Washington Metropolitan Area Transit Authority

Board Action/Information Summary

◉ Action ○ Information	MEAD Number: 100804	Resolution: ◉ Yes ○ No

TITLE:

Metrobus Service Changes FY 11

PURPOSE:

To obtain Board of Directors` approval to implement various Metrobus service changes that will enhance ridership, meet current demands for service, and implement new services consistent with regional planning efforts.

DESCRIPTION:

Comments about Metrobus service are received from many sources, including customers, bus operators and managers, local agency staff, formal study processes and public hearings. The feedback is used to prepare service plans that address running time problems; ensure schedules are accurate and reflect actual travel time due to construction and traffic; relieve crowding; mitigate service reliability issues; and recognize customer demand for additional routes.

The resulting service adjustments herein recommended match capacity to demand, reduce redundancy, streamline travel paths, implement enhancements and respond to customer requests. Existing resources are redirected to improve customer service and achieve efficiencies by transferring service hours from underutilized times and routes, to times and areas requiring additional resources (e.g., matching holiday service to demand levels and then reallocating those hours where needed), meeting the goal of using every resource wisely. The proposed actions, which were presented at the spring 2010 public hearings, and supported by Local 689 and other transit advocates, will help fulfill the goal of delivering quality service to customers, by providing schedules that allow adequate running time, and enhance Metrobus image through improved performance.

The proposals include service improvements in all three jurisdictions.

In the District of Columbia, a new priority corridor service will be established. The X9 will provide peak period Metro Express limited stop service with 15-minute frequencies between Capitol Heights Metrorail station and 13th & H Streets NW.

Also planned for this corridor is an extension of the X1 to Foggy Bottom.

Virginia customers will have two additional routes offering one-seat service into the District. An expanded 7E will provide service through the Pentagon and over the Memorial Bridge to Federal Triangle, by way of Constitution Avenue. An extended 16F will begin in Culmore, travel along Columbia Pike to the Pentagon and continue across the 14th Street Bridge to Federal Triangle, by way of Independence Avenue.

In Maryland, Montgomery County residents will see additional service on the J2 in the Silver Spring-Bethesda area. In the Greenbelt area, routes will be simplified and shortened. Metro has worked extensively with Prince George`s County to ensure that the Greenbelt area bus service provided by each entity is complementary, improves schedule adherence, overall cost-effectiveness, and enhances local connectivity. On July 19, 2010, the Greenbelt City Council voted to endorse the proposed changes.

A detailed description of the proposed changes is provided as an attachment.

FUNDING IMPACT:

Budget:	Operating Budget, Fiscal 2011
Project/Account:	Metrobus Operating Budget
Project Manager:	James Hamre
Project Department/Office:	Bus Service
This Action:	No impact to overall budget. Re-allocation of existing resources.
Remarks:	Positions: One Service Operations Manager position dedicated to the X line in the District. Annual Expense: Through the reallocation of existing underutilized resources, the service change plan will not require additional resources.

RECOMMENDATION:

Approval to implement various Metrobus service changes that will enhance

ridership, meet current demands for service, and establish new services consistent with regional planning efforts.

PRESENTED AND ADOPTED: September 30, 2010

SUBJECT: REQUEST BOARD APPROVAL FOR PROPOSED BUS SERVICE ADJUSTMENTS AND IMPROVEMENTS

2010-50

RESOLUTION
OF THE
BOARD OF DIRECTORS
OF THE
WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY

WHEREAS, Input about Metrobus service is received from many sources, including customers, bus operators and managers, local agency staff, formal study processes and public hearings and is used to prepare service plans that address running time problems, relieve crowding, mitigate service reliability issues, and recognize needs for additional routes; and

WHEREAS, The proposed actions will help fulfill the goals of creating a safety culture, by providing realistic schedules, delivering quality service to customers, and enhancing the Metrobus image with improved performance; and

WHEREAS, Certain of the proposed service reductions are considered to be major service reductions under Board policy and were presented at the March-April 2010 Public Hearings; and

WHEREAS, These service proposals include improvements and adjustments in all three jurisdictions; now, therefore be it

