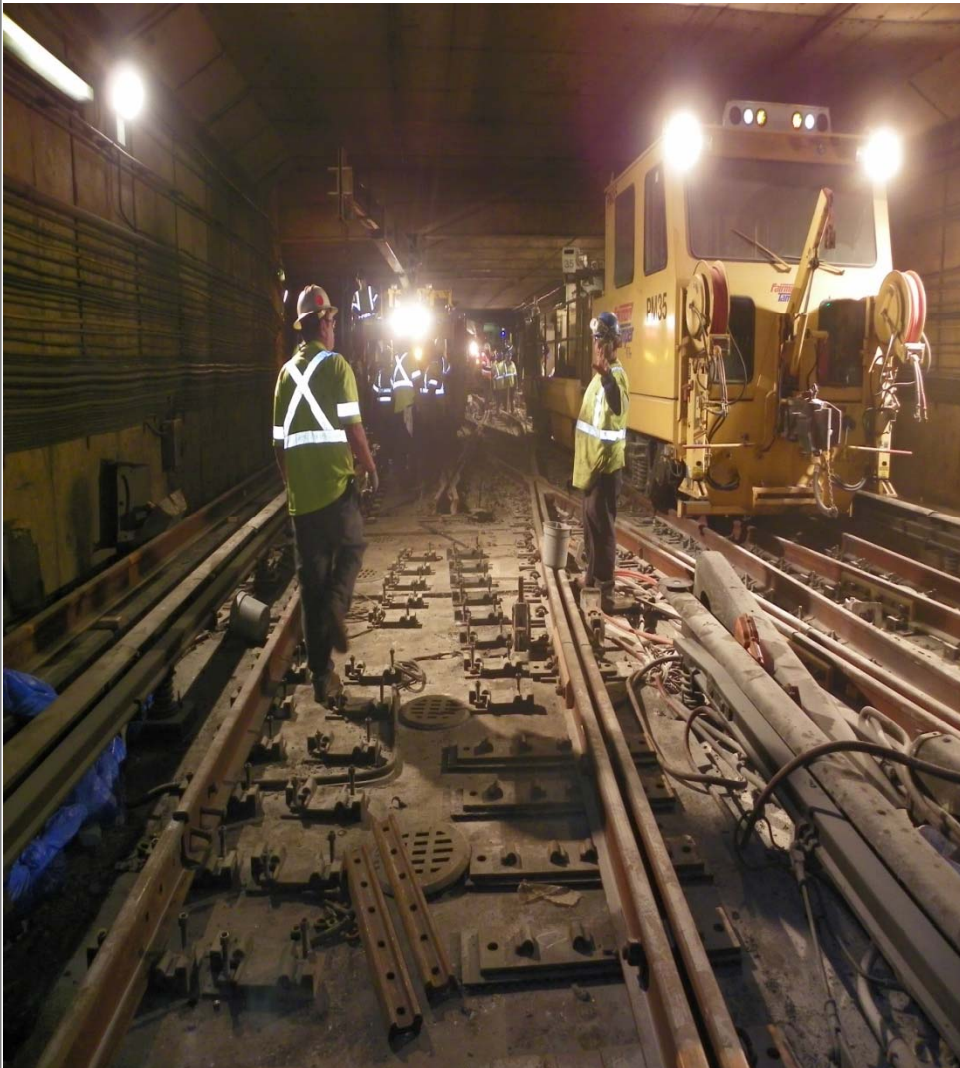
Customer Benefits

- Improves system reliability, fewer delays
- Improves customer ride quality
- Minimizes long-term impact on customers
- Reduce costs of repairs and extends life-cycle of equipment and structures
- Repairs station leaks which reduces potential for slips and falls by customers
- Upgrades to future cell phone service infrastructure



Green Line North of L'Enfant

- Number 8 Guarded Double Crossover Installation



Yellow Line Bridge Inspection

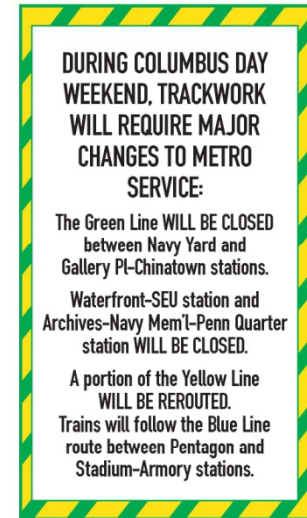
- Annual bridge inspection; Trackbed Studs, Running Rail, Fasteners and Third Rail Insulators Replacement; Trackbed Stud Torquing. All required to keep the bridge in a safe operating condition.





Communications

- **News Releases**
 - September 8
 - September 28
 - October 1
 - Daily from October 8 to 12
- Press Conference – October 1
- **Notifications to over 500 regional stakeholders:**
 - Jurisdictional staff – October 1
 - Riders Advisory Council – October 1
- 90 customer service representatives (staff)
- Take ones (120,000) in stations – October 5 to 12
- Station Banners (19) posted at Archives & Waterfront stations – October 6
- Signs posted at all stations – October 7
- PIDS announcements starting October 7
- Train announcements starting October 7
- Full page ads in Examiner and Express – October 6 & 8



Look inside for a map illustrating the service changes and tips for getting around the work area. Also included, a map of free shuttle bus service. For more information, visit our Web site at MetroOpensDoors.com.

