# Finance, Administration and Oversight Committee I nformation Item ||I-A 

October 11, 2007

## Fare Policy

# Washington Metropolitan Area Transportation Authority Board Action/ I nformation Summary 



## PURPOSE

To present the Board of Directors with answers to questions raised regarding a forecast of the FY09 operating budget and with fare policy information.

## DESCRIPTION

The FY09 budget forecasts a funding need of $\$ 109$ million. In response to that staff has analyzed a number of fare changes for Board consideration. Additionally, the Board has requested information regarding possible fare policies.

## NEXT STEPS

To proceed, the Board of Directors will review and consider a fare policy.

## FY09 Fare Proposal Update

 (Information Item)Presented to the Board of Directors:
Finance, Administration and Oversight
Committee

October 11, 2007

## Staff Objectives

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- Follow up with information requested by Board
- Explain the impacts on parking, bus and rail
- Request Board guidance on next steps, possibly soliciting public input through the formal hearing process



## September 27 Meeting Recap

- \$109M ${ }^{*}$ needed
- Metro staff proposed:
- 50\$ parking fare increase
- 25\$ bus fare increase
- 20-40 4 increase in base rail fare
- 60\$ - $\$ 1.25$ increase in maximum rail fare ${ }^{* *}$
- Discussion of fare policy
* Assumes a 6.5\% subsidy increase of $\$ 33 \mathrm{M}$.
** Affects less than 10\% of riders.

What an extra

yields


Rail
\$7.0M/12 months \$10.0M/18 months


Bus
\$1.6M/12 months \$2.4M/18 months


Parking
\$0.7M/12 months \$1.0M/18 months

## Overtime Benchmarks

## Overtime as a Percentage of Total Labor Hours 2004-2006



Bus Benchmark
Average incl.: Boston, Chicago, Dallas, NY and Washington

Average is approx. 6\%
Washington Metro is $10-11 \%$


## Rail Benchmark

Average incl.: Boston, Chicago, Dallas, NY and Washington

Average is 1.7-2.2\%
Washington Metro is 9.9-13.7\%

## Overtime costs FY06-09 and Efforts to Reduce Overtime

## Metro's overtime costs:

- FY07: \$79M
- FY08: \$60M (budget)
- FY09: \$70M (projected)


## Overtime Reduction Efforts:

- Changed policy to allow Metro to hire full time bus operators
- Between July and September, reduced vacancies by $25 \%$ by filling 224 positions
- Organized special project team to develop ways to reduce overtime throughout the Authority


## Accident Claim Trends

| \$ Millions |  | Worker's <br> Compensation Loss <br> Payments | Third Party <br> Payments |
| :---: | :--- | :---: | :---: |
| FY2002 | actual | $\$ 9$ | $\$ 6$ |
| FY2003 | actual | $\$ 11$ | $\$ 4$ |
| FY2004 | actual | $\$ 14$ | $\$ 8$ |
| FY2005 | actual | $\$ 16$ | $\$ 8$ |
| FY2006 | actual | $\$ 15$ | $\$ 11$ |
| FY2007 | actual | $\$ 13$ | $\$ 5$ |
| FY2008 | actuarial forecast | $\$ 16$ | $\$ 16$ |
| FY2009 | actuarial forecast | $\$ 16$ | $\$ 25$ |
| FY2010 | actuarial forecast | $\$ 17$ | $\$ 12$ |
| FY2011 | actuarial forecast | $\$ 17$ | $\$ 13$ |

The new safety program will reduce the number of claims. However, individual claim costs are rising.

## Market-Priced Parking

- Referring to the 2006 parking survey (included in the appendix), there are at least five examples where customers have other choices for parking near our facilities.
- Given the construction in the region, the 2006 survey may not include current development.

| Station | ${\text { Private } \text { Lot }^{\star}}^{*}$ | Metro Lot |
| :--- | :---: | :---: |
| New Carrollton (2 lots) | $\$ 6.00$ | $\$ 3.50^{* * *}$ |
| Rockville | $\$ 9.00-\$ 10.00$ | $\$ 4.00$ |
| Twinbrook | $\$ 3.00-\$ 5.00$ | $\$ 4.00^{* * *}$ |
| Wheaton | $\$ 3.15^{* *}$ | $\$ 3.25$ |
| White Flint | $\$ 7.50$ | $\$ 4.00^{* * *}$ |

* These private lots are either parking garages or paved lots not unimproved gravel lots.
** Montgomery County operated, metered lot.
*** These lots have rate of $\$ 7.50-\$ 7.75$ for non-riders.