RESOLVED, That in the District of Columbia, a new priority corridor is established. The X9 will provide peak period Metro Express limited stop service with 15-minute frequencies between Capitol Heights Metro Station and 13th & H streets, NW; and be it further

RESOLVED, That Virginia customers will have two additional routes offering one-seat service into the District of Columbia, an expanded 7E will provide service through the Pentagon and over the Memorial Bridge to Federal Triangle, by way of Constitution Avenue, and a new 16F will begin in Culmore, travel along Columbia Pike to the Pentagon and continue across the 14th Street Bridge to Federal Triangle, by way of Independence Avenue; and be it further

RESOLVED, That in the State of Maryland, service in the Greenbelt area will be simplified, with shorter routes to improve schedule adherence and enhance local connectivity, and in Montgomery County on the Bethesda Silver Spring line, J2 trips will be added to resolve capacity problems and coordinated with J3 service while the J1 will

Motioned by Mr. Zimmerman, seconded by Mr. Giancola
Ayes: 6 - Mr. Benjamin, Mrs. Hudgins, Mr. Giancola, Ms. Hewlett, Mr. Graham and Mr. Downey

Nayes: 1 - Mr. Zimmerman

no longer provide service between Montgomery Mall and Medical Center, and be it further

RESOLVED, That Bus Service on certain Federal holidays and during certain holiday periods will be specifically scheduled to meet service requirements on these days; and be it further

RESOLVED, That specific service adjustments for Fiscal Year 2011 as detailed in Attachment A and Attachment B of this Resolution (which are minor service changes, except for changes to the H6, N8, C2, R12, T16 and T17 which are major service decreases under Board policy and were presented at the March-April 2010 public hearings) are hereby adopted and will be effective on December 19, 2010; and be it finally

RESOLVED, That this Resolution shall be effective immediately.

Reviewed as to form and legal sufficiency,

Carol B. O'Keeffe
General Counsel

ATTACHMENT A

Route	Proposed Service Adjustment
Various	Service on ML King, Presidents, Columbus, and Veterans' Day will be structured to meet holiday demand levels. Route level detail is contained in Attachment 2.
Various	Bus service will operate on holiday service levels on the Friday after Thanksgiving, and weekdays between Christmas and New Years. Route level detail is contained in Attachment 2.
DC X Line	• Add one dedicated supervisor to the X line • Introduce peak period limited stop service on Benning Road and H Street, between Capitol Heights Metrorail station and to 13th and H Streets, NW in both directions. • Decrease by five the number of PM peak trips on the X2 from 9th Street NW and New York Avenue. • Widen peak headway on the X2 by up to one minute. • Extend X1 to Foggy Bottom and add one later trip.
DC	• Modify certain trips to accommodate school closings, locations changes, and/o changes in demand.
DC, H6*	• Restructure H6 service in Fort Lincoln.
DC, H2, H3, N8*	• Restructure service between Connecticut and Wisconsin Avenues on the H2 and H3. Operate N8 from 6am to 8pm.
MD, C2*	• Replace current segment between Greenbelt Center and Greenbelt Station witl rerouted T16, T17.
MD, R12*	• Split the line at Greenbelt Station. • Greenbelt-Deanwood remains R12 with minor route adjustments. • Greenbelt-New Carrollton to be given new route number and added to the Greenbelt Line, Routes T16, T17. • Service within Springhill Lake shifted to T16, T17. • Timed transfer with T16, T17 at Greenbelt Center for improved connectivity within Greenbelt.
MD T16*, T17*	• Redundancy with R12 in the North End of Old Greenbelt replaced by present C2 routing between Greenbelt Center and Greenbelt Station. • Service provided within Springhill Lake to replace R12. • Timed transfer with R12 at Greenbelt Center for improved connectivity within Greenbelt.
MD J1, J2, J3	• J1 service will terminate at Medical Center Metrorail station. • Service between Medical Center Metrorail station and Montgomery Mall to be provided by the J2 and J3, with additional trips on the J2.
VA 13A, B, 7E, 16F,H, W	• Replace 13A, B with extension to 16F via 14th Street Bridge, and 7E via Memorial Bridge, both to Federal Triangle; add trips • Restructure 16H, W to improve service.
Various	Revise trip schedules and running times to ensure safe operations and respond to changes in traffic conditions and passenger loading.
Various	Provide improved service performance during special event-detours, construction; snow emergencies; new facilities
Various	Implement study recommendations to respond to ridership growth and service enhancement strategies

*The H6, N8, C2, R12, T16 and T17 are major service decreases under Board policy. All other changes are minor service decreases.