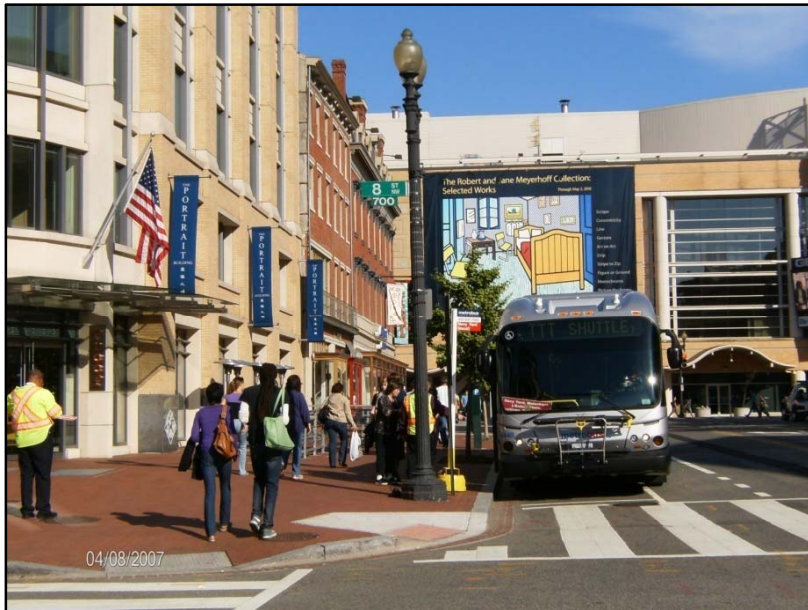




Bus Shuttle Service

- 2,209 shuttle trips operated moving over 64,228 customers over the weekend
- A total of 70 service managers and 210 bus operators worked
- Up to 30 buses were operated during each shift, many articulated and new buses were used.
- 88 additional Metro employees were available to assist customers
- Metro Transit Police officers were on hand at the affected stations

Gallery Place Station



Navy Yard Station





Ongoing Projects

Update on Other Projects

Franconia Springfield Parking Garage Rehab

- Project signage posted at all entrances on August 28
- Metro worked with Fairfax County to identify alternative parking at Springfield Mall and alternative commuter bus transit options
- Fairfax County issued a press release on September 18
- Metro issued a press release on September 21
- Commenced work October 4 on Levels 4-6 Rows A and B
- Work to be completed by June 2011





SINGLE TRACKING OPERATIONS

Start	Finish	Line	Description
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October 23	October 25	Orange	Weekend single tracking. Trains sharing the track between East Falls Church and Ballston from 9 pm Friday to 5 am Sunday. Railroad tie replacements.
October 23	November 23	Red	Weekend single tracking. Trains sharing the track between Van Ness and Friendship Heights from 9 pm Friday to 4:30 am Monday. Track fastener and stud replacements. Tunnel leak repairs.
October 30	November 9	Orange	Weekend single tracking. Trains sharing the track between Stadium Armory and Cheverly from 9 pm Friday to 4:30 am Monday. Railroad tie replacements and concrete repairs to aerial structures.
November 7	November 8	Blue	Weekend single tracking. Trains sharing the track between Braddock Road and Van Dorn from 6 am to 6 pm Saturday and Sunday. Right-of-way vegetation removal.
November 13	November 23	Orange	Weekend single tracking. Trains sharing the track between East Falls Church and Ballston from 9 pm Friday to 4:30 am Monday. Railroad tie replacements.
November 13	November 16	Red	Weekend single tracking. Trains sharing the track between Van Ness and Friendship Heights from 9 pm Friday to 4:30 am Monday. Track fastener and stud replacements. Tunnel leak repairs.
November 20	November 23	Red	Weekend single tracking. Trains sharing the track between Medical Center and Grosvenor from 9 pm Friday to 4:30 am Monday. Track fastener and stud replacements.
November 21	November 22	Blue	Weekend single tracking. Trains sharing the track between Braddock Road and Van Dorn from 6 am to 6 pm Saturday and Sunday. Right-of-way vegetation removal.



SINGLE TRACKING OPERATIONS

Start	Finish	Line	Description
December 4	December 14	Orange	Weekend single tracking. Trains sharing the track between Stadium Armory and Cheverly from 9 pm Friday to 4:30 am Monday. Railroad tie replacements and concrete repairs to aerial structures.
December 5	December 6	Blue	Weekend single tracking. Trains sharing the track between Braddock Road and Van Dorn from 6 am to 6 pm Saturday and Sunday. Right-of-way vegetation removal.
December 19	December 20	Blue	Weekend single tracking. Trains sharing the track between Braddock Road and Van Dorn from 6 am to 6 pm Saturday and Sunday. Right-of-way vegetation removal.