## Market-Priced Parking

- There is a significant demand for parking downtown and close-in suburbs and these market rates are considerably higher. Some examples* include:
- Bethesda \$7-\$10
- Crystal City area \$12-\$15
- Downtown DC \$12-\$15
- Rosslyn \$7-\$12
- Silver Spring \$6-\$7
- Five Metro-owned parking facilities do not usually fill up:
-Anacostia (DC)
- Minnesota Ave (DC)
-PG Plaza (MD)
-Wheaton (MD)
-White Flint (MD)
* Source: Metro 2006 Staff Survey of Select Parking Facilities Within . 75 mile of Metrorail Stations, attached in appendix.
Nearly 200 parking locations are included.


## Cash Bus Fares in Other Markets



* No discounted transfer fare available in LA (customers pay each time they board bus)
** Fares in Philadelphia were increased from \$1.45 to \$2.00 on J uly 9, 2007


## Metro Rider Profile

## HOUSEHOLD INCOME




Source: FYO7 WMATA Customer Satisfaction Survey, presented to WMATA Board September 13, 2007.

## What customers could experience: sample roundtrip fares



Rail short trip is a 3-mile trip or less. (e.g. from Union Station to Dupont Circle)
Rail mid trip is a 10-mile trip. (e.g. from Branch Ave. to Metro Center)
Rail max trip is longer than 15 miles. (e.g. from Vienna to Capitol South)
Only 10\% of Metro riders take a trip longer than 15 miles and park.





## Appendix

## Appendix:

 How Many Parking Spaces? And Where?Metro currently operates 61,121 parking spaces at 35 stations; 57,732 daily parking spaces and 3,380 parking metered spaces.

|  | Daily | Metered | Total | \% Total |
| :--- | :---: | :---: | :---: | :---: |
| City of Alexandria | 361 | 86 | 447 | $0.7 \%$ |
| Arlington County | 422 | 20 | 442 | $0.7 \%$ |
| District of Columbia | 2083 | 694 | 277 | $4.5 \%$ |
| Fairfax County | 16599 | 517 | 17116 | $28.0 \%$ |
| Montgomery County | 13884 | 513 | 14397 | $23.6 \%$ |
| Prince George's County | 24383 | 1559 | 25942 | $42.4 \%$ |
| Total | $\mathbf{5 7 , 7 3 2}$ | $\mathbf{3 , 3 8 9}$ | $\mathbf{6 1 , 1 2 1}$ | $\mathbf{1 0 0 . 0 \%}$ |

## Appendix: FY09 Funding Need

FY09 Increased Funding Needed for:

| Same-Level-of-Services | $\$ 81$ |
| :--- | ---: |
| One-Time-Only in FY08 | $\$ 40$ |
| Base Budget Subtotal.......... | $\$ 121$ |
| Fund-Added Service | $\$ 41$ |
| Minimal Added Service | $\$ 20$ |
| Fund the Reserve | $\$ 12$ |
| Pay Debt Service with Fares | $\$ 12$ |
| Funding Needed.................. | $\$ 141$ |
| Assume 6.5\% Subsidy Growth | $\$ 33$ |
| Net Funding Needed............ | $\$ 109$ |