ATTACHMENT B

SUMMARY OF FY 2011 HOLIDAY BUS SERVICE PLAN
Chart shows changes from regular weekday service

Jurisdiction	Type	Line Name	Route	Weekday	Modified Weekday	Saturday	Modified Saturday	No Service
DC	R	129-DC-DULLES	5A	X				
DC	R	099-WISCONSIN AVE	31				X	
DC	R	093-PENNSYLVANIA AVE	32 36				X	
DC	R	058-NAYLOR ROAD	34 (was M5)			X		
DC	R	100-WISCONSIN AVE LIMITED	37	X				
DC	R	042-PENNSYLVANIA AVE LIMITED	39	X				
DC	R	081-MOUNT PLEASANT	42 43				X	
DC	R	052-14TH STREET	52 53 54				X	
DC	R	043-FT TOTTEN-PETWORTH	60 64			X		
DC	R	059-TAKOMA-PETWORTH	62 63				X	
DC	R	118-GA AVE-7TH STREET	70 71			X		
DC	R	107-GEORGIA AVE METRO EXTRA	79		X			
DC	R	086-NORTH CAPITOL ST	80				X	
DC	R	130-U ST-GARFIELD	90 92 93				X	
DC	R	141-STANTON ROAD	94				X	
DC	R	018-EAST CAP-CARDOZO	96 97				X	
DC	R	581-ANAC-CONG HGTS	A2,6,7,8,42,46,48				X	
DC	R	582-ANAC-FORT DRUM	A4 A5				X	
DC	R	111-SOUTH CAPITOL ST	A9		X			
DC	R	150-BLAD RD-ANACOSTIA	B2				X	
DC	NR	049-FT LINCOLN SHUT	B8 B9		X			
DC	R	055-SIBLEY-STAD ARM	D1 D3 D6				X	
DC	NR	051-GLOV PK-DUP CIRC	D2				X	
DC	NR	056-IVY CITY-UN STAT	D4			X		
DC	R	037-MAC BLVD-GEOTOWN	D5		X			
DC	NR	045-HOSPITAL CENTER	D8			X		
DC	R	077-MIL RD-CROSSTOWN	E2 E3 E4				X	
DC	NR	071-CHEVY CHASE	E6					X
DC	R	089-P ST-LEDROIT PARK	G2				X	

Jurisdiction	Type	Line Name	Route	Weekday	Modified Weekday	Saturday	Modified Saturday	No Service
DC	R	101-RHODE ISLAND AVE	G8				X	
DC	R	062-BROOKLAND-POT PK	H1				X	
DC	R	035-CROSSTOWN	H2 H3 H4				X	
DC	NR	034-BROOKLAND-FT LINC	H6			X		
DC	NR	091-PARK RD-BROOKLAND	H8 H9			X		
DC	NR	551-TAKOMA-WALT REED	K1					X
DC	NR	583-FT TOTTEN-TAKOMA	K2		X			
DC	R	032-CONNECTICUT AVE	L1 L2 L4		X			
DC	NR	064-FAIR VILL-NAYL RD	M2					X
DC	NR	084-NEBRASKA AVENUE	M4		X			
DC	NR	046-FAIRFAX VILLAGE	M6			X		
DC	NR	082-CONG HTS SHUTTLE	M8 M9	X				
DC	R	075-MASS AVENUE	N2 N3 N4 N6				X	
DC	NR	079-VAN NESS-WESLEY	N8					X
DC	NR	544-ANAC-ECKINGTON	P1 P2 P6				X	
DC	R	109-16TH ST-POT PARK	S1		X			
DC	R	108-SIXTEENTH STREET	S2 S4				X	
DC	R	112-16TH STREET EXPRESS	S9	X				
DC	R	134-MINN AVE-ANAC	U2	X				
DC	NR	078-SHER RD-RIV TERR	U4			X		
DC	NR	135-MAYFAIR-MARS HGTS	U5 U6			X		
DC	NR	044-CAP HTS-BENN HTS	U8			X		
DC	R	057-FX VILL-LENF PLAZ	V5		X			
DC	R	114-MINN AVE-M STREET	V7 V8 V9				X	
DC	NR	158-SE COMM HOSP-ANAC	W2 W3			X		
DC	R	095-DEANWOOD-ALAB AVE	W4				X	
DC	NR	015-GARFELD-ANAC LOOP	W6 W8			X		
DC	R	151-BENNING ROAD	X1 X3		X			
DC	R	014-BENNING RD-H ST	X2				X	
DC	NR	025-MARYLAND AVENUE	X8				X	
		Subtotal DC	**59**	**6**	**10**	**13**	**26**	**4**
MD	R	074-COLLEGE PARK	81 82 83 86	X				
MD	R	542-RI AVE-NEW CARR	84	X				
MD	NR	526-LAUREL EXPRESS	87 88					X
MD	NR	525-LAUREL	89 89M		X			
MD	R	090-M L KING HIGHWAY	A11 A12				X	

