



**Agenda  
Safety and Operations Committee  
February 22, 2024**

- I. Approval of Agenda**
- II. Approval of Minutes**
  - A. February 8, 2024
- III. Information Item**
  - A. Rail Safety Program Update (S. Wilkinson & J. Johnson)
  - B. MetroAccess Update (B. Dwyer & C. Blake)
  - C. FY24/Q2 Service Excellence Report (T. Webster & J. Holt)
  - D. Wayfinding and Customer Service Improvement Update (S. Meyer & B. Anderson)

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**Committee Members**

Mr. Don Drummer, Chair  
Ms. Kamilah Martin-Proctor, Vice Chair  
Mr. Paul Smedberg  
Dr. Tracy Hadden Loh