## Appendix: Cash Rail Fares in Other Markets



* Fares in Philadelphia were increased from \$1.45 to \$2.00 on July 9, 2007

| Stations | location | Company | Distance from Station | Up to Half Hour | Up to 1 Hour | Up to 2 hours | Up to 3 hours | Max to close | Early Bird | Night | Monthly |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Bethesda | MD | Monument | 0.5 |  |  | \$2.00 | \$4.00 | \$10.00 |  |  |  |
| Bethesda | M̄D | Monument | 0.1 |  | \$5.00 |  | \$9.00 | \$10.00 |  |  | \$110.00 |
| Bethesda | MD | PM̄İ | 0.3 |  | \$3.00 | \$6.00 |  | \$10.00 |  | \$5.00 | \$110.00- |
| Bethesda | MD | Montg. County |  |  | \$0.75 | \$1.50 | \$1.50 | \$7.50 |  |  |  |
| Bethesda | MD | Montg. County |  |  | \$0.75 | \$1.50 | \$1.50 | \$7.50 |  |  |  |
| Bethesda | MD | Montg. County |  |  | \$0.75 | \$1.50 | \$1.50 | \$7.50 |  |  |  |
| Bethesda | MD | Montg. County |  |  | \$0.75 | \$1.50 | \$1.50 | \$7.50 |  |  |  |
| Bethesda | MD | Montg. County |  |  | \$0.75 | \$1.50 | \$1.50 | \$7.50 |  |  |  |
| Bethesda | MD | Montg. County |  |  | \$0.75 | \$1.50 | \$1.50 |  |  |  |  |
| Bethesda | MD | Montg. County |  |  | \$0.75 | \$1.50 | \$2.25 | \$8.25 |  |  |  |
| Bethesda | MD | Montg. County |  |  | \$0.75 | \$1.50 | \$2.25 | \$8.25 |  |  |  |
| Forest Glen | MD |  |  |  |  |  |  |  |  |  |  |
| White Flint | MD | Monument | 0.6 | \$1.50 | \$3.00 | \$6.00 |  | \$7.50 |  |  | \$85.00 |
| Wheaton | MD | Montg. County | 0.3 |  | \$0.35 | \$0.70 | \$1.05 |  |  |  |  |
| Twinbrook | MD | landmark | 0.3 |  | \$3.00 | \$3.00 | \$5.00 |  |  |  |  |
| Twinbrook | MD | Monument | 0.6 |  |  |  |  | \$3.00 |  |  | \$55.00 |
| Silver Spring | MD | Colonial | 0.5 |  |  |  |  |  |  |  |  |
| Silver Spring | MD | Montg. County | 0.3 |  | \$0.60 | \$1.20 | \$1.80 | \$5.40 |  |  |  |
| Silver Spring | MD | Montg. County | 0.7 |  | \$0.60 | \$1.20 | \$1.80 | \$5.40 |  |  |  |
| Silver Spring | MD | Montg. County | 0.6 |  | \$0.60 | \$1.20 | \$1.80 | \$5.40 |  |  |  |
| Silver Spring | MD | Montg. County | 0.5 |  | \$0.60 | \$1.20 | \$1.80 | \$7.00 |  |  |  |
| Silver Spring | MD | Montg. County | 0.2 |  | \$0.60 | \$1.20 | \$1.80 | \$5.40 |  |  |  |
| Silver Spring | MD | Montg. County | 0.2 |  | \$0.60 | \$1.20 | \$1.80 | \$5.40 |  |  |  |
| Silver Spring | MD | Montg. County | 0.1 |  | \$0.60 | \$1.20 | \$1.80 | \$4.05 |  |  |  |
| Silver Spring | MD | Montg.County | 0.5 |  | \$0.50 | \$1.00 | \$1.50 | \$6.50 |  |  |  |
| Silver Spring | MD | Montg.County | 0.4 |  | \$0.50 | \$1.00 | \$1.50 | \$6.50 |  |  |  |
| Shady Grove | MD |  |  |  |  |  |  |  |  |  |  |
| Rockville | MD | PMI | 0.3 |  | \$3.00 | \$4.00 | \$6.00 | \$10.00 |  |  | \$70.00 |
| Rockville | MD | PM | 0.2 |  | \$2.00 | \$4.00 | \$6.00 | \$9.00 |  |  | \$65.00 |
| Grosvenor-Strathmore | MD |  |  |  |  |  |  |  |  |  |  |
| Glenmont | MD |  |  |  |  |  |  |  |  |  |  |
| Medical Center | MD |  |  |  |  |  |  |  |  |  |  |
| Friendship Heights | MD |  |  |  |  |  |  |  |  |  |  |
| Brookland-CUA | DC |  |  |  |  |  |  |  |  |  |  |
| Cleveland Park | DC | Colonial | 0.29 |  |  |  |  |  |  |  | \$179.20 |
| Woodley Park-Zoo/Adams Morgan | DC | Colonial | 0.05 |  |  |  |  |  |  |  | \$175.00 |
| Woodley Park-Zoo/Adams Morgan | DC | Colonial | 0.06 |  |  |  |  |  |  |  | \$155.00 |
| Woodley Park-ZoolAdams Morgan | DC | Colonial | 0.54 |  |  |  |  |  |  |  | \$144.99 |
| Woodley Park-ZoolAdams Morgan | DC | Colonial | 0.55 |  |  |  |  |  |  |  | \$179.20 |
| Van Ness-UDC | DC | landmark | 0.2 |  | \$3.00 | \$6.00 | \$7.00 | \$7.00 |  |  |  |


