

AGENDA
CUSTOMER SERVICE, OPERATIONS AND SAFETY COMMITTEE
October 20, 2005
9:00 A.M.

- I. Approval of Agenda**
- II. Approval of Minutes of September 22, 2005**
- III. Information Items:**
 - A. Enhanced Performance Report: Performance Indicators and Customer Input (J. Hughes, L. Agouridis) OPER**
 - B. Semi-Annual Status Report on Railcar Programs (D. Hanlon) PDEC**
 - C. Preparation for the 2005/2006 Winter Season (S. Feil, J. Requa) OPER**
- IV. Action Item:**
 - A. Metro Accessibility Programs and MetroAccess Free Ride Program (G. Millis) OPER**
- V. Subsequent Customer Service, Operations and Safety Committee Agenda**

Committee Members:

Robert J. Smith, Chairman
Jim Graham, Vice Chairman
Charles Deegan
Gladys W. Mack
Dana Kauffman
Christopher Zimmerman
Dan Tangherlini
Catherine Hudgins
Gordon Linton