COVID-19 Recovery Plan Update

Board of Directors January 28, 2021



Multi-Phase Approach – Progressing Through Managed Re-Entry

Crisis Response

Stabilization

Managed Re-Entry

Recovery

Resilience

Stay at home orders in effect

Protect employees and advise most customers to avoid travel

Stay at home orders relaxed

Protect
employees, ask
customers to
protect
themselves,
deliver trips for
essential
employment

Schools restart; scale back telework

Office workforce returns in limited numbers

Ramp up service in advance of demand

Treatments and/or vaccine widely available

Restore service for return of economic activity

Post-pandemic behavior patterns

Lingering behavioral changes unknown

Lessons from COVID-19 incorporated to make new service more resilient





The Region Today

- Pandemic orders in place are modified as needed
 - National Executive Order Issued Requiring Facial Coverings on Transit Systems
 - Limits on gathering size, occupancy, business hours
 - Teleworking remains strongly encouraged
- Implementation of phased vaccination plans
 - Plans prioritize healthcare workers, long-term care facility residents and 65+, first responders (Phase 1A)
 - Virginia: Phases 1A and 1B
 - District of Columbia: in Phase 1A
 - Maryland: in Phase 1A







Coordinating with federal and regional officials on vaccination and recovery plans and guidance



Current Case Status

- 12,300 employee workforce
 - Total COVID-19 related reports: 4,261
 - Total return to work: 3,283
 - Lives lost: 4

Metro Employees COVID-19 Cases

	Returned to Work	Currently Hospitalized
965	873	1

WMATA Employee case data as of January 27, 2021

Mobile Testing Events

Event & Date	Tested	Cases (% positive)	
Andrews Federal 11/18/2020	349	3 (0.8%)	
Carmen Turner Facility 12/8/2020	415	3 (0.7%)	
Bladensburg 12/21/2020	144	2 (1.4%)	
Bladensburg 1/26/2021	318* (scheduled)	TBD	





Providing Stable Service thru 2021

Metrobus

- Increased service and frequency
- Fare collection resumed January 3rd, 2021 via Front-Door Boarding
- Ridership at fraction of pre-pandemic levels
 - Weekday 64%
 - Saturday, Sunday 51%
- Real time crowding information available via buseta.wmata.com

Metrorail

 Up to 87% reduction in ridership versus comparable pre-pandemic period

		MONDA	Y - FRIDAY				
Rail Lines	1	AM Rush iam - 9:30am	Midday 9:30am - 3pm	PM Rusi 3pm - 7pr		ng 11:00pm	
RD	5	5 mins	12 mins	5 mins	15 mi	15 mins	
0R SV 🕕 🕦	②	3 mins	15 mins	8 mins	20 mi	ns	
	SATURDAY			SUN	IDAY		
D-1111	Daytime	Evening 7pm - 11:00pm	Rail Lines		Daytime lam - 7:00pm	Evening 7pm - 11:00pm	
Rail Lines	rain rioopin	7pm 1100pm			300000000000000000000000000000000000000		
Rail Lines	12 mins	15 mins	80	1	12 mins	15 mins	

*Managed Re-Entry Service Began August 2020



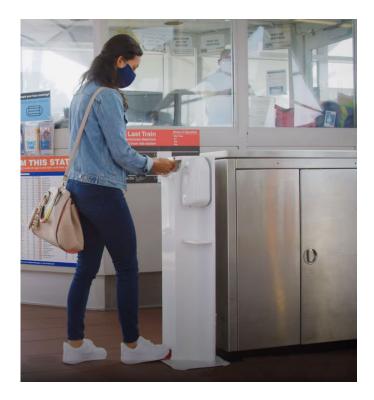
Recovery Activities

Protecting the Public

- Bus and Railcar Air Filtration Pilot Projects
 - FTA Grant for Railcar R&D project
- Proactive and Responsive Cleaning Protocols
- Facial Covering and Hand Sanitizer Distribution
- Touchless Fare Collection
- Real-time Crowding Information

Protecting our Workforce

- Mobile Testing Events
 - Upcoming Events in ~2 week cycles
- Vaccination Coordination
- Safety Kit Distribution
- Office Re-Entry Guideline Updates
- Visitor Screening Portal





Welcome to the one-stop-shop for Covid-19 updates. Here, you'll find important safety alerts and other information regarding this dynamic situ and the steps we're taking to help mitigate the effects of Covid-19 on employees. This page will continue to be updated as the situation evolves