| Stations | location | Company | Distance from Station | Up to Half Hour | Up to 1 Hour | Up to 2 hours | Up to 3 hours | Max to close | $\begin{array}{\|l\|} \hline \text { Early } \\ \text { Bird } \\ \hline \end{array}$ | Night | Monthly |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Union Station | DC | Colonial | 0.25 |  |  |  |  |  |  |  | \$198.00 |
| Union Station | DC- | QuikPark | 0.2 |  | \$6.00 |  |  | \$13.00 |  |  |  |
| Union Station | DC | Marc-Park | 0.1 |  | \$5.00 | \$8.00 | \$10.00 | \$14.00 |  | \$16.00 | \$200.00 |
| Union Station | DC | Marc--ark | 0.1 |  | \$8.00 |  |  | \$13.00 | \$9.00 |  | \$150.00 |
| Union Station | DC | Marc Park | 0.2 |  |  |  |  |  |  |  |  |
| Dupont Circle | DC | Colonial | 0.07 |  |  |  |  |  |  |  | \$220.00 |
| Dupont Circle | DC | Colonial | 0.08 |  |  |  |  |  |  |  |  |
| Dupont Circle | DC | Colonial | 0.1 |  |  |  |  |  |  |  | \$235.00 |
| Dupont Circle | DC | Colonial | 0.12 |  | \$7.00 |  |  | \$15.00 |  |  | \$209.44 |
| Dupont Circle | DC | Colonial | 0.19 |  |  |  |  |  |  |  | \$218.00 |
| Dupont Circle | DC- | Star Parking | 0.5 |  |  |  |  | \$12.00 |  | \$25.00 |  |
| Tenleytown-AU | DC | Colonial | 0.26 |  |  |  |  |  |  |  |  |
| Takoma | DC- |  |  |  |  |  |  |  |  |  |  |
| Rhode Island Ave-Brentwood | DC |  |  |  |  |  |  |  |  |  |  |
| New YorkAve-Florida Ave-Gallaudet U | DC |  | 0.2 |  |  |  |  | \$10.00 |  |  | \$80.00 |
| Fort Totten | DC | PMI | 0.4 |  |  |  |  | \$6.00 |  |  | \$12000 |
| Farragut North | Downtown | İandmark | 0.1 |  | \$8.000 | \$1300 | \$15.000 | \$15.00 |  |  |  |
| Farragut North | Downtown | Monument | 0.1 |  | \$6.00 |  |  | \$12.00 | \$10.00 |  | \$210.00 |
| Farragut North | Downtown | Monument | 0.1 |  | \$6.00 |  |  | \$12.00 | \$10.00 |  | \$190.00 |
| Metro Center | Downtown | PMil | 0.1 |  | \$7.00 | \$11.00 | \$13.00 | \$20.00 |  | \$7.50 | \$250.00 |
| Metro Center | Downtown | PMI | 0.2 |  | \$8.00 | \$11.00 |  | \$16.00 |  | \$6.00 | \$250.00 |
| Metro Center | Downtown | PMI | 0.1 |  | \$7.00 | \$12.00 |  | \$15.00 | \$11.00 | \$6.00 | \$255.00 |
| Metro Center | Downtown | PMİ | 0.1 |  | \$8.00 | \$11.00 |  | \$16.00 |  | \$6.00 |  |
| Metro Center | Downtown | InterPark | 0.1 |  | \$7.00 |  |  | \$15.00 |  |  | \$230-00 |
| Metro Center | Downtown | InterPark | 0.1 |  | \$7.00 |  |  | \$15.00 |  |  | \$230.00 |
| Gailery Pl-Chinatown | Downtown | Colonial | 0.16 |  |  |  |  |  |  |  | \$225.00 |
| Gallery Pl-Chinatown | Downtown | Colonial | 0.19 |  |  |  |  |  |  |  | \$224.00 |
| Gallery Pl-Chinatown | Downtown | Colonial | 0.24 |  |  |  |  |  |  |  | \$196.00 |
| Gallery Pl-Chinatown | Downtown | Colonial | 0.25 |  |  |  |  |  |  |  | \$19000 |
| GalleryPl-Chinatown | Downtown | Colonial | 0.26 |  |  |  |  |  |  |  | \$245.00 |
| Gallery Pl-Chinatown | Downtown | InterPark | 0.1 |  | \$13.00 |  |  | \$13.00 | \$10.00 |  | \$20000 |
| Gallery Pl-Chinatown | Downtown | CarrPark | 0.1 |  |  |  |  |  |  |  |  |
| Judiciary Square | Downtown | InterPark | 0.25 |  | \$7.00 | \$13.00 |  | \$17.00 | \$14.00 |  | \$235.00 |
| Judiciary Square | Downtown | InterPark | 0.3 |  | \$7.00 | \$13.00 |  | \$17.00 | \$14.00 |  | \$235.00 |
| Judiciary Square | Downtown | PMI | 0.3 |  | \$6.00 | \$8.00 |  | \$12.00 | \$11.00 |  | \$205.00 |
| Landover | MD |  |  |  |  |  |  |  |  |  |  |
| Largo Town Center | MD |  |  |  |  |  |  |  |  |  |  |
| Cheverly | MD |  |  |  |  |  |  |  |  |  |  |
| Morgan Boulevard | MD |  |  |  |  |  |  |  |  |  |  |
| New Carroliton | MD | New Carrolton | 0.2 |  |  |  |  | \$6.00 |  |  | $\$ 65.00$ |


