



		Page
I.	Approval of Agenda	
II.	Approval of Minutes December 14, 2017	2
III.	Action Items A. 2018 Customer Confidence Program (L. Bowersox)	3
IV.	Information Items A. Bus Safety Initiatives Update (P. Lavin/J. Leader) B. APTA Peer Review – Bus Operator Assaults (P. Hanson)	19 38
V.	Subsequent Agenda	82

Washington Metropolitan Area Transit Authority

600 Fifth Street, NW Washington, D.C. 20001 202/962-1234

By Metrorail: Judiciary Square-Red Line Gallery Place-Chinatown Red, Green and

Red, Green and Yellow Lines

Committee Members

Mr. Robert Lauby, Chair

Ms. Keturah Harley, Vice Chair

Mr. Jeff Marootian

Mrs. Catherine Hudgins

A District of Columbia Maryland and Virginia Transit Partnership