Jurisdiction	Type	Line Name	Route	Weekday	Modified Weekday	Saturday	Modified Saturday	No Service
MD	NR	020-BOWIE STATE UNIV	B21 B22	X				
MD	NR	019-BOWIE-BELAIR	B24 B25	X				
MD	NR	065-BOWIE-NEW CARROLL	B27					X
MD	NR	634-CROFTON-NEW CARR	B29 B31					X
MD	NR	647-GREENBELT-BWI	B30	X				
MD	R	013-GBLT-TWINBROOK	C2 C4	X				
MD	R	103-COL PK-WHITE FLNT	C8	X				
MD	R	029-CLINTON	C11 C13					X
MD	R	063-HILLCREST HEIGHTS	C12 C14	X				
MD	NR	152-CENTRAL AVENUE	C21,22,26,29	X				
MD	NR	026-POINTER RIDGE	C28	X				
MD	R	584-OXON HILL-SUIT	D12 D13 D14	X				
MD	R	028-CHILLUM ROAD	F1 F2	X				
MD	R	097-PR GEO-SIL SPRING	F4 F6	X				
MD	NR	020-BOWIE STATE UNIV	B21 B22	X				
MD	F8	096-PR GEO LANGLEY	F8	X				
MD	NR	010-ARD IND PK SHUT	F12	X				
MD	NR	149-CHEV-WASH BUS PK	F13	X				
MD	NR	105-SHER RD-CAP HGTS	F14	X				
MD	R	073-MAR HTS-TEMP HILL	H11 12 13		X			
MD	R	016-BETHESDA-SIL SPR	J1 J2 J3	X				
MD	R	629-COLL PK-BETHESDA	J4	X				
MD	NR	067-TWINBROOK-SIL SPG	J5	X				
MD	NR	006-I-270 EXPRESS	J7 J9	X				
MD	NR	072-MARLBORO PIKE	J11 J12 J13	X				
MD	R	085-NEW HAMP AVE-MD	K6	X				
MD	R	047-FORESTVILLE	K11 K12 K13	X				
MD	NR	033-CONN AVE-MD	L7 L8	X				
MD	NR	007-NATIONAL HARBOR	NH1	X				
MD	R	041-EASTOVER-ADDISON	P12	X				
MD	R	088-OXON HILL-FT WASH	P17 P18 P19		X			
MD	R	123-VEIRS MILL RD	Q1 2 4 5 6	X				
MD	R	800-RIGGS ROAD	R1 R2 R5	X				
MD	NR	801-GBLT-FORT TOTTEN	R3	X				
MD	NR	802-QUEENS CHAPEL RD	R4		X			
MD	NR	036-KEN AVE-NEW CARR	R12	X				
MD	NR	102-RIVER ROAD	T2	X				
MD	NR	132-GREENBELT	T16 T17	X				