| Stations | location | Company | Distance from Station | Up to Half Hour | Up to 1 Hour | Up to 2 hours | Up to 3 hours | Max to close | Early <br> Bird | Night | Monthly |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| New Carrollton | MD | New Carrolton | 0.3 |  |  |  |  | \$6.00 |  |  | \$65.00 |
| Addison Road-Seat Pleasant | MD |  |  |  |  |  |  |  |  |  |  |
| Benning Road | D- |  |  |  |  |  |  |  |  |  |  |
| Capitol Heights | DC |  |  |  |  |  |  |  |  |  |  |
| Deanwood | DC- |  |  |  |  |  |  |  |  |  |  |
| Eastern Market | DC |  |  |  |  |  |  |  |  |  |  |
| Minnesota Ave | DC |  |  |  |  |  |  |  |  |  |  |
| Stadium-Armory | DC |  |  |  |  |  |  |  |  |  |  |
| Potomac Ave | DC- |  |  |  |  |  |  |  |  |  |  |
| Foggy Bottom-GWU | DC | PM̄I | 0.3 |  | \$6.00 | \$10.00 |  | \$12.00 | \$9.00 |  |  |
| Foggy Bottom-GWU | DC | PMI | 0.5 |  | \$6.00 | \$8.00 |  | \$13.00 |  | \$7.00 | \$190.00 |
| Foggy Bottom-GWU | Downtown | Monument | 0.3 |  |  |  |  |  |  |  |  |
| Foggy Bottom-GWU | Downtown | QuikPark | 0.2 |  | \$7.50 |  |  | \$15.00 | \$11.00 |  |  |
| Foggy Bottom-GWU | Downtown | QuikPark |  |  | \$7.00 |  |  | \$14.00 | \$11.00 |  | \$21000 |
| Foggy Bottom-GWU | Downtown | Central |  |  | \$8.00 |  |  | \$15.00 | \$12.00 |  | \$230.00 |
| Capitol South | Downtown |  |  |  | \$5.00 | \$7.00 | \$8.00 | \$12.00 |  | \$5.00 | \$180.00 |
| Farragut West | Downtown | Monument | 0.2 |  | \$1.00 |  |  | \$11.00 | \$9.00 | \$5.00 | \$20000 |
| Farragut West | Downtown | Monument | 0.2 |  | \$6.00 |  |  | \$12-00 |  |  | \$24000 |
| Federal Center SW | Downtown |  |  |  |  |  |  |  |  |  |  |
| Federal Triangle-- | Downtown |  |  |  |  |  |  |  |  |  |  |
| L'Enfant Plaza | Downtown |  |  |  |  |  |  |  |  |  |  |
| McPherson Square | Downtown | PM ${ }^{\text {PI }}$ | 0.1 |  | \$8.00 | \$12.00 |  | \$16.00 |  | \$7.00 | \$250.00 |
| McPherson Square | Downtown | System | 0.1 |  | \$7.00 |  |  | \$15.00 |  |  | \$235.00 |
| McPherson Square | Downtown | Central | 0.2 |  | \$7.00 |  |  | \$14.00 |  |  | \$210.00 |
| McPherson Square | Downtown | McM | 0.2 |  | \$6.00 | \$8.00 |  | \$11.00 |  |  | \$175.00 |
| Smithsonian | Downtown | Park America | 0.3 |  | \$7.00 |  |  | \$12.00 |  |  | \$215.00 |
| Smithsonian | Downtown | PMI | 0.3 |  | \$8.00 |  |  | \$15.00 | \$16.00 |  |  |
| Bailston-MU | VA | Monument | 0.3 | \$1.00 | \$2.00 | \$4.00 | \$6.00 | \$15.00 |  |  |  |
| Bailston-MU | VA | colonial | 0.03 |  |  |  |  |  |  |  | \$85.00 |
| Ballston-MU | VA | colonial | 0.07 |  |  |  |  |  |  |  | \$92.50 |
| Bailston-MU' | VA | colonial | 0.07 |  |  |  |  |  |  |  | \$85.00 |
| Ballston-MU | VA | colonial | 0.11 |  |  |  |  |  |  |  |  |
| Bailston-MU | VA- | colonial | 0.14 |  |  |  |  |  |  |  |  |
| Ballston-MU | VA | central | 0.4 |  |  |  | \$1.00 | \$8.00 |  |  | \$87.00 |
| Clarendon | VA | Penn | 0.1 | Free |  |  |  | Free |  |  | Free |
| Clarendon | VA | Āltman's | 0.3 | \$3.00 |  |  |  | \$10.00 |  |  | none |
| Clarendon | VA | InterPark | 0.4 | \$2.00 |  |  |  | \$10.00 |  |  | \$100.00 |
| Dunn Loring-Merrifield | VA |  |  |  |  |  |  |  |  |  |  |
| East Falls Church | VA |  |  |  |  |  |  |  |  |  |  |
| Virginia Square-GMU | VA- | Āltman's | 0.6 | \$3.50 |  |  |  | \$7.00 |  |  | none |


| Stations | location | Company | Distance from Station | Up to Half Hour | Up to 1 Hour | Up to 2 hours | Up to 3 hours | Max to close | Early <br> Bird | Night | Monthly |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Virginia Square-GMU | VA | Colonial | 0.5 | \$3.00 |  |  |  | \$7.50 |  |  | \$90.00 |
| Virginia Square-GMU | VA | Standard | 0.2 | \$4.00 |  |  |  | \$12.00 |  |  | \$85.00 |
| Virginia Square-GMU | VA | Metro-Park | 0.1 | n/a |  |  |  | \$5.00 |  |  | \$65.00 |
| West Falls Church-VT/UVA | VA |  |  |  |  |  |  |  |  |  |  |
| Vienna/Fairfax-GMU | VA |  |  |  |  |  |  |  |  |  |  |
| Arlington Cemetery | VA |  |  |  |  |  |  |  |  |  |  |
| Court House | VA | Colonial | 0.1 |  |  |  |  |  |  |  |  |
| Court House | VA | InterPark | 0.2 |  | \$3.00 |  |  | \$7.00 |  |  | none |
| Court House | VÄ | ${ }^{\text {PMMI }}$ | 0.2 |  | \$0.75 |  |  | \$13.00 |  |  | \$100.00 |
| Court House | VA | n/a | 0.3 |  | Free |  |  | Free |  |  | Free |
| Court House | VA | PMI | 0.1 |  | \$2.00 |  |  | \$6.00 |  |  | \$100.00 |
| Court House | VA | Colonial | 0.2 |  | \$4.00 |  |  | \$8.00 |  |  | \$90.00 |
| Rosslyn | VA | Monument | 0.2 |  | \$5.00 |  |  | \$8.00 | \$7.00 |  | \$120.00 |
| Rosslyn | VA | Colonial | 1 |  | \$5.00 |  |  | \$7.00 |  |  | \$90.00 |
| Rosslyn | VA | Ross | 0.8 |  | \$4.00 |  |  | \$7.00 |  |  | \$110.00 |
| Rosslyn | VA | Central | 0.8 |  | \$5.00 |  |  | \$7.00 |  |  | n/a |
| Rosslyn | VA | Colonial | 0.7 |  | \$5.00 |  |  | \$7.00 |  |  | \$115.00 |
| Rosslyn | VA- | Central | 0.7 |  | \$4.00 |  |  | \$7.00 |  |  | \$120.00 |
| Rosslyn | VA- | Westfield | 0.6 |  | \$4.00 |  |  | \$12.00 |  |  | \$120.00 |
| Rosslyn | VA | Monument | 0.6 |  | \$3.50 |  |  | \$7.00 |  |  | \$110.00 |
| Rosslyn | VA | Westfield | 0.3 |  | \$4.00 |  |  | \$12.00 |  |  | \$120.00 |
| Rosslyn | VA- | Colonial | 0.3 |  | \$3.00 |  |  | \$10.00 |  |  | \$90.00 |
| Rosslyn | VA | InterPark | 0.1 |  | \$4.00 |  |  | \$12.00 |  |  | n/a |
| Rosslyn | VA | InterPark | 0.4 |  | \$4.00 |  |  | \$12.00 |  |  | n/a |
| Rosslyn | VA | Standard | 0.1 |  | \$6.00 |  |  | \$11.00 |  |  | \$135.00 |
| Rosslyn | VA- | PMI | 0.3 |  | \$5.00 |  |  | \$10.00 |  |  | n/a |
| Rosslyn | VA | Stantard | 0.2 |  | \$6.00 |  |  | \$11.00 |  |  | \$135.00 |
| Rosslyn | VA | Central | 0.3 |  | \$5.00 |  |  | \$10.00 |  |  | \$120.00 |
| Rosslyn | VA | MarcPark | 0.1 |  | \$6.00 |  |  | \$11.00 |  |  |  |
| Rosslyn | VA | Westfield | 0.3 |  | \$4.00 |  |  | \$12.00 |  |  | \$120.00 |
| Rosslyn | VA- | Ätlantic | 0.3 |  | \$5.00 |  |  | \$10.00 |  |  | n/a----------- |
| Rosslyn | VA- | Marriott | 0.4 |  | \$2.00 |  |  | \$10.00 |  |  | n/a |
| Rosslyn | VA | n/a | 0.3 |  | n/a |  |  | n/a |  |  | n/a |
| Rosslyn | VA | PMI | 0.3 |  | \$4.00 |  |  | \$10.00 |  |  | \$135.00 |
| Rosslyn | VA | Atlantic | 0.1 |  | \$5.00 |  |  | \$10.00 |  |  |  |
| Rosslyn | VA | Westfield | 0.1 |  | \$4.00 |  |  | \$12.00 |  |  | \$120.00 |
| Rosslyn | VA | PMI | 0.2 |  | \$4.00 |  |  | \$10.00 |  |  | \$95.00 |
| Archives-Navy Memorial-Penn Quarter | Downtown | PMI | 0.2 |  | \$8.00 | \$14.00 |  | \$19.00 |  | \$15.00 | \$240.00 |
| Archives-Navy Memorial-Penn Quarter | Downtown | InterPark | 0.2 |  | \$9.00 |  |  |  | \$8.00 | \$10.00 |  |
| Mat Vernon Sq 7th St-Convention Center | Downtown | PMMI | 0.1 |  | \$6.00] |  |  | \$10.00 |  | \$5.00] | \$140.00 |