Jurisdiction	Type	Line Name	Route	Weekday	Modified Weekday	Saturday	Modified Saturday	No Service
MD	R	009-ANNAPOLIS ROAD	T18	X				
MD	R	790-DIST HTS-SUITLAND	V12	X				
MD	NR	038-DIS HTS-SEAT PLEA	V14 V15	X				
MD	R	580-BOCK ROAD	W13 W14		X			
MD	R	040-INDIAN HEAD HWY	W15	X				
MD	NR	645-INDIAN HEAD EXP	W19					X
MD	R	053-GEORGIA AVE –MD	Y5 Y7 Y8 Y9	X				
MD	NR	030-COLESVILLE-ASHTON	Z2	X				
MD	NR	146-TANGLEWOOD-WESTFARM	Z6	X				
MD	R	147-FAIRLAND	Z8	X				
MD	NR	104-LAUREL-BURTONSVILL EXP	Z9,Z29	X				
MD	NR	531-GRNCASTLE-BRG CHANEY EXP	Z11,Z13		X			
		Subtotal Maryland	**54**	**42**	**6**	**0**	**1**	**5**
VA	R	137-WILSON BLVD-FFX	1A,B,E,F,Z				X	
VA	R	139-FAIR OAKS-DUNN LORING	1C			X		
VA	R	126-WASHINGTON BLVD	2A 2B 2C 2G				X	
VA	R	127-TYSONS-DUNN LORI	2T			X		
VA	R	069-LEE HIGHWAY	3A 3B 3E				X	
VA	R	121-PIMMIT HILLS	3T				X	
VA	R	138-LEE HWY-FARR. SQ	3Y					X
VA	R	094-PERSHING DR-ARL BLVD	4A,B,E,H				X	
VA	R	070-LINC-N FAIRLINGTON	7AF,H,P,W,X				X	
VA	R	106-FOXCHASE-SEM VALL	8S 8W 8X 8Z	X				
VA	R	031-HUNTINGTON PENTAGON	9A,E			X		
VA	NR	148-CCITY-POT YRDS SHUTL	9S					X
VA	R	002-HUNT TOWERS-PENT	10A 10E			X		
VA	R	156-HUNT TWRS-BALL	10B			X		
VA	R	157-MT VERNON EXPRESS	11Y					X
VA	R	039-NATL-PENTAGON-WASH	13A,B,F,G				X	
VA	R	027-CHAIN BRIDGE RD	15K 15L					X
VA	R	024-GEOMASON -TYSONS CORNER	15M					X
VA	R	142-COLUMBIA PIKE	16ABDEFJP				X	
VA	R	143-COL HTS W-PENT CTY	16-GHKW			X		
VA	R	521-ANN-SKY CITY-PENT	16L					X
VA	R	522-COL PKE-FARR SQ	16Y					X
VA	NR	066-KINGS PARK	17A,B,F, M		X			
VA	NR	061-KINGS PK EXPRESS	17G,H,K,L					X
VA	NR	116-SPRINGFIELD	18E 18F					X

Jurisdiction	Type	Line Name	Route	Weekday	Modified Weekday	Saturday	Modified Saturday	No Service
VA	NR	087-ORANGE HUNT	18G 18H 18J					X
VA	NR	541-BURKE CENTRE	18P 18R 18S		X			
VA	NR	068-LANDMARK-PENTAGON	21A	X				
VA	R	512-BARCROFT-S.FAIRLINGTON	22A				X	
VA	R	054-MCLEAN-CRYSTAL CITY	23A 23C			X		
VA	NR	140-MCLEAN HAM-E F CH	24T					X
VA	R	092-BALL-BRADLEE-PENT	25A,C,D				X	
VA	R	003-LANDMARK-BALLSTON	25B			X		
VA	R	005-ALEX-TYSON CORNER	28A 28X	X				
VA	R	110-SKYLINE CITY	28F 28G		X			
VA	R	122-TYSONS-WFALLS	28T					X
VA	R	008-ANNANDALE	29C,E,G,H,X		X			
VA	R	004-ALEX-FAIRFAX	29K 29N			X		
VA	R	012-BALLSTON-FARR SQ	38B				X	
VA	R	131-RICH HWY EXPRESS	REX				X	
VA	NR	635,640-SPRING SHUT/CIRCULATOR	S80,S91		X			
		Subtotal Virginia	**41**	**3**	**6**	**9**	**11**	**12**