| Stations | location | Company | Distance from Station | Up to Half Hour | Up to 1 Hour | Up to 2 hours | Up to 3 hours | Max to close | Early <br> Bird | Night | Monthly |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Mt Vernon Sq 7th St-Convention Center | Downtown | PMI | 0.1 |  | \$6.00 |  |  | \$10.00 |  |  |  |
| Braddock Road | VĀ |  |  |  |  |  |  |  |  |  |  |
| Crystal Coity | VĀ | PMM̄ | 0.1 |  | \$4.00 | \$8.00 | \$12.00 | \$10.00 |  |  | \$120.00 |
| Crystal City | VA | PMi | 0.2 |  | \$4.00 | \$8.00 | \$12.00 | \$16.00 |  |  | \$120.00 |
| Crystal City | VA | PMI | 0.3 |  | \$4.00 | \$8.00 | \$12.00 | \$16.00 |  |  | \$120.00 |
| Crystal City | VA | PMI | 0.4 |  | \$4.00 | \$8.00 | \$12.00 | \$16.00 |  |  | \$120.00 |
| Crystal City | VA | PMI | 0.4 |  | \$4.00 | \$5.00 | \$7.00 | \$16.00 |  |  | \$120.00 |
| Crystal City | VA | PMI | 0.3 |  | \$2.50 |  |  | \$17.00 |  |  | \$120.00 |
| Eisenhower Avenue | VA |  |  |  |  |  |  |  |  |  |  |
| Franconia-Springfield | VA |  |  |  |  |  |  |  |  |  |  |
| Huntington | VA |  |  |  |  |  |  |  |  |  |  |
|  | VA |  |  |  |  |  |  |  |  |  |  |
| Ronald Reagan Washington National Airport | VA | DCA parking | 0.1 | \$2.00 | \$4.00 | \$8.00 |  | \$15.00 |  |  |  |
| Ronald Reagan Washington National Airport | VA | DCA parking | 0.1 | \$2.00 | \$4.00 | \$8.00 |  | \$28.00 |  |  |  |
| Ronald Reagan Washington | VȦ | DCA parking | 0.1 |  | \$5.00 | \$1000 |  | \$15.00 |  |  |  |
| Ronald Reagan Washington National Airport | VA |  | 0.1 |  | \$3.00 | \$6.00 |  | \$9.00 |  |  |  |
| King Street | VA | landmark | 0.1 |  | \$5.00 | \$8.00 |  | \$10.00 |  |  |  |
| King Street | VA | landmark | 0.3 |  | \$5.00 | \$7.00 |  | \$10.0 |  |  |  |
| PentagonCity | VA |  |  |  |  |  |  |  |  |  |  |
| Van Dornstreet | VA- |  |  |  |  |  |  |  |  |  |  |
| Branch Ave | MD |  |  |  |  |  |  |  |  |  |  |
| College Park-U of MD | MD |  |  |  |  |  |  |  |  |  |  |
| Greenbelt | MD |  |  |  |  |  |  |  |  |  |  |
| Southern Avenue | MD |  |  |  |  |  |  |  |  |  |  |
| Suitland | MD |  |  |  |  |  |  |  |  |  |  |
| Naylor Road | MD |  |  |  |  |  |  |  |  |  |  |
| West Hyattsville | MD |  |  |  |  |  |  |  |  |  |  |
| Prince George's Plaza | MD |  |  |  |  |  |  |  |  |  |  |
| Shaw-Howard | DC |  |  |  |  |  |  |  |  |  |  |
| Anacostia | D- |  |  |  |  |  |  |  |  |  |  |
| Columbia Heights | D- |  |  |  |  |  |  |  |  |  |  |
| Congress Heights | DC |  |  |  |  |  |  |  |  |  |  |
| Georgia Ave-Petworth | DC |  |  |  |  |  |  |  |  |  |  |
| Navy Yard | DC | Colonial | 0.07 |  |  |  |  |  |  |  | \$195.00 |
| Navy Yard | DC | Colonial | 0.1 |  |  |  |  |  |  |  | \$202.75 |
| Navy Yard | DC | Colonial | 0.21 |  |  |  |  |  |  |  | \$200.00 |
| Navy Yard | DC | Colonial | 0.67 |  |  |  |  |  |  |  |  |
| Navy Yard | DC | Colonial | 0.76 |  |  |  |  |  |  |  | \$190.00 |
|  | DC | Number 1 | 0.2 |  |  |  |  |  |  |  |  |
| UStreet/African-Amer Civil War Memorial/Cardozo | DC |  |  |  |  |  |  |  |  |  |  |
| Waterfront-SEU | DC | T-ă B Parking | 0.4 |  |  |  |  |  |  |  |  |

## I ndexed Fare Policy Update

## Presented to the Board of Directors:

Finance, Administration and Oversight
Committee

## Staff Objectives

- Provide follow-up information requested by Board
- Solicit direction from Board on next steps


## September 27 Meeting Recap

## Staff discussed:

How to increase fares

When to increase fares

## Staff proposed:

A proportional fare increase
I ndexing future fare increases, using the Metro transportation index and constant cost recovery index

## The Board requested:

More information on elements of the transportation index and on service standards.

## Follow-up to Questions about Transportation I ndex

- Staff contacted Moody's-Economy.com for expert counsel in developing a transportation index
- Economists are developing market basket that will be specific to Metro's transportation costs
- Index is expected to reflect labor, healthcare, power, fuel and other cost drivers pertinent to Metro
- Generally, transportation costs rise at twice the rate of the Consumer Price Index (CPI)
- Staff will return to the Board when the transportation index has been fully developed, by the end of the calendar year


## Service Standards

## Why Standards?

Link service quality to fares

Increase accountability

## Standards and Fares:

If index / budget / calendar / cost recovery suggest need for fare increase, Board reviews management of patron-oriented service quality measures since last fare change

Measures for safety, crowding, reliability, cleanliness, customer satisfaction, etc.

Board approval of Metro's service quality management required to advance fare increase analysis

## Next Steps

- Staff proposes to return to the Board by the end of the calendar year with a fully developed transportation index and recommendations for implementation

